

ANNUAL REPORT 2019

SRI LANKA INSTITUTE OF TOURISM & HOTEL MANAGEMENT MINISTRY OF TOURISM

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01. Preamble



The Sri Lanka Institute of Tourism and Hotel Management (SLITHM) is a well-known government institute that has been functioning for more than 5 decades in Sri Lanka in training and educating youth for the tourism and hospitality sector. SLITHM functions under the Ministry of Tourism and has its head office in Colombo facilitating students in island wide. Provincial Colleges were set-up in Anuradhapura, Bandarawela, Kandy, Koggala, Ratnapura, Kurunegala, Pasikudah, and Jaffna.

As a result of the Easter Sunday attack, there was a downturn in the industry compared to last year. Tourism and hospitality industry became the highly victimized industry among the other industries of Sri Lankan economy. Human resources engaged in tourism industry has faced many severe and complex situations due to the decline of the tourist arrivals.

Tourist arrivals to Sri Lanka during the year 2019 amounted to 1,913,702 registering a decline of 18% since 2018. A reported number of nights spent in 2019 by international tourists was 19,902,501, showing a decline of 21% with an average duration of 10.4 nights. Tourism was the third-largest foreign exchange earner of the country in 2019, preceded by worker's remittance, textiles and garments, significantly contributing to the Sri Lankan economy. Foreign exchange earnings from the tourism sector decreased to 13.7% of the total foreign exchange earnings, compared to 15.9% recorded in the previous year. The official tourist receipts for 2019 was estimated at Rs.646,362 million as compared to Rs.711,961 million in 2018, with a decline of 9.2%. In terms of US Dollars, the total tourist receipts were estimated to be US\$ 3,606.9 million compared to US\$ 4380.6 million observed in the previous year, with a drop of 17.7 %. The per capita tourist receipts per day amounted to 181.2 US\$, showing an increase of 4.2 % as compared to US\$ 173.8 in 2018.

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However, the Easter Sunday incident had a negative impact on the tourism industry, which was mitigated by the contingency plans of government and tourism stakeholders. As a result, Sri Lanka's position in tourism as an industry, which is the third largest source of foreign exchange, has been maintained. Both, foreign and domestic tourism regained with recovery plans and the demand for trained manpower for employment in the industry was increased.

The main objective of SLITHM is to fulfill the requirement for trained manpower in the tourism and hospitality industry focusing top and middle management positions, supplemented with short courses at Craft Level, which provides the skilled manpower for various departments in the industry.

The activities of SLITHM were determined by the 5-year Tourism Strategy which was approved by the Cabinet of Ministers. The activities were carried out according to the SLITHM Action Plan-2019 and SLITHM Procurement Plan-2019. SLITHM has fine-tuned its programmes to meet the specific needs of the changing industry in Sri Lanka and Asia. Based on the wide market needs, several new schemes of training are frequently introduced with opportunities to specialize in industry-specific areas. The scheme allows students to be more flexible in the choice of training and provides multiple entry-exit points. It also recognizes prior learning, which benefits those who have gained hands-on experience in the industry and who acquire further knowledge through professional qualification.

1:1. Our Vision, Mission, Theme, Values and Objectives

Our Vision

To be the Center of Excellence in Training and Education for Human Resource Development of Tourism and Hospitality Industry in Asia.

Our Mission

To provide Application Oriented International Standard Education and Training to produce Competent and Committed Human Resources to meet the demand of the Hospitality and Tourism Industry.

Our Theme

"Taking Sri Lanka to Global Heights - A Journey Towards Excellence in Sri Lankan Hospitality."

Our Values

Quality

We provide first class training and education programmes delivering premium value to our students.

Equity

We ensure equal opportunities for every student, regardless of race, religion, gender, or economic status to meet the required standards for the highest achievement and growth.

Integrity

We strive to uphold the highest standards of professional ethics and discipline to meet the training requirements of Tourism and Hospitality Services.



Our Objectives

- To identify, design and deliver Training and Education Programs in Travel, Tourism and Hospitality Management.
- To produce the highest quality professionals for the Tourism and Hospitality Industries.
- To train the required manpower to meet the demand for Tourism and Hospitality Industries by addressing ever changing and challenging trends in Tourism and Hospitality Industries.
- To provide equal opportunities and create an equitable working environment for youth living in different parts of the country while ensuring sustainable growth in the Tourism and Hospitality industries.
- Expand the capacity of delivering Tourism and Hospitality Education by creating partnerships with local and international education entities in a mutually beneficial manner.
- To demonstrate excellence through research in Tourism and Hospitality that adds to international knowledge and connectivity.



02. Corporate Profile



Tourism Act No. 38 of 2005 was implemented with effect from 1st of October 2007 and the Ceylon Tourist Board Act No. 10 of 1966 was repealed. Formerly, Ceylon Hotel School was part of the Ceylon Tourist Board. With the implementation of the Tourism Act No. 38 of 2005 four separate public enterprises were formed, namely Sri Lanka Tourism Development Authority, Sri Lanka Tourism Promotion Bureau, Sri Lanka Institute of Tourism and Hotel Management, and Sri Lanka Convention Bureau.

The SLITHM is a leading educational institute in the Tourism and Hospitality field. It works in partnership with the private sector of tourism. It is part of the educational programme that the students trained at SLITHM also obtain practical experience through working in a recognized hotel.

Registered Name : Sri Lanka Institute of Tourism and Hotel Management

Legal Form : Public Enterprise Formed under Tourism Act No.38 of 2005

Address of The Head Office : No. 78, Galle Road, Colombo - 03.

Auditor : Auditor General of Sri Lanka

Banker : Bank of Ceylon

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Location of Eight SLITHM Provincial Colleges.

SLITHM Anuradhapura Provincial College: Dharmasiri Senanayake Tourism Information Center,

Sri Maha Bodhi Mawatha, Anuradhapura.

SLITHM Bandarawela Provincial College : National Holiday Resort, Golf Link Road, Bandarawela.

SLITHM Kandy Provincial College : Mahaweli Uyana, Kundasale, Kandy.

SLITHM Koggala Provincial College : Koggala Free Trade Zone, Habaraduwa, Koggala.

SLITHM Kurunegala Provincial College : Maguruoyawatte, Boyagane, Kurunegala.

SLITHM Pasikudah Provincial College : National Holiday Resort Office, Pasikudah.

SLITHM Ratnapura Provincial College : New Town, Ratnapura.

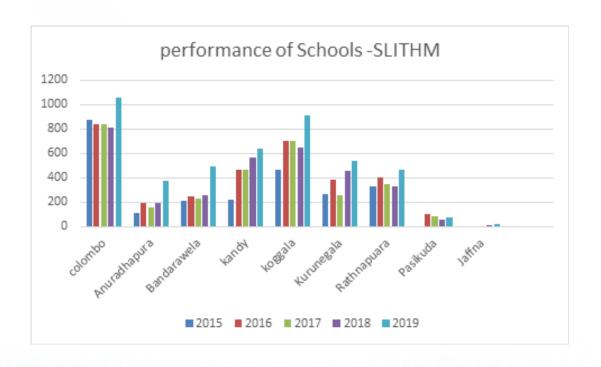
SLITHM Jaffna Provincial College : Public Administration Rest House, Kytes Road, Jaffna.



Highlights of The Performance of SLITHM.

Table 1 - Number of students who completed the regular courses during the past five years 2015 to 2019.

College	2015	2016	2017	2018	2019
Colombo	876	839	843	815	1056
Anuradhapura	111	195	152	190	374
Bandarawela	212	247	227	253	495
Kandy	219	466	470	562	641
Koggala	465	701	707	651	909
Kurunegala	261	382	259	454	538
Ratnapura	332	401	349	327	465
Pasikudah	-	99	84	51	74
Jaffna	-	-	-	12	23
TOTAL	2,476	2,476	3,091	3,315	4,575



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It was possible to increase the number of students trained at SLITHM due to the increase in intake of students, introducing new courses, and opening of new colleges during the last five years. The total number of students qualified from SLITHM increased by 85% from 2,476 in 2015 to 4,575 in 2019. Besides, the regular courses on Hospitality Management, SLITHM conducted several short-term courses on Hospitality Management and Tour Guiding.

Table 2 - Number of students trained in regular courses and other training programmes from 2018 to 2019.

	2018			2019		
College	SLITHM Regular Courses	Other Training Programs	Total	SLITHM Regular Courses	Other Training Programs	Total
Colombo	815	3,783 *	4,502	1,056	201	1257
Anuradhapura	190	-	190	374	-	374
Bandarawela	253	-	253	495	-	495
Kandy	562	-	562	641	-	641
Koggala	651	49	700	909	-	909
Kurunagela	454	47	501	538	41	538
Ratnapura	327	73	400	465	25	465
Pasikudah	51	-	51	74	20	74
Jaffna	12	-	12	23	-	23
TOTAL	3,315	3,952	7,267	4,575	287	4862**

- Other Training Programmes for 3783 participants have been conducted with collaboration of Ministry of Tourism and other institutes
- In 2019, the total student output is 4862. However, other training programmes for 2360 participants have been conducted with collaboration of Ministry of Tourism and other institutes which is not included in the final student output.

03. Stewardship

3.1 Board Ddirectors of SLITHM

CHAIRMAN

Mr. Dilip De Silva (February to November 2019)

CHAIRPERSON (Acting)

Ms. D.L. Sannasooriya

(From Jan o Feb and Nov to Dec 2019)

PUBLIC SECTOR REPRESENTATIVES: DIRECTOR - GENERAL - SLITHM

Mr. Buddhika Hewawasam (January to April 2019)

DIRECTOR - GENERAL (Acting) - SLITHM

Mr. S.L.M.Hazeem (May to December 2019)

MINISTRY OF TOURISM

Ms. D.L.Sannasooriya (January to December 2019)

DIRECTOR - GENERAL - SLTDA

Mr. Upali Rathnayaka

(From January to December 2019)

MANAGING DIRECTOR - SLTPB

Mr. Dushan Wickramasooriya

(From January to February 2019)

PRIVATE SECTOR REPRESENTATIVES

1. Mr.Nirmo Thambapillai (From Jan to Jun 2019)

2. Mr. Ajith Jayamanne (From Jan to Mar 2019)

3. Mr.Palitha Wijemanne (From Jan to Dec 2019)

4. Mr.Channa Wijemanne (From Jan to Dec 2019

5. Mr.Samantha Gunarathne (From Jan to Dec 2019)

6. Ms. Yolande Anne Hansen (From Jan to Dec 2019)

7. Mr.Sunil Dissanayake (From Feb to Dec 2019)

8. Mr.M. M. C. Cooray (From Feb to Dec 2019)

9. Mr.Bandula Ekanayaka (From Jul to Dec 2019)

10. Mr.Bazeer Cassim (From Aug to Dec 2019)

OBSERVER

MINISTRY OF FINANCE REPRESENTATIVE

Mr.Priyantha Ratnayake (From Jan to Dec 2019)

SECRETARY TO THE BOARD

Ms. Aruni Perera

Ratnapura

3.2 Senior Management of SLITHM

CHAIRMAN

Mr. Sunil Dissanayake

DIRECTOR GENERAL

Mr. B. Hewawasam

DIRECTOR FINANCE

Mr. Royce Fernando

REGISTRAR

Mr. Wasantha Manthripala (From September 2018)

HUMAN RESOURCES DEVELOPMENT

Ms. Amitha Owitipana (Deputy)

PRINCIPALS OF SLITHM COLLEGES:

Anuradhapura- Mr. K.D.Y.N. Kahatapitigama

Bandarawela - Mr. H.K.C. Perera

Colombo - Mr. Saman Hathurusinghe (Act.)

Kandy - Mrs. Kumuduni Wickramasinghe

Kurunegala - Mr. R.D.A. Lenard Kurunegala - Mr. Sarath Kumara

Pasikudah - Mr. Ramesh Perera

- Mr. Kanishka N. Jayathunga

CLUSTER HEADS:

PROFESSIONAL COOKERY

Mr. Nishantha Kulathunga

FOOD & BEVERAGE OPERATION

Mr. Dickson Kumara

FRONT OFFICE OPERATION

Mr. Udena Silpatilaka

HOTEL HOUSEKEEPING

Mr. Lenard Perera

TRAVEL AND TOURISM

Mr. Sujith Yamasinghe

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04. Review of The Year - SLITHM

4.1 Academic Affairs

- Establishment of Academic Affairs Boards and Curriculum Review Committees. An initial meeting with CHSGA has been conducted to review the curriculum.
- Establishing Quality Management Systems
 (Tedqual Certification) Quality Policy was introduced and the final audit has been completed to achieve ISO certification - 9001:29990 - Procurement floor chart was introduced
- ♦ Continuous Development of Academic staff Two lecturers have participated in JAICA Young Leaders Training Programme in Japan.
- Industry Academic Collaborations / New Training Product Development
- New Product Development Executive Diploma in Event Management has been introduced
- ♦ Foreign Internship opportunities for students- Since there were issues in finding local internship opportunities for the students due to the Easter Sunday incident, students were sent to India, Dubai & Malaysia to complete their internships.

4.2 Registrar's Office

The main functions of the Registrar's Office are:

- Recruitment and keeping records of students of SLITHM
- ♦ Conduct exams, release results at all levels, and award certificates to qualified students.
- ♦ To implement the Scholarship Scheme
- Annual Graduation Ceremony
- Appointment of Visiting Lectures and their contracts with SLITHM
- ♦ Launch / Public awareness programmes for career choices.

The Following Fourses are Conducted at The SLITHM:

♦ 04 YEARS MANAGEMENT DIPLOMA:

After completion of all 04 certificate level programmes. Intermediate and Advanced Level Courses are conducted in Colombo.

♦ 03 YEARS MANAGEMENT DIPLOMA:

Specialized Diploma Programme offered for students with G.C.E. Advanced Level qualification, is conducted in Colombo and Kandy.

♦ CERTIFICATE LEVEL:

Entry-level qualification leading to diploma offered for students with formal education up to G.C.E Ordinary Level. It is conducted in Colombo and all Provincial Colleges

- FOUNDATION COURSES IN PASTRY AND BAKERY, AND LAUNDRY MANAGEMENT. It was introduced in 2003 and conducted in Colombo
- **♦** CRAFT LEVEL:
 - Entry-level three months programme for school leavers qualified in grade 08. It is conducted in Colombo and all Provincial Colleges
- Conducting special training programmes based on specific requests from government institutions.

♦ APPRENTICESHIP LEVEL:

Pre-entry level one-month program. The course is conducted at the SLITHM head office and Provincial Colleges. After completing the one-month course, the students can register for the Craft Level courses conducted by the SLITHM.

TOUR GUIDING:

There are four types of guides namely National, Chauffeur, Area, and Site. All the Tour Guiding courses are self-financing courses. The license to the qualified guides is issued by SLTDA. In 2019, SLITHM conducted 02 National Guide Programmes (one English language programme and one Chinese Language programme) and 02 Chauffeur Guide programmes (one English language programme and one other foreign Language programme).

Scholarship Scheme

The SLITHM implemented a scholarship scheme to facilitate the students with the low-income group to follow the courses. If the parental income ceiling is less than Rs.25,000 per month, the students were awarded a full scholarship and in 2019, 814 students were awarded scholarships.

Graduation Ceremony

Graduands of 2018 were awarded diplomas in the Graduation Ceremony held on 05th August 2019 at the BMICH. The total number of graduands in 2019 was 108:

Course	2019
Management Diploma with Specialisation in Food & Beverage Operations	22
Management Diploma with Specialisation in Professional Cookery	09
Management Diploma with Specialisation in Accommodation Operations	19
Diploma in Hospitality Management	40
TOTAL	90

The Chief Guest was the Hon. Minister of Tourism Development and Christian Religious Affairs Mr. John Amaratunga.



4.3 Library



Tourism and Hospitality library in SLITHM is a source of information for students and tourism professionals. It plays a vital role in catering to the information and educational needs of both course participants and professional staff of SLITHM and the tourism sector. The fully-fledged library is well stocked with over 10,000 books, over 1,000 tourism reports, and selected periodicals. Among the library's special collections are the World Tourism Organization (WTO) publication, Training Manuals, Company Annual Reports, periodicals, and tourism statistics.

The library of SLITHM has expanded as the Library & Media Communication unit has been using existing human resources since 31st October 2017 and the aapproved Media and Communication plan by the board for SLITHM was launched in January 2018 by the Director-General of SLITHM via both his strategic and action plans in 2018-2019. Since the established library of SLITHM 2017 as a new unit had been responsible for all media-related activities and all advertisements of SLITHM have been channeled through the Library and Media Unit and all press advertisements of SLITHM were supported by complementary feature article. 40 feature articles were published in the year 2019 in Sinhala / English /Tamil papers. The already published ten e-newsletters of SLITHM named "SLITHM Talk" will be continued on a byquarter basis.



4.4 Samudra Training Hotel



Samudra Training Hotel is on the same premises as SLITHM. Samudra Training Hotel and the SLITHM training school operate under the same management. Samudra Training Hotel is effectively and efficiently used for the primary purpose of the students' practical training for the application of theory.

The training hotel consists of:

- Ten rooms offering the highest level of comfort at the most reasonable prices, one suite consisting of two deluxe rooms and a pantry/kitchenette.
- The Monara Restaurant can provide a meal for 40 to 100 guests at any given time. There is a cocktail Lounge and Kudi Bar, adjoining the restaurant.
- Thahir Auditorium of SLITHM with a seating capacity of 250 provides all the facilities for the most sought-after conference.
- Gymnasium
- Laundry

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4.5 Laundry Operations

Nowadays laundry and dry cleaning operation has emerged as a large-scale industry in the world. This sector is a very important part of the effective functioning of hotel and hospital operations. Laundry & Dry-cleaning Operations commenced at the SLITHM Colombo in January 2013 with all necessary equipment to operate it as professional laundry and a training center. It is located in a convenient location on the ground floor facing Galle Road. The laundry & dry-cleaning course, both theory and practical, are conducted for SLITHM students. In 2018, based on the business plan prepared, operated as a profit center. Laundry services were opened to the employees of SLITHM, SLTDA, SLTPB, and SLCB and then also to the public.

4.6 Human Resources & Administration Division

The functions of the Human Resources Division are:

- ♦ To revamp & strengthen the institutional organization structure to suit delivery requirements.
- Upgrading of existing infrastructure facilities of Colombo and Provincial Colleges to make the SLITHM a centre of excellence for Tourism and Hospitality management.
- Establishing new Provincial Colleges as per the management requirement.
- Capacity building for non academic staff through participating in seminars, workshops & training programmes.

According to the approved cadre, the total number of employees was 218. It includes an academic staff of 84 and non-academic staff of 138 (including training Samudra Hotel). The actual number of employees at the end of 2019 was 190 and the details are as follows:

Category	Approved Cadre	Actual
Academic Staff	84	75
Non - Academic Staff	106	93
Samudra Training Hotel	28	22
TOTAL	218	190

World Tourism Day 2019

Together with the Ministry of Tourism Development and Christian Religious affairs SLTDA, SLTPB, SLITHM, and SLCB organized the World Tourism Day 2019 celebration in Sri Lanka. The theme for this year was "Let's Build Sri Lanka Tourism Unity Run".

Welfare Association

In 2019, the Sri Lanka Tourism welfare association arranged an annual trip in October 2019 for the employees and their family members of SLTDA, SLITHM, SLTPB, and SLCB. This year the main places visited were Ampara, Arugam Bay, and Panama.

Local Training Programme

No	Date	Workshop Name /Event	Target Group
1	05/11/2019	Workshop on obtaining leave & allowance for foreign training and leave	Non-Academic
2	07/11/2019 08/11/2019	Workshop on preparation of biding of documents for goods & service	Non-Academic
3	08/11/2019	Workshop on fire safety Management	Non-Academic
4	19/08/2019	Establishment code regulations & practice	Academic/ Non-Academic
5	28/06/2019 26/07/2019 30/08/2019	Customer Relation & Service Quality	Academic/ Non-Academic
8	22/08/2019 23/08/2019	Workshop on Office Systems in public Sector	Non-Academic
9	30/08/2019 31/08/2019	Workshop on Practical Aspects of Bid Evaluation	Non-Academic
10	22/08/2019 23/08/2019	Training Programme on operation & maintenance of generators	Non-Academic
12	3/06/2019	Workshop on Business Writing for Professionals on 03/06/2019	Academic
13	27/06/2019 28/06/2019	Workshop on Stores Management & Purchasing Procedures	Non-Academic
14	23/03/2019 24/03/2019	Workshop on Effective Internal Auditing	Non-Academic
15	21/05/2019	Restructuring the Tertiary & Vacation Education Sector Seminar	Non-Academic
16	29/03/2019	Workshop for Government Officers on Awareness of Laws	Academic/ Non-Academic
17	25/02/2019	Workshop on How to Mminimize Audit Queries	Academic/ Non-Academic
18	15/02/2019	CPFA & APFASL Annual Conference	Non-Academic
19	24/01/2019 25/01/2019	Workshop on Training of Trainer	Academic
20	28/01/2019 29/01/2019	Workshop on File Maintenence	Non-Academic
21	28/01/2019 29/01/2019	Office Procedures & Office Management	Non-Academic

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Foreign training programmes:

- 03 senior officers participated at the overseas training programme on Leadership and Management Development-for senior managerial level public sector officials, in collaboration with the Asian Institute of Management(AIM) at Philippines.
- 02 Assistant lecturers participated at the overseas 2019 JICA Young Leaders Training programme on Community Tourism Development. The program was held in Japan.
- ♦ 09 officers participated for a seminar on Hotel Management for Sri Lanka in China.

4.7 Finance Division

The main source of funds to SLITHM is the Tourism Development Fund. Sri Lanka Tourism Development Authority collects the Tourism Development Fund and transfers 12 % of it to SLITHM.

Table 5: Source of a fund to SLITHM in 2018 and 2019.

Category	2018 (Rs. Mn)	2017 (Rs. Mn)
Tourism Development Fund	163.77	185.01
Embarkation Levy	250.71	338.99
School fees & Other Income	71.08	59.58
Other Revenues	84.79	66.05
Samudra Training Hotel	13.63	14.91
TOTAL	583.98	664.54

4.8 Marketing and Public Relation Division

SLITHM -Marketing Division was established with the purpose of increasing the student output and brand awareness. Since the competition of hospitality sector education is increasing and the volatile nature of the environment, SLITHM needs more marketing strategies and tactics to face future market challenges. The following objectives are achieved through the marketing department.

Objectives

- ♦ Formulating marketing objectives and customer-centric policies to streamline customer satisfaction and quality.
- Enhance all communication platforms so that develop SLITHM image among stakeholders.
- Rejuvenating and marinating SLITHM brand values so that position it on customer mind as an elegant service provider.
- Partnering and networking with different groups so that get different support to develop organization quality and standard.

Activities Completed during 2019

- Set up promotional cubical at the place of tourism day celebration event at independence square.
- ♦ Set up promotional cubicles at the event organized by the Science and Technology Ministry.
- Participate in the carrier fair organized by Kaluthra District Secretariat.
- Organized 13 Year Guarantee Awareness Programme.
- Held a press conference to educate the public about Tourism Unity Run.

Seminar- 4/21 Incident and its impact on HR in Tourism and Hospitality Sector

A special event was conducted with the collaboration of Ceylon Hotel School Graduated Association (CHSGA) on 29th May 2019 focusing on the Easter Sunday incident and its impact on the human resources in Tourism and Hospitality sector. The purpose of the seminar was to develop a constructive dialogue among the society towards overcoming the unfortunate situation persuaded on human resources engaged in tourism industry. Tourism experts who are in leading positions in the tourism industry joined the panel discussion to develop a dialogue with Private and Public sectors to identify the contemporary challenges on whole tourism industry and its impact on human resources.

4.9 Information Technology (IT) Division

Objectives

- Manage information technology and computer systems.
- Design, develop, implement, and coordinate systems, policies, and procedures.
- Ensure security of data, network access, and backup systems.
- Analyse department needs (Academic/Non-academic), identify vulnerabilities and boost efficiency and accuracy to achieve goals.
- ♦ Train employees on both software and hardware, troubleshoot, and provide technical support when needed.
- Ensure network components to meet the needs and work together seamlessly, using the full range of capabilities, and stay informed about new features and competitive solutions.

The Activities Completed during 2019

- MS office and Virus guard licences were provided for lecturers and the non-academic staff at SLITHM.
- ◆ CCTV system installation in the 1st floor at SLITHM building.
- Started Student Management System and Learning Management System integration.
- IT infrastructure development in Colombo Head Office- Installation of smart board in Board Room- SLITHM.

4.10 Internal Audit Division

According to the Annual Internal Audit Plan 2019, 05 Internal Audit Reports were issued for certain suggestions, recommendations, and improvements. The actions taken by the relevant officers resulted in minimizing costs and in streamlining processes through better internal checks.

Audit and Management Committee (AMC)

AMC is empowered to oversee due diligence and control over the financial aspects of the Public Enterprise's operations and performance, according to the public enterprise guidelines for good governance.

Members of AMC in 2019

Mr. Priyantha Rathnayake: Director General, External Resource Dept./ Ministry of Finance

Chairman

Mr. P.U. Ratnayake : Director General, SLTDA

Ms. Sunanda PiyaseeliMr. Ajit Jayemanne: Chief Internal Auditor / Ministry of Tourism: Board Member of SLITHM (Up to March 2019)

Ms. Y.A. Hansen : Board Member of SLITHM, Rep. SLAITO (From March 2019)

Mr. S.Sanjeewa : Representative of the Auditor General as an Observer

The Internal Auditor of SLITHM was the convener of the AMC meetings.

Audit Management Committee (AMC) meetings held during the year 2019 are as follows:

Number	Date	
28th 22nd March 2019		
29th 08th July 2019		
30th 05th November 2019		

05. Colombo School (Head Office)



Sri Lanka Institute of Tourism and Hotel Management (SLITHM) formerly known as the Ceylon Hotel School & School of Tourism was established by a Parliament Act in 1966 to train youth on tourism and was managed by the then Ceylon Tourist Board. It was initially located at Park Street, Colombo. It was relocated to Palm Beach Hotel in Mount Lavinia in 1980 and to Nawala in 1994. Today the Institute is located at No.78, Galle Road, Colombo 03. The conversion of Ceylon Hotel School into the Sri Lanka Institute of Tourism and Hospitality Management was carried out under the 2005 Tourism Act. At present, the Institute conducts courses at Craft, Certificate, Intermediate, Advanced, and Management levels. Besides, it also conducts short-term training programmes for SME and various other institutes. Sri Lanka Institute of Tourism and Hotel Management located at No-78, Galle Road, Colombo-03 commenced operation on 15th August 2000.

Facilities Available:

- ♦ 23 Lecture Rooms
- 02 Training Restaurants
- 02 Mock-up Rooms
- ♦ 04 training kitchens
- Computer Laboratory
- Library
- Cafeteria

Permanent Academic Staff - 2019

Area of Specialization	Lecturer	Designation
	Mr. Saman Hathurusinghe	Senior Lecturer/ Lecturer in Charge
	Mr. Nishantha Kulathunga	Senior Lecturer - Cluster head
	Mr. H.M. B Lankapura Bandara	Assistant Lecturer
Professional Cookery	Mr. Y.B.M.R. Yapabandara	Assistant Lecturer
	Mr. H.M.T. Herath	Assistant Lecturer
	Mr. S.A.N. Viraj	Assistant Lecturer
	Mr. M.N. Wiranga	Assistant Lecturer
	Mr. M.K. Dickson Kumara	Senior Lecturer - Cluster Head
	Mr. Lakmal Perera	Senior Lecturer (On Contract)
Food & Beverage Operations	Mr. Dharashana Jayasingha	Assistant Lecturer
	Mr. Tharinda Weerarathne	Assistant Lecturer
	Mr. H.M.P. Manjula	Assistant Lecturer
Doctory & Dolomy	Mr. M.D. Ruwantha Prasad	Assistant Lecturer
Pastry & Bakery	Mr. P.C. Pinidiya	Assistant Lecturer
	Mr. U.P. Silpathilake	Senior Lecturer - Cluster Head
Front Office Operations	Mr. D.T. Senarathne	Senior Lecturer
Front Office Operations	Ms. W.N.B. Mendis	Assistant Lecturer
	Mr. Brian Benedict	Assistant Lecturer
	Mr. A.L.D.L. Perera	Senior Lecturer – Cluster Head
Hotel Houselsoning	Mr. Namal Muhandiramge	Lecturer
Hotel Housekeeping	Mr. A.R. Jayasinghe	Assistant Lecturer
	Mr. A.M.K.W.K. Abeykoon	Assistant Lecturer
	Mr. Sujith Yamasinghe	Senior Lecturer – Cluster Head
Travel & Tourism	Mr. P.M. Suraweera	Senior Lecturer
Management	Mr. Dheera Hettiarachchi	Assistant Lecturer
	Mr. Anura Shantha	Assistant Lecturer
English /Language Center	Ms. Lathisha Ramanayake	Assistant Lecturer

Note: Also, there were 27 Visiting Lecturers

Number of Students Trained

Table 4: Number of Students trained at the Colombo School in 2018 and 2019

Courses	2018	2019
Craft Level - Professional Cookery	84	106
Craft Level - Restaurant and Bar Service	72	97
Craft Level - Hotel Housekeeping	70	81
Craft Level- Front Office	-	74
Sub Total - Craft Level	226	358
Certificate Level - Professional Cookery	82	101
Certificate Level - Restaurant and Bar Service	75	101
Certificate Level - Hotel Reception	66	109
Certificate Level - Hotel Housekeeping	55	111
Sub Total - Certificate Level	278	422
Intermediate Level - Professional Cookery	17	16
Intermediate Level - Food & Beverage	26	30
Intermediate Level - Front Office Operations	10	12
Intermediate Level - Hotel Housekeeping Operations	10	16
Sub Total - Intermediate Level	63	74
Advance Level - Professional Cookery	13	16
Advance Level - Food and Beverage	26	30
Advance Level - Accommodation Operation	19	28
Sub Total - Advance Level	58	74
Management Diploma (3 years)	122	59
Pastry & Bakery	68	69
Sub Total - SLITHM Regular Courses	815	1,056
National Guide	63	118
Chauffeur Guide	101	41
Area Guide	-	-
Refresher Course	18	-
Apprenticeship Programmes	255	29
Finance Course	109	-
Adventure Tourism Programmes	-	13
Special Programmes	1,030	
Ministry Programmes	2,207	
Sub Total - Other Training Programmes	3,783	201
GRAND TOTAL	4,598	1257*

The number of students trained in SLITHM regular courses at the Colombo Head Office was 815 in 2018 whereas 1,056 in 2019. In addition to the regular courses, the number of students trained in short courses decreased from 3,783 in 2018 to 201 in 2019. The total number of students in both regular and other training programmes was decreased from 4,598 to 1257 in the years 2018 and 2019 respectively.

* In 2019, the total student output from SLITHM Colombo is 1257. However, other training programmes for 2360 participants have been conducted with collaboration of Ministry of Tourism and other institutes which is not included in the final student output.

Other Special Activities Organized by Colombo - SLITHM During The Year 2019.

- Two days' tourism residential camp organized by the Tourism Club-SLITHM. More than 100 students were participated. 100 Tourism clubs were established in schools throughout the island.
- ♦ Tourism and Hospitality awareness programme has been conducted in Anuradhapura area collabotaion with Samoda Foundation. More than 1000 people were participated.
- ♦ Tourism Unity run was organized as a part of the World Tourism Day 2019 Celebration.
- International Waitress Race' competition was conducted by UDS hotel chain. It was held in March 2019 in Kovalm, kerala India. Cluster Head F&B and two female students represented Sri Lanka and one student was able to win the second place.
- Financial assistance was provided for the families of the two students who are victims of the bomb blast taken place at Shangri-La Hotel Colombo on 21st April 2019.
- ♦ 04 days residential training programme was conducted at SLITHM Colombo premise, with the collaboration of the Skills for Inclusive Growth (S4IG).
- Customer Service Quality programmes were conducted for the staff, students and the staff from SLCB, SLTPB, SLTDA and tourist police.

06. SLITHM Anuradhapura Provincial College



SLITHM Provincial College Anuradhapura was established in 1992 at SLTDA National Holiday Resort. The college initially offered courses only in Basic Level Hotel Reception & Hotel Housekeeping and from the year 1996, Basic Level Professional Cookery and Restaurant & Bar courses were offered. The college was shifted in 2005 to the present building. Although this provincial college was set up for the stakeholders of the North Central Province, it has been serving the people in nearby districts such as Kurunegala, Puttalam, Chilaw, Kuliyapitiya, etc.

Facilities Available

- 04 Lecture Rooms (Maximum 30 students each)
- 01 Training Kitchen
- 01 Training Restaurant
- 01 Mock up room
- 01 Computer Laboratory
- 01 Locker Room

Permanent Academic Staff - 2019

Principal: Mr. T.M.C.Thennakoon

Area of Specialization	Lecturer	Designation
Professional Cookery	Mr. M.S. Madawala	Assistant Lecturer
Food & Beverage Operations	Mr. R.M.A.P. Rathnayake	Assistant Lecturer
Front Office Operations	Mr. G.P.M. Gamage	Assistant Lecturer
Professional Cookery	Mr. M.N.Fernando	Assistant Lecturer

Note: Also, there were 11 nos. of Visiting Lecturers

Number of Students Trained

Table 6: Number of Students trained at Anuradhapura in in 2018 and 2019.

Courses	2018	2019
Craft Level - Professional Cookery	64	86
Craft Level - Restaurant and Bar Service	21	54
Craft Level - Housekeeping	00	12
Craft Level - Reception	00	29
Sub Total - Craft Level	85	181
Certificate Level - Professional Cookery	54	81
Certificate Level - Restaurant and Bar Service	26	64
Certificate Level - Hotel Reception	25	34
Certificate Level - Housekeeping	00	14
Sub Total - Certificate Level	105	193
GRAND TOTAL	190	374

At the Anuradhapura Provincial College, the number of students trained in regular courses increased from 190 to 374 in 2018 and 2019 respectively which is an increase of 50 percent.

Career Development and Other Programmes Conducted During the Year 2019.

- Career guidance promotional workshop has been conducted for officers of the divisional secretariat and Rajarata Hoteliers organized by SLITHM Colombo in collaboration with the "SAMODA FUNDATION" for more than 350 participants.
- Participated in the Certificate awarding ceremony held at the Hingurakgoda Divisional Secretariat of the students of Royal Lanka Hotel School, Polonnaruwa.

- ♦ A meeting was conducted with the career guidance officers in all-divisional secretariats in Anuradhapura with the support of NAITA Anuradhapura District Office.
- ♦ Student's Familiarization Tours were arranged in Jetwing Blue, Negombo, Habarana Village & Habarana Lodge, Nilaveli Beach Hotel & Trinco Blue by Cinnamon Hotels for 165 students.
- ♦ Table Manners & Etiquette programme for undergraduates of the Rajarata University of Sri Lanka, Mihintale, the students of Talawa Maha Vidyalaya and Sambodi Maha Vidyalaya.
- ♦ Career Guidance & Awareness programmes which were conducted by the Ikiriyagollewa M.V. and the Voice Area Federation, Puttalam District.
- ⋄ "Rata Wenuwen Ekata Situmu" Puttlam District Awareness Programme Organized by the President Secretariat and education programme held in Central College, Anuradhapura. (Participation)
- "Shilpa Sena Exhibition held at Polonnaruwa which was organized by the Ministry of Science, Technology & Research.

Several Awareness Programmes Were Conducted in The Below Institutes.

- Home Science students of Zonal Education Department in Thambuththegama with the participation of 250 students
- 350 Students of Niwaththakachethiya Maha Vidyalaya, Gamini Maha Vidyalaya and Talawa Maha Vidyalaya
- Students of "13 Year Continuous Education" at Central College, Anuradhapura, Nikawewa Anura Maha Vidyalaya, Maithreepala Senanayake M.M.V Madawachchiya, Ruwanweli M.M.V, Horrowpothana, Palugasdamana M.V, Polonnaruwa and Sahira Vidyalaya Puttalam.

07. SLITHM Bandarawela Provincial College



The first provincial college in Bandarawela was initially started in 1999 and later a new hotel school building was built by the Uva Provincial Council. The current institute was opened in the year 2004.

- 05 Lecture Rooms
- ♦ 01 Practical Restaurant
- 01 Training Kitchen
- ♦ 02 Mock- up Rooms
- 01 Computer Laboratory
- Library
- Auditorium

Permanent Academic Staff - 2019

Principal: Mr. Chaminda Tennakoon

Area of Specialization	Name	Designation
Professional Cookery	Mr. R Bandara Weththasinghe	Assistant Lecturer
	Mr. E.L.K Perera	Assistant Lecturer
Food & Beverage Operations	Mr. Sanjeewa Ellawala	Assistant Lecturer
Front Office Operations	Ms. Chamila Rathnayaka	Assistant Lecturer
Hotel Housekeeping	Mr. C.P. Hettiarachchi	Assistant Lecturer

Note: Besides, there were 12 Visiting Lecturers

Number of Students Trained

Table 7: Number of Students trained at Bandarwela in 2018 and 2019.

Courses	2018	2019
Craft Level - Professional Cookery	51	79
Craft Level - Restaurant & Bar Service	17	100
Craft Level - Hotel Housekeeping	17	55
Craft Level - Hotel Reception	-	18
Sub Total - Craft Level	85	252
Certificate Level - Professional Cookery	54	57
Certificate Level - Restaurant & Bar Service	42	54
Certificate Level - Hotel Reception	39	64
Certificate Level - Hotel Housekeeping	33	59
Sub Total - Certificate Level	168	234
GRAND TOTAL	253	486

At the Bandarwela Provincial College, the number of students trained in regular courses was increased from 253 to 486 in 2018 and 2019 respectively which was an increase of 92%.

Career Development and Other Programmes Conducted During The Year 2019.

- Shramadhana campaign organized by Student's Sports and Welfare Association
- ♦ Tree Planting campaign
- ♦ Carom Tournament conducted by Student's Sports and Welfare Association
- ♦ HIV/VD & Drug Awareness Programme
- ♦ Inter-class Cricket Tournament conducted by Student's Sport and Welfare Association.
- Cricket tournament with UPC and Uva Provincial Council conducted by student's Sport and Welfare Association
- Blood Donation Programme
- School Awareness Programs
- Visit of officers from Uva Provincial Council
- World Tourism Day Celebrations

We have participated in three (03) street food festivals at Ella, Bandarawela and Badulla which were organized by Uva Provincial Council.

08. SLITHM Kandy Provincial College



The provincial hotel school in Pallekelle was started in 1992 to encourage rural youth to gain employment in the hospitality industry. Initially, the school was started in a section of the Queens Hotel in Kandy and was later shifted to its present location at Warapitiya, Kundasale.

Facilities Available:

- ♦ 08 Lecture Rooms (Maximum of 35 Students in each)
- ♦ 01 Training Kitchen (15 Stations) and 01 Training Restaurant (40 covers)
- 01 Mock-up room
- ♦ 01 Computer Laboratory (30 Desktops)
- 04 Guestrooms (Model Rooms for Students Practical)
- Housekeeping Demonstration Room
- Auditorium (100 Numbers Seating)
- Open Air Theatre
- Library
- Banquet Hall (Capacity 150 pax)

Permanent Academic Staff - 2019

Ms. Kumuduni Wickramasinghe - Principal

Area of Specialization	Lecturer	Designation
	Mr. P.J. De Alwis Seneviratne	Senior Lecturer
	Mr. Janaka Perera	Assistant Lecturer
	Mr. Sandeep Ratnasamy	Assistant Lecturer

Food & Beverage Operations	Mr. I.A.S.B. Dissanayake	Assistant Lecturer
	Mr. Rasika Athukorala	Assistant Lecturer
	Mr. Amila Alwis	Assistant Lecturer
Nutrition & Food Hygiene	Ms. K.G.S.D. Gunasinghe	Assistant Lecturer
Front Office Operation	Mr. Rienzi Jayawardhane	Senior Lecturer
	Mrs. M. Sundarampilai	Senior lecturer
Housekeeping Operation	Mr. Ravindra Seneviratne	Assistant Lecturer

Note: In addition to the above core subject lecturers there are 04 Visiting lecturers for the Reception, Cookery, and Housekeeping subjects and 20 Visiting Lecturers for the supportive subjects for the Certificate level and the 03-year Management diploma level subjects.

Number of Students Trained

Table 8: Number of Students trained at Kandy Provincial College in 2018 and 2019.

Courses	2018	2019
Craft Level - Professional Cookery	90	82
Craft Level - Restaurant and Bar Service	83	76
Craft Level - Hotel Reception	-	37
Craft Level - Hotel Housekeeping	21	43
Sub Total - Craft Level	194	238
Certificate Level - Professional Cookery	70	122
Certificate Level - Restaurant and Bar Service	80	105
Certificate Level - Hotel Reception	63	62
Certificate Level - Hotel Housekeeping	64	45
Sub Total - Certificate Level	277	334
Management Diploma (3Years)	91	39
Sub Total - SLITHM Regular Courses	562	641
GRAND TOTAL	562	641

The total number of students trained both in regular and other training programmes at Kandy Provincial College was increased from 562 to 641 in in 2018 and 2019 respectively, which is an increase of 14 percent.

Career Development and Other Programmes Conducted During The Year 2019.

- Shramadhana campaign organized by Student's Sports and Welfare Association
- Inter Class Cricket Tournament conducted by student's Sport and Welfare Association
- Carom Tournament conducted by Student's Sports and Welfare Association
- Sinhala and Tamil New Year Festival Programme
- ♦ Tourism Day walk with the central province tourism department
- World Tourism Day Celebrations
- Wesak dansala" was organized by the Students Sports & Welfare Association at Warapitiya Junction
- ♦ Tree Planting Day held at SLITHM Kandy
- ♦ Awareness Programme on courses conducted by the SLITHM for 150 school children
- ♦ Tri-series Cricket Tournament organized by the Sports and Welfare Association.
- ♦ Hantana hill climb organized by the travel club of SLITHM Kandy
- CSR Project organized by the Student's Sports and Welfare Association to Arupploa Sigithi lama sewana.
- Programme on Table etiquette and Manners for the Ground stewards at Sri Lanka Air force in Pollonnaruawa (Participation).
- Training on Table etiquette and manners & Housekeeping for the Sri Lanka Army corps at Kandy Buwelikedha Camp (Participation).
- Blood Donation Campaign.

09. SLITHM Koggala Provincial College



SLITHM in Koggala is the only government-sponsored Hotel School in the Southern Province in Sri Lanka. This institute which initially started in 1992 at Weligama Bay Inn Hotel was later established in Koggala in 2008 to cater to the high demand for courses offered by SLITHM and to provide adequate facilities for the students.

Facilities Available:

- ♦ 06 Lecture Rooms (Maximum 30 students each)
- ♦ 01 Training Kitchen
- 01 Store
- ♦ 01 Training Restaurant
- ♦ 02 Mock-up Room
- ♦ 01 Computer Laboratory
- ♦ 01 Library

Permanent Academic Staff - 2019

Mr. R.D.A. Lenard - Principal

Area of Specialization	Lecturer	Designation
Professional Cookery	Mr. W.M.R.D. Wettasinghe	Assistant Lecturer
	Mr. G.Perusinghe	Assistant Lecturer
	Mr. T.B.Chamara	Assistant Lecturer
Food & Beverage Operation	Mr. M.A.Buddhika	Assistant Lecturer
	Mr. L.S. Wasantha	Assistant Lecturer

Front Office Operation	Mr. H.K.W. Chandana	Assistant Lecturer
	Ms. H.L.A.Samanmalee	Assistant Lecturer
Housekeeping Operations	Mr. Indika Mohotti	Assistant Lecturer
	Mr. P.S.W. Emmanuel	Assistant Lecturer

Note: Besides, there were 12 Visiting Lecturers

Number of Students Trained

Table 9: Number of Students trained at Koggala Provincial College in 2018 and 2019

Courses	2018	2019
Craft Level - Professional Cookery	46	152
Craft Level - Food & Beverage	33	128
Craft Level - Front Office Operation	28	59
Craft Level - Housekeeping	30	31
Sub Total - Craft Level	137	370
Certificate Level - Professional Cookery	144	137
Certificate Level - Food & Beverage	126	153
Certificate Level - Front Office Operation	140	126
Certificate Level - Housekeeping	104	123
Sub Total - Certificate Level	651	539
Sub Total - SLITHM Regular Courses	651	909
Area Guide Programme	49	-
Sub Total - Other Training Programmes	49	909
GRAND TOTAL	700	909

At the Koggala Provincial College, the number of students trained in regular courses increased from 700 to 909 in 2018 and 2019 respectively.

Career Development and Other Programmes Conducted During The Year 2019.

- Hotel visits
- Language day
- AIDS and Drug Prevention Awareness Programmes
- School Awareness Programmes

- Housekeeping Fiesta
- Firefighting Training Programme
- First Aid Programme
- ♦ Flower Decoration Demonstration
- Interdepartmental Cricket Match
- Interdepartmental Carrom Tournament
- Shramadana Campaign

Awareness Programme Conducted during the Year 2019.

- ♦ Ruhuna University Students Programme (CSR) table Etiquettes manner.
- Awareness Programmes were conducted at Divisional Secretary of Matara, Hambantota Training Centre, Makandura Training Centre, Zonal Education - Kamburupitiya, Ruhunu University Lecturers & Staff, Matara Convent Advance level student & Teachers, Baddegama Youth Centre, National Youth Service Council - Alapaladeniya, Zonal Education - Akmeemana and Hambantota Training Centre.
- School visit from Ahangama Shariputhra school teachers and students, St. Thomas College Matara teachers and students, Amarasooriya Central College teachers and Students, Mahinda College school teachers and students, Meepawala Central teachers and Students, Sumangala Vidyalaya Weligama teachers and Students, and Matara Central College.
- Job Fair at Divisional Secretariat Matara and the Hall De Galle Hall- Galle Job Fair organized by RTB (Participation)
- ♦ Beach Cleaning Programme organized by Welfare Association.

10. SLITHM Ratnapura Provincial College



SLITHM in Koggala is the only government-sponsored Hotel School in the Southern Province in Sri Lanka. This institute which initially started in 1992 at Weligama Bay Inn Hotel was later established in Koggala in 2008 to cater to the high demand for courses offered by SLITHM and to provide adequate facilities for the students.

Facilities Available:

- 06 Lecture Rooms
- ♦ 01 Practical Restaurant
- 01 Training Kitchen
- ♦ 02 Mock-Up Rooms
- Student's Cafeteria
- Computer Laboratory

Permanent Academic Staff - 2019

Mr. Kanishka N. Jayathunga - Principal

Area of Specialization	Lecturer	Designation
Professional Cookery	Mr. Priyanka Wickramasinghe	Assistant Lecturer
	Mr. W.M.A.R Wijekoon	Assistant Lecturer

Earl & Payaraga Operations	Mr. T.M.K.C.S.R. Pieries	Assistant Lecturer	
Food & Beverage Operations	Mr. Kanchana Krishantha	Assistant Lecturer	
Front Office Operations	Ms. C.T. Gunasekara	Assistant Lecturer	
Hotel Housekeeping	Mr. Kanishka D. Nugawela	Senior Lecturer	

Note: Besides, there were 10 Visiting Lecturers

Number of Students Trained

Table 10: Number of Students trained at Ratnapura Provincial College in 22018 and 2019.

Courses	2018	2019
Craft Level - Professional Cookery	51	77
Craft Level - Restaurant and Bar Service	52	71
Craft Level - Hotel Housekeeping	-	60
Craft Level - Hotel Reception	-	26
Sub Total - Craft Level	103	234
Certificate Level - Professional Cookery	64	62
Certificate Level - Restaurant and Bar Service	67	60
Certificate Level - Hotel Reception	40	58
Certificate Level - Hotel Housekeeping	53	51
Sub Total - Certificate Level	224	231
Sub Total - SLITHM Regular Courses	327	465
Apprenticeship Programme	73	25
Sub Total - Other Training Programmes	73	-
GRAND TOTAL	400	490

At the Ratnapura Provincial College, the number of students trained in regular courses was 327 in 2018 whereas 465 in 2019. The total number of students trained increased from 400 to 490 in 2018 and 2019 respectively.

Career Development and Other Programmes Conducted During The Year 2019.

- Several career guidance seminars and promotional campaigns were conducted in Gallalla Shri Neegrodarama viharaya, Kegalle, Ratnapura, Ruwanwella, Nivithigala, and Pelmadulla Divisional Secretariats, Udawalawa, Niwithigala, and Alapatha areas.
- School Awareness & Table etiquette and table manners programmes were carried out at Ratnapura Alosio's College, Ferguson College, Sivali College.

11. SLITHM Kurunegala Provincial College



Sri Lanka Institute of Tourism & Hotel Management, Kurunegala started its operation in 1997 at Kandyan Reach Hotel, Kandy Road, Kurunegala and then moved to several places. Kurunagala is a focal point when considering the interest of youth in education. As a hub, there is easy accessibility to Kurunagala from Dabulla, Kandy, Anuradhapura, Pollonaruwa, Puthlam, Negambo, etc. Mostly these are referred to as tourist areas. All these tourist routes are crossing the North Western Province. Therefore, SLITHM has taken this valuable opportunity to establish an education center for Tourism & Hospitality. The Provincial College of SLITHM in Kurunagala was re-established in 2015, in collaboration with Wayamba Development Authority (WDA), under the North Western Provincial Council. The school is located at Maguruoyawatta, Boyagane, Kurunagala. It started its first batch of Certificate Level in February 2015 with 104 students.

Facilities Available:

- 04 Lecture Rooms (Maximum 30 students each)
- 01 Training Kitchen
- 01 Training Restaurant
- 01 Mock-up Room
- 01 Computer Laboratory
- Auditorium
- Cafeteria
- Library

Permanent Academic Staff - 2019

Mr. E.K. Sarath Kumara - Principal

Area of Specialization	Lecturer	Designation
Professional Cookery	Mr. J.S.B. Weerakoon	Senior Lecturer
Food & Beverage Operations	Mr. H.M.I.B. Seneverathne	Assistant Lecturer
Front Office Operation	Mr. M. Sampath Weerakoon	Assistant Lecturer
Hotel Housekeeping	Mr. Indika Jayasekara	Assistant Lecturer

Note: Besides, there were 12 Visiting Lecturers

Number of Students Trained

Table 11: Number of Students trained at Kurunegala Provincial College in 2018 and 2019.

Courses	2018	2019
Craft Level - Professional Cookery	94	77
Craft Level - Restaurant and Bar Service	80	70
Craft Level - Hotel Reception	-	25
Sub Total - Craft Level	174	172
Certificate Level - Professional Cookery	70	75
Certificate Level - Restaurant and Bar Service	77	73
Certificate Level - Hotel Reception	76	118
Certificate Level - Hotel Housekeeping	57	100
Sub Total - Certificate Level	280	366
Sub Total - SLITHM Regular Courses	454	538
Apprenticeship Programmes	47	41
Sub Total - Other Training Programmes	47	41
GRAND TOTAL	501	579

The number of students trained in regular courses at the Kurunegala Provincial College, increased from 454 to 538 in 2018 and 2019 respectively which is an increase of 19 percent. In 2018, 77 students were trained in the Apprenticeship Programme. The total number of students trained both in regular and other training programmes was increased from 501 to 579 in 2018 and 2019 respectively.

Career Development and Other Programmes Conducted During The Year 2019.

- Carrom and Cricket Tournaments were organized by the students of SLITHM Kurunegala.
- Several Awareness Programmes were conducted for the students in the Giri Wennoruwa Central College, President Girl's College, Maliyadeva Boys College, Navodya Central College, D.B Welagedara Central College, St. Sebestian College, C.W.W. Kannangara National School and Sipwin Education Institute.
- ♦ Education and Career Guidance Exhibition in Kuliyapitiya Divisional Secretariat.
- ♦ "Speechcraft" Training Programme for Academic & Non academic staff.
- Blood Donation Campaign Organized by school Student's Sports & Welfare Association in SLITHM Kurunegala
- ♦ Introduction of 13 Year Guaranteed Education Programme for Principals by NWP
- Lecture Changing Role of The Public Servant Programme organized by the National Human Resources Development Council of Sri Lanka together with the Sri Lanka Institute of Tourism & Hotel Management.
- "Rata Wenuwen Ekata Sitimu" Career Motivation Programme organized by the Ministry of Tourism Development Wildlife & Christian Religious Affairs in collaboration with Nattandiya Divisional Secretariat
- ♦ Education and Career Guidance Exhibition in North-Western province (Wayamba Expo 2019)
- ♦ A Lecture on "Forests & Education" organized by Forest Department Kurunegala Division
- Hotel Reception Students' visit to Aliya Resort & Spa and Hotel Housekeeping Students' visit to Kassapa Lion Rock Dambulla
- Workshop on "Establishment Code" (Participation)
- Launch of Wayamba Expo 2019 Largest higher Education & Career guidance exhibition in North Western Province. (Participation)
- Organized a Dhamma deshana by Venerable Ghangha Siripura Dhammaloka Thero at SLITHM
 Kurunegala
- ♦ Familiarization Tour conducted for Food & Beverage Students by Jetwing Blue Negombo
- ♦ Tree Planting Programme at Wilpattu Reserve for World Tourism Day

12. SLITHM Pasikudah Provincial College



In 2015, SLITHM decided to temporarily set up a hotel school at the National Holiday Resort Office of Pasikudah to conduct a basic course on Hospitality Management. The building was renovated for Rs. 1.2 million. By 2017 Pasikudah provincial College had the advantage of conducting other Craft Level Courses, such as Hotel Housekeeping & Restaurant & Bar Service and the Apprenticeship Level.

Permanent Academic Staff - 2019

Actg. Principal/Senior Lecturer-in-Charge: Mr. G.L.B. Ramesh Perera

Area of Specialization	Lecturer	Designation
F&B Operations	Mr. A.M.JK. Attanayake	Assistant Lecturer
Hotel Housekeeping	Mr. A.M. Risan	Assistant Lecturer

Note: In addition to the above personnel, there was a Visiting Lecturers for the subject of English Language.

Number of Students Trained

Table 12: Number of Students trained at Pasikudah Provincial College in 2018 and 2019.

Courses	2018	2019
Craft Level - Food & Beverage	51	33
Craft Level - Housekeeping		47
Sub Total - Craft Level	51	80

Apprenticeship Level - 01Month Course		20
Sub Total - Other Training Programmes		
GRAND TOTAL	51	100

In the year 2019 Pasikudah Provincial College had been able to conduct only 01 Intake. The total number of students trained both in regular and other training programmes was increased from 51 to 100 in 2018 and 2019 respectively.

Career Development and Other Programmes Conducted during the Year 2019

- Familiarization Tours: Restaurant and Bar Service familiarization tours to Anantaya Hotel -Pasikudah & Marina Beach Resort - Pasikudah.
- Career Guidance Programmes: conducted at the Divisional Secretariat Valaichchenai,
 Oddamavadi & Chenkalady
- Awareness Programmes: conducted at Vidatha Resource Centre Oddamavadi, World Vision Training Centre - Chenkalady, Divisional Secretariat - Valaichchenai.
- Youth Workshop discussion organized by WUSC in collaboration with Divisional Secretariat -Valaichchenai & YMCA - Valaichchenai
- Mini Job Fair organized by the Eastern University (Participation)
- Posters were distributed amongst all schools in the Oddamavadi & Valaichchenai Divisions that come under the purview of Batticaloa (Kalkudah) Zonal Education Director
- Posters were distributed amongst Divisional Secretariats in Valaichchenai & Oddamavadi, Govt. Offices, Post Offices, Public Libraries & Supermarkets
- ♦ Celebrated 'World Tourism Day' along with the Hotel Association in Pasikudah
- Familiarization Tours: Housekeeping familiarization tour to Amaya Beach Pasikudah Restaurant and Bar Service familiarization tour to Sunrise by Jetwing - Pasikudah.

13. SLITHM Jaffna Provincial College



SLITHM Jaffna Training Center was established in October 2017. The main aim of establishing this training center is to counter the manpower shortage of trained tourism and hospitality industry personnel in the northern region. This move has enabled youth in the northern region to take up lucrative jobs in the hospitality industry. Several hotels and resorts have opened up in the northern region of Sri Lanka and the skilled manpower shortage will be addressed by the opening of this facility.

Permanent Academic Staff - 2019

Lecturer in Charge - Ms. Niranjala Francis Bastian

Note: There was one permanent lecturer and besides three Visiting Lecturers

Number of Students Trained

Table 13: Number of Students trained at Jaffna Provincial College in in 2018 and 2019.

Courses	2018	2019
Craft Level- Professional Cookery	8	
Craft Level - Restaurant and bar service		17
Craft Level - Hotel Reception	4	6
Sub Total - Craft Level	12	23
GRAND TOTAL	12	23

The total number of students trained both in regular and other training programmes in Jaffna Provincial College, was increased from 12 to 23 in 2018 and 2019 respectively.

Career Development and Other Programmes Conducted During The Year 2019.

- Participate "Rata Wenuwen Ekata Sitiumu job fair at Jaffna.
- Organized ceremonial opening of Jaffna new hotel school.
- ♦ Two Hotel visits.

Abbreviations Used

AMC	-	Audit and Management Committee
DMS	-	Department of Management Services
SLTDA	-	Sri Lanka Tourism Development Authority
SLITHM	-	Sri Lanka Institute of Tourism Hotel Management
SLTPB	-	Sri Lanka Tourism Promotion Bureau
SLCB	4	Sri Lanka Convention Bureau

Financial Statements / Annual Accounts
2019

Statement of Financial Position as at 31st December 2019

Amounts in Rs.

ASSETS	Note	2019	2018 Restated
CURRENT ASSETS			Hestiteu
Inventories	03	3,455,880	3,070,926
Trade Debtors	03	26,244,028	24,931,476
Deposits & Other Receivables	05	31,307,708	14,294,299
Receivables SLTDA	06	18,543,123	99,545,499
Loans & Other	00	16,051,794	12,115,891
Advances		651,825	466,120
Pre payments		1,402,479	1,578,059
Investment of Gratuity		15,637,414	15,055,242
Cash and Cash Equivalents	07	24,832,978	258,937,185
Total Current Assets	07	138,127,228	429,994,697
Non - Current Assets		150,127,220	127,771,077
Property, Plant & Equipment	02	708,689,548	868,494,287
Less: Provisions for Depreciation	02	156,581,639	418,428,894
Revalued / Written Down Value		552,107,909	450,065,393
Add : Work in Progress	08	9,725,975	16,351,171
INTANGIBLE ASSETS		3,720,370	10,501,171
Computer Software	02	2,004,112	236,375
Investment	09	824,564,540	515,310,245
Total Non - Current Assets		1,388,402,535	981,963,184
Total Assets		1,526,529,764	1,411,957,881
LIABILITIES			
Current Liabilities			
Deposits / Other Payables		11,810,621	7,151,943
Accrued Expenses		62,069,626	32,872,461
Provisions for Retirement Gratuity	10	39,776,194	32,616,142
TOTAL CURRENT LIABILITIES		113,656,442	72,640,546
Net Assets		1,412,873,323	1,339,317,335
NET ASSETS / EQUITY			
Capital Contribution		457,350,952	457,350,952
Accumulated Surplus		875,030,140	877,014,106
JABIC & UNDP Grant		4,023,725	4,952,278
Revaluation Reserve		76,468,507	-
TOTAL NET ASSETS/EQUITY		1,412,873,323	1,339,317,335

The board of Management is responsible for the preparation and presentation of these financial statements. Accounting policies and notes form an integral part of these financial statements. Approved and signed for and on behalf of the board of Management.

Kimaril Fernando Chairman Nadeeka Wataliyadda Director General Royce/Fernando
Director Finance
H. R. F. FERNANDO (ACA, MBA (PIM-USJ), BA)

H. R. F. FERNANDO (ACA, MBA (PIM-USJ), BA) DIRECTOR FINANCE SRI LANKA INSTITUTE OF TOURISM & HOTEL MANAGEMENT No. 78, GALLE ROAD, COLOMBO 03. Board Member

SLITHM PRIYAL PERERA PRESIDENT

PRESIDENT
CEYLON HOTEL SCHOOL GRADUATES ASSOCIATION NO. 78, 4TH FLOOR, GALLE ROAD, COLOMBO 03

Cash Flow Statement as at 31st December 2019

Amounts in Rs.

	2019	Amounts in Rs
	2019	2018 Restated
CASH FLOW FROM OPERATING ACTIVITIES		
Net Surplus /(Deficit)	(1,983,966)	150,814,061
NON - CASH MOVEMENT	, , ,	
Depreciation	53,327,611	48,497,374
Losses /Write-offs	30,676	-
Amortization of JABIC & UNDP Grant	(928,553)	(928,553)
Addition of Motor Vehicle	-	-
Provision for Gratuity	8,065,993	5,782,352
Cash Flow from Operating Activities Before Working Capital Changes	58,511,761	204,165,235
CHANGES IN WORKING CAPITAL		
(Increase) / Decrease in Inventory	(384,954)	2,671,421
(Increase) / Decrease in Trade Debtors	(1,312,552)	(1,821,431)
(Increase) / Decrease in Deposits & Other Recievables	(17,013,409)	(2,168,440)
(Increase) / Decrease in Receivables SLTDA & SLTPB	81,002,376	11,481,861
(Increase) / Decrease in Pre Payments	175,580	487,926
(Increase) / Decrease in Loans & Advances	(4,121,608)	(3,468,787)
Increase / (Decrease) in Deposit Payables	4,658,678	(44,606,549)
Increase / (Decrease) in Other Payables	-	-
Increase / (Decrease) in Accrued Expenses	29,197,166	7,907,793
	92,201,277	(29,516,206)
NET CASH FLOW FROM OPERATING ACTIVITIES	150,713,037	174,649,028
CASH FLOWS FROM INVESTING ACTIVITIES		
Gratuity Paid	(905,940)	(1,389,384)
Purchase of Property, Plant & Equipment	(74,074,838)	(70,998,019)
Increase in Investments	(309,836,467)	(48,125,283)
NET CASH USED IN INVESTING ACTIVITIES	(384,817,245)	(120,512,686)
NET INCREASE IN CASH AND CASH EQUIVALENTS	(234,104,208)	54,136,342
CASH AND CASH EQUIVALENTS AT BEGINNING OF THE PERIOD	258,937,185	204,800,845
CASH AND CASH EQUIVALENTS AT END OF THE PERIOD	24,832,978	258,937,186

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Statement of Changes in Net Assets / Equity For The Year Ended December 31st, 2019

Amounts in Rs.

	Contributed Capital	Accumulated Surpluses/ (Deficits)	Total
Balance at December 31, 2018	457,350,952	873,805,029	1,331,155,981
Adjustments Prior to 2018	-		-
Previous Year Adjustment	-	3,209,077	3,209,077
			-
Restated Balance	457,350,952	877,014,106	1,334,365,058
Surplus / (Deficit) for The Period	-	(1,983,966)	(1,983,966)
Balance at December 31, 2019 Carried Forward	457,350,952	875,030,140	1,332,381,091

Statement of Financial Performance For The Year Ended 31st December 2019

Amounts in Rs.

	Note	2019	2018 Restated	Budget 2019
REVENUE				
Tourism Development Levy	15	163,777,770	185,018,158	84,426,804
Embarkation Levy		250,715,305	338,996,381	282,646,256
School Fees & Other	16	71,082,033	59,576,150	79,400,000
Other Revenue	17	84,793,561	66,053,704	75,111,119
Hotel Revenue		(5,264,309)	10,375,500	12,882,367
TOTAL REVENUE		565,104,360	660,019,893	534,466,546
EXPENSES				
Wages, Salaries & Employee Benefits	18	249,943,047	220,538,618	294,564,800
Supplies & Consumables Used	19	246,151,130	234,310,514	291,763,500
Depreciation & Amortization Expenses	20	53,327,611	48,497,374	-
Other Expenses	21	17,419,689	5,593,195	19,860,000
Finance Cost	22	246,851	266,131	231,000
TOTAL EXPENSES		567,088,327	509,205,832	606,419,300
SURPLUS / (DEFICIT)		(1,983,966)	150,814,061	(71,952,754)

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Income & Expenses Analysis For The Year Ended 31st December 2019

Main Income

	Anuradhapura	Bandarawela	Colombo	Kandy
TDL Income			163,777,770.40	
Embarkation Levy			250,715,304.81	
School Fees & Other			"	
School Fees	3,393,500.00	4,831,000.00	17,449,883.00	10,915,250.00
Travel & Tourism (Tour Guide Programme)			12,140,000.00	
TOTAL	3,393,500.00	4,831,000.00	29,589,883.00	10,915,250.00
Other Revenue				
Consultancy Fees			788,591.36	18,870.00
CH Income				
Rent-Buildings			2,040,000.00	
Bank Interst from FD			77,692,242.93	
Other Income		15,000.00	1,008,579.89	18,500.00
Laundry Revenue			2,345,706.07	
Cash Received from Auction				
nterest on Employee Loan	10,665.48	14,913.00	257,891.07	31,781.52
TOTAL	10,665.48	29,913.00	84,133,011.32	69,151.52
Hotel Income				
Restaurant Sale			6,483,573.58	T-
Bar Sales			-	
Room Sales			3,316,346.29	
Other			3,831,647.96	
			13,631,567.83	
Less -				
Cost of Sale			3,711,928.60	
Cost of Bar			-	
Salaries & Allowances			11,172,919.00	
EPF			1,675,938.00	
ETF			335,188.00	
Staff Meals			1,928,293.57	
Staff Uniforms			71,610.00	
	<u>-</u>	-	(5,264,309.34)	
TOTAL INCOME	3,404,165.48	4,860,913.00	522,951,660.19	10,984,401.52

Amounts in Rs.

Koggala	Rathnapura	Kurunegala	Passikudha	Jaffna	Total
					163,777,770.40
					250,715,304.81
			II .		
10,537,000.00	5,013,750.00	6,751,650.00	50,000.00		58,942,033.0
					12,140,000.0
10,537,000.00	5,013,750.00	6,751,650.00	50,000.00	-	71,082,033.0
10,007,000.00	2,012,720100	0,701,000,00	20,000.00		11,002,00010
			"		- 11
					807,461.3
					-
					2,040,000.0
					77,692,242.9
60,848.70	255,750.00	36,000.00			1,394,678.5
					2,345,706.0
93,810.00					93,810.0
55,846.32	19,092.00	29,473.12			419,662.5
210,505.02	274,842.00	65,473.12	-		84,793,561.4
					6 483 573 5
					6,483,573.5
					3,316,346.2
					3,316,346.2 3,831,647.9
					3,316,346.2 3,831,647.9
					3,316,346.2 3,831,647.9 13,631,567.8
					3,316,346.2 3,831,647.9 13,631,567.8
					3,316,346.2 3,831,647.9 13,631,567.8 3,711,928.6
					3,316,346.2 3,831,647.9 13,631,567.8 3,711,928.6
					3,316,346.2 3,831,647.9 13,631,567.8 3,711,928.6 11,172,919.0 1,675,938.0
					3,316,346.2 3,831,647.9 13,631,567.8 3,711,928.6 11,172,919.0 1,675,938.0 335,188.0
					3,316,346.2 3,831,647.9 13,631,567.8 3,711,928.6 11,172,919.0 1,675,938.0 335,188.0 1,928,293.5
	_		_		3,316,346.2 3,831,647.9 13,631,567.8 3,711,928.6 11,172,919.0 1,675,938.0 335,188.0 1,928,293.5 71,610.0 (5,264,309.34

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Income & Expenses Analysis For The Year Ended 31st December 2019

Wages Salaries & Employee Benefit

	Anuradhapura	Bandarawela	Colombo	Kandy
Salaries & Allowances	7,636,626.00	8,173,670.00	68,723,931.26	14,295,265.00
Holiday allowances		24,636.60	165,599.75	48,040.80
Extra hour Payment	924,375.00	1,219,312.50	3,027,784.00	2,585,687.51
Over Time	28,266.04	17,594.91	2,551,002.22	150,181.11
EPF	935,398.20	978,857.25	8,145,335.73	1,815,930.30
ETF	187,079.64	195,771.45	1,701,853.10	363,186.06
Staff welfare	304,711.00	255,489.00	5,577,252.75	510,277.81
Staff Meals			6,992,763.20	
Staff Uniforms			888,028.00	9,600.00
Employee Gratuity			8,065,992.50	
Attendance Incentive	443,723.00	347,744.52	3,909,162.77	764,410.40
Training of Staff			1,761,415.03	
Traveling-Local	16,780.00	15,205.00	255,384.56	28,853.00
Traveling Overseas			4,038,697.83	
Visiting Lecture-Fees	1,489,997.50	1,598,362.00	4,803,561.00	3,297,412.50
Exam Payments	63,890.00	332,012.00	1,562,953.20	850,600.00
Insurance Staff			19,369,034.77	
TOTAL	12,030,846.38	13,158,655.23	141,539,751.67	24,719,444.49
Supplies & Consumab	les Used			
Entertainment Local	2,290.00	11,315.17	268,372.10	6,995.00
Cleaning Supplies	20,760.00	38,565.00	808,250.00	49,330.80
Misc Supplies	238,884.03	283,477.50	4,757,091.62	505,002.50
Security	1,876,952.37	1,860,389.08	2,748,216.45	3,576,332.81
Janitorial	788,512.50	1,624,630.00	10,199,934.00	4,194,386.81
Stationary	176,592.50	39,600.00	5,406,198.23	470,723.40
Printing & Publication	18,899.00	30,423.25	3,964,693.26	
Telephone & E-Mail	171,595.41	403,492.79	3,495,699.20	1,035,420.02
Postage - Stamp & Telegrams	47,445.98	62,179.96	331,145.00	68,157.88
Rent Land & Building				
Electricity	578,359.03	815,475.42	23,475,098.15	3,974,176.78
Gas	110,370.00	283,765.00	1,296,742.00	347,700.00
Rates & Licenses	91,309.35		1,178,100.00	2,959.41
Insurance Fixed Assets			635,945.55	

Amounts in Rs.

Amounts in R					
Total	Jaffna	Passikudha	Kurunegala	Rathnapura	Koggala
131,912,501.26	779,850.00	2,977,569.00	7,671,459.00	8,305,951.00	13,348,180.00
478,314.44			9,331.66	2,665.38	228,040.25
13,700,337.23			903,374.50	1,312,875.00	3,726,928.72
2,966,172.63			74,959.83	82,463.78	61,704.74
15,930,032.58	104,377.50	419,714.10	892,781.25	986,028.00	1,651,610.25
3,258,792.47	20,875.50	83,942.82	178,556.25	197,205.60	330,322.05
7,676,285.48		134,195.00	231,204.10	212,986.00	450,169.82
7,029,976.20				37,213.00	
916,828.00			4,800.00	4,800.00	9,600.00
8,065,992.50					
7,300,933.95		193,066.88	503,726.55	409,427.58	729,672.25
1,761,415.03					
478,400.36		79,940.00	27,595.00	34,250.00	20,392.80
4,038,697.83					
20,875,479.90	191,000.00	105,000.00	2,098,650.00	1,574,561.90	5,716,935.00
4,183,852.20			340,712.00	599,636.00	434,049.00
19,369,034.77					
249,943,046.83	1,096,103.00	3,993,427.80	12,937,150.14	13,760,063.24	26,707,604.88
353,115.27				7,928.00	56,215.00
1,041,995.56		31,300.00	9,880.00	26,915.00	56,994.76
6,548,843.64		18,842.00	159,511.00	188,833.80	397,201.19
16,733,734.96	339,288.09		1,453,368.20	2,384,571.43	2,494,616.53
22,531,710.53	89,947.00	756,475.80	754,675.94	1,329,449.00	2,793,699.48
6,785,491.79		13,251.50	208,892.53	115,691.00	354,542.63
4,208,574.01		15,493.50		13,060.00	166,005.00
7,087,351.46		120,774.64	264,146.93	568,400.42	1,027,822.05
761,780.71		21,638.00	45,582.88	80,298.01	105,333.00
3,586,333.34	900,000.00	203,333.34	2,483,000.00		
34,323,882.25	4,284.30	34,745.00	613,893.56	1,907,477.00	2,920,373.01
2,638,383.00		12,423.00	79,144.00	123,914.00	384,325.00
1,272,368.76					

Income & Expenses Analysis For The Year Ended 31st December 2019

Supplies & Consumables Used (Conted.)

	Anuradhapura	Bandarawela	Colombo	Kandy
Laundry	7,320.00		993,036.52	31,955.00
Maintenance-Buildings	40,201.40	32,315.00	1,936,506.54	302,546.00
Maintenance- Equipment	119,612.34	86,728.54	945,824.25	282,716.00
Advertising General			10,150,945.13	
Event & Promotion	523,735.00	10,400.00	8,162,309.62	7,955.00
Transport & Freight		13,440.00	34,120.67	4,600.00
Hire of Vehicle	1,177,115.00	1,069,255.00	2,068,638.57	2,384,119.81
Petrol & Oil	9,000.00	16,359.00	1,634,866.86	187,360.00
Raw material	2,775,151.40	3,162,620.83	16,638,358.64	10,505,234.31
Books & Periodicals	15,400.00	27,462.00	312,778.00	
Student Events/Graduation	14,800.00		7,118,736.58	476,361.16
Data Processing	25,200.00	79,800.00	1,790,677.34	18,630.00
Maint & Repair Vehicle			2,477,343.75	
Menus Flowers	7,150.00	850.00	182,490.00	3,170.00
Water	148,806.81	72,670.00	1,646,329.92	455,013.01
Service Agreements	55,219.74	14,158.00	3,513,247.63	189,681.40
VAT Expenses A/C	861,006.84	298,682.79	10,609,055.30	912,639.03
Guide Lecture Programme			7,276,038.60	
TOTAL	9,901,688.70	10,338,054.33	136,056,789.48	29,993,166.13
Depreciation and Amor	tization Expen	se		
Dep- Buildings	1,222,050.07	10,755.67	13,938,817.90	
Dep- Water supply & Drainage System		26,057.76	45,051.36	35,445.00
Dep-Electrical Installation		12,394.50	491,242.37	
Dep-Telecom Installation		6,910.46	203,910.63	
Dep-Fixtures & Fittings	6,628.33	12,517.50	4,763,050.46	106,379.25
Dep-Furniture	102,600.03	305,513.02	3,813,633.35	19,563.38
Dep-Miscellaneous-Equi	272,263.19	813,054.15	7,068,405.53	89,903.44
Dep-Office Equipment	43,662.54	25,720.07	662,181.95	8,375.83
Dep-Kitchen & Bakery Equipent	171,056.19	20,791.54	1,124,366.88	1,469.33
Dep-Miscellaneous-Equi- F &B	21,498.76	28,761.30	296,188.73	
Dep-Housekeeping Equipment	19,346.16	3,224.91	256,505.97	
Dep-Laundry Equipment			1,087,045.25	
Dep-Plant & Machinery			733,097.99	1441.74

Amounts in Rs.

Total	Jaffna	Passikudha	Kurunegala	Rathnapura	Koggala
2,059,701.52					1,027,390.00
3,580,661.03		7,290.00	47,957.00	555,427.44	658,417.65
2,842,142.93		76,760.84	121,601.10	409,191.42	799,708.44
10,150,945.13					
9,136,625.12				62,300.50	369,925.00
79,897.05			6,000.00	21,486.38	250.00
12,294,873.77			1,437,448.00	1,169,582.50	2,988,714.89
2,154,306.26		160,351.00	35,705.00	61,935.00	48,729.40
51,914,465.85			5,077,381.10	4,028,520.11	9,727,199.46
448,074.00		5,300.00	14,220.00	33,662.00	39,252.00
9,528,396.76			76,705.00	323,587.00	1,518,207.02
2,340,073.46		14,700.00	142,829.25	225,555.00	42,681.87
2,477,343.75					
204,600.00					10,940.00
2,793,655.13			122,613.60	67,710.00	280,511.79
3,810,623.97			8,338.72	16,648.90	13,329.58
14,438,727.65		4,019.00	214,388.83	625,320.01	913,615.85
7,276,038.60					
246,151,129.69	1,333,519.39	1,496,697.62	13,377,282.64	14,457,930.80	29,196,000.60
15,171,623.64					
121,037.53				7,356.24	7,127.17
530,415.35				17,147.20	9,631.28
230,524.79			143.75	9,242.50	10,317.45
5,387,653.62	23,683.33	51,678.36		110,173.40	313,542.99
5,529,498.32	5,211.46	62,612.18	64,927.98	575,792.67	579,644.25
9,189,908.48		51,106.72	11,432.52	396,054.36	487,688.57
1,023,949.96	4,762.11	9,485.00	104,314.58	16,599.45	148,848.43
1,582,181.08		6,860.38	5,214.06	9,465.09	242,957.61
499,950.98			56,071.88		97,430.31
489,952.71		39,248.76	32,252.78		139,374.13
1,087,045.25					

Income & Expenses Analysis For The Year Ended 31st December 2019

Depreciation and Amortization Expense (Conted.)

	Anuradhapura	Bandarawela	Colombo	Kandy
Dep-Glassware & Crockery			149,145.28	
Dep-Cutlery & Silver			34,699.32	
Dep-Kitchen Utencil			40,666.59	62.50
Dep-Linen		80,000.00	315,500.55	266,455.48
Dep-Motor vehicle			625,000.00	
Dep-Com.Data Processing Equip	166,791.44	289,033.46	5,701,643.53	271,693.75
Dep-Mis.Assets Library Book			256,472.74	39,008.98
Dep-computer pro & software	2,929.35	3,626.82	156,048.50	6,416.67
Dep-Development cost				
TOTAL	2,028,826.06	1,638,361.16	41,762,674.88	844,773.61
Other Expenses				
Scholarship for student	144,000.00	2,222,000.00	7,267,364.54	516,500.00
Economic Service charge				
Board Members Allowance			759,050.00	
Audit fee			800,000.00	
Legal Fee	25,500.00	2,400.00	665,198.00	
Loses/Write offs			30,676.30	
Special Programmes				
TOTAL	169,500.00	2,224,400.00	9,522,288.84	516,500.00
Finance Chargers				
Bank charges	4,070.00	7,500.00	198,140.57	7,575.00
Debit tax				
Difference in Exchange				
TOTAL	4,070.00	7,500.00	198,140.57	7,575.00
Total Expenditure	24,134,931.14	27,366,970.72	329,079,645.44	56,081,459.23
Prior year adjustment	(26,944.41)	(10,618.04)	(2,750,887.69)	
	24,107,986.73	27,356,352.68	326,328,757.75	56,081,459.23
	(20.702.921.25)	(22 405 420 (2)	106 622 002 44	(45,007,057,71)
	(20,703,821.25)	(22,495,439.68)	196,622,902.44	(45,097,057.71)

Amounts in Rs.

Amounts in I					
Total	Jaffna	Passikudha	Kurunegala	Rathnapura	Koggala
298,317.77		989.90	38,530.31		109,652.28
42,872.62		375.00	7,798.30		
803,997.82		312.50	702,703.02		60,253.21
857,756.34			46,077.53	45,577.77	104,145.01
625,000.00					
8,605,304.71	70,969.38	86,240.00	408,025.75	137,620.42	1,473,286.98
338,317.44			42,835.72		
179,204.32		557.97		4,463.77	5,161.24
0.00					
53,327,610.72	104,626.28	309,466.77	1,520,328.18	1,329,492.87	3,789,060.91
15,136,864.54			505,000.00	946,500.00	3,535,500.00
-					
759,050.00					
800,000.00					
693,098.00					
30,676.30					
-					
17,419,688.84	-	-	505,000.00	946,500.00	3,535,500.00
246,850.57 - -			7,500.00	7,500.00	14,565.00
246,850.57	-	-	7,500.00	7,500.00	14,565.00
567,088,326.65	2,534,248.67	5,799,592.19	28,347,260.96	30,501,486.91	63,242,731.39
-					
(3,209,076.63)			(27,235.61)	(337,545.20)	(55,845.68)
563,879,250.02	2,534,248.67	5,799,592.19	28,320,025.35	30,163,941.71	63,186,885.71

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Income & Expenses Analysis For The Year Ended 31st December 2019

Revenue

	Anuradhapura	Bandarawela	Colombo	Kandy
Tourism Development Levy	-	-	163,777,770.40	-
Embarkation Levy	-	-	250,715,304.81	-
School Fees & Other	3,393,500.00	4,831,000.00	29,589,883.00	10,915,250.00
Other Income	10,665.48	29,913.00	84,133,011.32	69,151.52
Hotel Income	-	-	(5,264,309.34)	-
TOTAL REVENUE	3,404,165.48	4,860,913.00	522,951,660.19	10,984,401.52
EXPENSES				
Wages , Salaries & Employee benefits	12,030,846.38	13,158,655.23	141,539,751.67	24,719,444.49
Supplies & Consumables used	9,901,688.70	10,338,054.33	136,056,789.48	29,993,166.13
Depreciation & Amortization expenses	2,028,826.06	1,638,361.16	41,762,674.88	844,773.61
Other expenses	169,500.00	2,224,400.00	9,522,288.84	516,500.00
Finance cost	4,070.00	7,500.00	198,140.57	7,575.00
TOTAL EXPENSES	24,134,931.14	27,366,970.72	329,079,645.44	56,081,459.23
SURPLUS/ (DEFICIT)	(20,730,765.66)	(22,506,057.72)	193,872,014.75	(45,097,057.71)

Amounts in Rs.

Koggala	Rathnapura	Kurunegala	Passikudha	Jaffna	Total
-	-	-	-	-	163,777,770.40
-	-	-	-	-	250,715,304.81
10,537,000.00	5,013,750.00	6,751,650.00	50,000.00	-	71,082,033.00
210,505.02	274,842.00	65,473.12	-	-	84,793,561.46
-	-	-	-	-	(5,264,309.34)
10,747,505.02	5,288,592.00	6,817,123.12	50,000.00	-	565,104,360.33
26,707,604.88	13,760,063.24	12,937,150.14	3,993,427.80	1,096,103.00	249,943,046.83
29,196,000.60	14,457,930.80	13,377,282.64	1,496,697.62	1,333,519.39	246,151,129.69
3,789,060.91	1,329,492.87	1,520,328.18	309,466.77	104,626.28	53,327,610.72
3,535,500.00	946,500.00	505,000.00	-	-	17,419,688.84
14,565.00	7,500.00	7,500.00	-	-	246,850.57
(2 242 521 20	20 501 407 01	20 247 260 06	5 700 503 10	2 524 249 65	5(7,000,22(,0
63,242,731.39	30,501,486.91	28,347,260.96	5,799,592.19	2,534,248.67	567,088,326.65
(52,495,226.37)	(25,212,894.91)	(21,530,137.84)	(5,749,592.19)	(2,534,248.67)	(1,983,966.32)

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Property, Plant & Equipment as at 31st December 2019

Note 02

Acc. ID	Description	Balance as at 01.01.2019	Additions	Transfer	Disposal
102	Building	377,540,571	17,810,705	6,702,511	-
102A	Water Supply & Drainage System	1,506,592	771,600	(795,893)	-
102C	Electrical Installation	7,540,781	744,470	(5,640,432)	-
102D	Telecom Installation	4,441,592	219,730	-	-
103	Fixtures & Fittings	68,270,665	10,414,260	1,343,581	(30,675)
104	Furniture	69,585,740	12,992,690	57,350	-
105	Miscellaneous Equipment	121,673,366	3,540,151	(2,629,226)	-
105A	Office Equipment	10,896,582	1,180,446	(210,144)	-
105B	Kitchen & Bakery Equipment	19,312,060	16,178,269	421,972	-
105C	Misc. Equipment -F & B	6,399,736	413,873	112,753	-
105D	Housekeeping Equipment	6,434,920	312,696	221,920	-
105E	Laundry Equipment	14,468,201	26,098	-	-
106	Plant & Machinery	13,343,731	-	-	-
107	Glassware & Crockery	7,899,863	359,961	-	-
108	Cutlery & Silver Ware	16,170,215	41,225	-	-
108A	Kitchen Utencil	3,654,289	1,492,846	30,382	-
109	Linen	13,215,809	1,614,450	-	-
110	Motor Vehicle	20,489,325	-	-	-
111	Computer & Data Processing Equip	81,563,878	10,494,635	385,226	-
118	Library Books	2,297,911	466,144	-	-
100	Development Cost	1,788,459	-	-	-
		868,494,287	79,074,248	-	(30,675)

INTENGIBLE ASSETS

Acc. ID	Description	Balance as at 01.01.2019	Addition	Transfer	
119A	Computer Programme & Software	984,605	1,625,786	(_/-// // <u>-</u>	

Amounts in Rs.

						Amounts in Rs.
Balance as at 31.12.2019	Accumulated Depreciation as at 01.01.2019	Depreciation for 2019	Revaluation Surplus / Deficit (Net)	Accumulated Depreciation as at 31.12.2019	Accumulated Depreciation as at 31.12.2019 relevant to Revalued assets	Net Book Value
402,053,787	141,410,016	15,171,624	-	156,581,639		245,472,147
1,482,300	241,750	121,038	388,088	-	362,788	1,507,600
2,644,819	1,454,420	530,415	148,765	-	1,984,835	808,750
4,661,322	1,573,322	230,525	(1,156,145)	-	1,803,846	1,701,330
79,997,830	14,685,903	5,387,654	(9,474,609)	-	20,073,557	50,449,665
82,635,780	33,673,650	5,529,498	3,346,393	-	39,203,148	46,779,025
122,584,292	78,415,969	9,189,908	(8,983,782)	-	87,605,877	25,994,632
11,866,884	3,938,824	1,023,950	(793,345)	-	4,962,774	6,110,765
35,912,301	3,867,042	1,582,181	17,060,157	-	5,449,223	47,523,234
6,926,363	1,353,202	499,951	1,398,150	-	1,853,153	6,471,360
6,969,536	459,416	489,953	1,374,228	-	949,369	7,394,395
14,494,299	5,550,169	1,087,045	3,737,066	-	6,637,215	11,594,150
13,343,731	10,917,710	733,098	26,322,077	-	11,650,808	28,015,000
8,259,824	7,335,646	298,318	2,672,708	-	7,633,964	3,298,568
16,211,440	16,061,788	42,873	2,897,187	-	16,104,661	3,003,966
5,177,517	1,701,228	803,998	5,550,733	-	2,505,226	8,223,024
14,830,259	12,713,448	857,756	4,752,955	-	13,571,204	6,012,010
20,489,325	15,204,659	625,000.00	11,140,334	-	15,829,659	15,800,000
92,443,739	64,179,610	8,605,305	9,284,089	-	72,784,915	28,942,914
2,764,055	1,902,662	338,317	6,482,299	-	2,240,980	7,005,374
1,788,459	1,788,459	-	-	-	1,788,459	-
947,537,861	418,428,894	53,148,406	76,147,349	156,581,639	314,995,661	552,107,909

Balance as at 31.12.2019	Accumulated Amortization as at 01.01.2019	Amortization for 2019	Revaluation Surplus / Deficit (Net)	Accumulated Amortization as at 31.12.2018	Net Book Value
2,610,391	748,229	179,204	321,155	927,434	2,004,112

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Notes to the Finacial Statements

For The Year ended 31st December 2019

STOCK BALANCES

Note 03 Amounts in Rs.

Description	2019	2018 Restated	2018
Liquor Stock	83,540	83,540	83,540
Main Stores	3,372,340	2,987,386	2,987,386
TOTAL	3,455,880	3,070,926	3,070,926

TRADE DEBTORS

Note 04 Amounts in Rs.

Name	2019	2018 Restated	2018
AGM of PC House	11,954	11,954	11,954
Anne Amarathunga	26,774	24,274	24,274
Anoop Poonia	13,617	13,617	13,617
Anusuya Aruliah	56,910	56,910	56,910
Bocus Sri lanka	22,498	22,498	22,498
Bio Diversity	700	700	700
C.Udayashantha (Coordinating sec. to Minister of Finance)	4,068,000	4,068,000	4,068,000
CHFMA	21,000	21,000	21,000
CHSGA	306,997	209,009	209,009
CRAFT	40,000	40,000	40,000
Department of christian affairs	24,998	24,998	24,998
Department of Wildlife Conservation	99,975	-	-
DFCC Bank	-	18,000	18,000
Dr.Udaya Mohan Devdas	500	500	500
L.Madiwela, Secretrary to media (Tourism)	61,096	60,196	60,196
Eibraheim Alli	20,000	20,000	20,000
Felix Ruddrigo	198,387	182,762	182,762
General Customer	-	100	100
H.Thilakarathna	5,000	5,000	5,000
Halcyon Pvt Ltd	39,600	39,600	39,600
Harsha Subashana	184,271	() - () - (4//-

Conted.

Minister Office	456,186	456,186	456,186
IMSS	63,000	63,000	63,000
J.N.Renuka De silva	759	759	759
J.Perinbanayagam, U.K.	153,431	153,431	153,431
Keels Hotel Management	41,888	41,888	41,888
Lal Rathnayaka	432,325	432,325	432,325
Mahipala Mudalige	316	316	316
Michel Main	17,290	17,290	17,290
Ministry of Economic Development	5,140,571	5,140,571	5,140,571
Ministry of Fisheries & Aquapic Resource Development	518	518	518
Mr.Anura Senanayake (DIG)- Police Dep.(CHOGM)	1,118,000	1,118,000	1,118,000
Mr.George De Simpkin -Rugby Coach	295,800	295,800	295,800
A.Rosemary	8,000	8,000	8,000
A.Karunarathne	8,000	8,000	8,000
Morris- Ministry of Tourism	69,596	69,596	69,596
Ministry of Tourism	148,655	19,506	19,506
Mr.Huzar	-	65,790	65,790
Mr.Sega Nagendara	19,712	19,712	19,712
M.Thenabandu-University of Vocational Tech	293,340	-	-
Ms.Haalia Galaly(Colombo Musical Festival)	262,254	312,254	312,254
Mr.S.Hettiarachchi	22,650	-	-
Nelka-Ministry of Tourism	1,875	1,875	1,875
No Name	793	793	793
P.K.Vidanagama	1,080	1,080	1,080
One Stop Unit	403,880	403,880	403,880
Oshan Hewawitharana	6,750	-	-
R.R Donnally	112,003	112,003	112,003
Rainbow Resourses (pvt) Ltd.	113,400	113,400	113,400
R.Yoganadan	759	759	759
Romesh Abeywickrama	7,625	-	-
Shirantha Gamage	724	724	724
Presidential Secretriat	9,100	9,100	9,100
Rotract club of Wattala	6,746	6,746	6,746

Ruwini Rathnasuriya	3,580	3,580	3,580
SHE-EN-IKEBANA floral art society	126	126	126
Sri Lanka Tea Board	4,156	4,156	4,156
H.Hurbet	300	300	300
J.Kenay	37,612	37,612	37,612
Weerasooriya	19,712	19,712	19,712
SLCB	35,308	45,478	45,478
SLITHM	3,161,130	2,804,700	2,804,700
SLTDA	3,005,102	2,965,407	2,965,407
SLTDA (S & QA)	262,089	262,089	262,089
SLTPB	3,873,810	3,674,094	3,674,094
St.Thomas Preparatary School	4,500	4,500	4,500
Suranga Silva(UOC)	39,871	39,871	39,871
Srilanka Airlines, BIA Katunayaka	23,900	23,900	23,900
TRIP PROJECT	1,350,531	1,350,534	1,350,534
Tourist police division	3,000	3,000	3,000
TOTAL	26,244,028	24,931,476	24,931,476

DEPOSITS & OTHER RECEIVABLE

Note 05 Amounts in Rs.

Description	2019	2018 Restated	2018
Tourist Police Unit - Building Rent	3,192,000	3,192,000	3,192,000
CHSGA Building Rent	2,251,800	1,428,000	1,428,000
SLCB (Building rent 01/2018- 12/2018)	1,510,300	1,518,000	1,518,000
Student -Rathnapura	184,980	184,980	184,980
WHT Receivable	24,000	24,000	24,000
Interest - FDs	20,643,856	4,382,353	4,382,353
C F De Mel Deposit for fuel	250,000	250,000	250,000
Security Deposit- CEB	3,027,500	3,027,500	3,027,500
Leave Encashment	-	40,194	-
Cost of living over payment	223,272	247,272	247,272
TOTAL	31,307,708	14,294,299	14,254,105

RECEIVABLE - SLTDA

Note 06 Amounts in Rs.

Description	2019	2018 Restated	2018
Distress Loan	54,400	54,400	54,400
Accrued Expenses - 2007	3,810,324	3,810,324	3,810,324
Distress Loan –Mrs. N.T.N.Sarasingha	168,445	168,445	168,445
Distress Loan- Mr. W.M.Siripala	184,320	184,320	184,320
Distress Loan-Mr. K.Ganesh	161,520	161,520	161,520
Distress Loan-Mr.M.R.A.S.Reiris	104,890	104,890	104,890
Mr.S.Samaraweera Salary Sept/2010-Dec/2011	349,443	349,443	349,443
Chairman B.Gunathilaka - Visit to Korea	237,576	237,576	237,576
Tourism Development Levy	13,146,344	24,333,139	24,333,139
Embarkation Levy	-	69,815,580	69,815,580
EPF June 2008	22,039	22,039	22,039
Over time for Maintenance Staff 2012/2013	303,823	303,823	303,823
TOTAL	18,543,123	99,545,499	99,545,499

LOANS & OTHER

Note 07 Amounts in Rs.

Description	2019	2018 Restated	2018
Distress Loan	15,777,455	11,543,045	11,543,045
Special Loan	335	(18,586)	(18,586)
Festival Advance	130,400	201,650	201,650
Disaster Loan	143,604	389,782	389,782
Advance on salary	-	-	-
TOTAL	16,051,794	12,115,891	12,115,891

OUTSTANDING ADVANCES

Note 08 Amounts in Rs.

Adv. No	Name	Description	Amount
02(2019)	Sarath Kumara	Advance Payment for World Tourism Day	138,620
03(2019)	J S B Weerakoon	Advance Payment for World Tourism Day	17,730
82(2019)	Wasantha Manthripala	Advance Payment for Labour chargers	6,000
80(2019)	Sujith Yamasinghe	Advance Payment for Tourist Guide Course	10,000
39(2019)	Anura Alahapperuma	Advance Payment for Technical Tour-NTG 052 Batch	8,260
15(2019)	Ruwantha Prasad	Advance Payment for workshop on F & B course	10,000
57/58(2019)	Nirmali Mendis/Lenard Perera	Advance Payment for purchase iteams for Graduation 2019	198,715

83(2019)	Ganga Walpola	Advance Payment for additional works in Library	30,000
79(2019)	Namal Muhandiramge	Advance Payment for Coverup duty during overseas training	10,000
67(2019)	K.A.S.Chaminda	Advance Payment for the Carrier fair organized by NHRD	10,000
69(2019)	K.A.S.Chaminda	Advance Payment for the Tourism Unity Run	137,500
71(2015)	M. Fernando	Advance for Christmas Carol	60,000
63(2015)	Sunil Dissanayake	Refreshments	15,000
TOTAL			651,825

PRE PAYMENT

Note 09 Amounts in Rs.

Name	Description	Amount
ANURADHAPURA		
E.T. Lab Manufacturing Pvt Ltd	272 - Payment of Annual Maintenace Agreement for Finger Scan Machine	8,244
	TOTAL	8,244
COLOMBO		
Indoceylon Magazines Distributors	1106 - Subscription renewal for the period July 2019 - June 2020 to SLITHM Library	9,852
Indoceylon Magazines Distributors	1356 - Subscription Renewal of Femina Magazine	5,600
Protek Solutions (Pvt) Ltd	532 - Payment for Annual Maintenace Agreement Intercom Telephone System	16,033
Cololmbo Municipal Council	2535 - Payment for Rates of Year 2020	1,178,100
TOTAL		1,209,585
KANDY		
Secretary, Kundasale Pradeshiya Sabha	574 - Payment on Annual value Assesment for Year 2020	10,654
	TOTAL	10,654
KURUNEGALA		
Metropolitan Office (PVT) Ltd	406-Service & Maintenance agrement	13,661
	TOTAL	13,661
PASIKUDHA		
Thamotharam Mahendran	28- Payment for House agreement for the Principal - Pasikudha	
	TOTAL	96,667

RATHNAPURA			
Sri lanka Insurance Corporation Ltd.	207 - Fire & Burglary Insurance Renewal From 28/04/2019 to 28/04/2020	35,506	
Gestetner of Ceylon PLC	275 - Payment of Ricoh Digital Copy Printer Annual Service Agriment	7,750	
Metropolitan Office (PVT) Ltd	439 - Maintenace Agreement of Canon Photo Copier	12,201	
E.T.Lab Manufacturing Pvt Ltd	443 - Maintenace Agreement of Finger Print Machine	8,210	
TOTAL			
GRAND TOTAL 1,402,			

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Cash Book & Bank Balances as at 31st December 2018

Note 10 Amounts in Rs.

		2019		2018	
Bank & Branch	Account No	Cash Book Balance	Bank Balance	Cash Book Balance	Bank Balance
BOC - Anuradhapura	7120455	2,414,478	2,618,218	2,335,672	2,618,218
BOC - Bandarawela	7120413	1,513,499	2,208,295	1,596,445	2,208,295
BOC - Colombo	7120156	16,237,271	17,353,520	679,622	17,353,520
BOC - Kandy	7120392	906,921	1,822,733	236,637	1,822,733
BOC - Koggala	7120471	(1,904,453)	3,846,216	2,278,296	3,846,216
BOC - Ratnapura	71114301	2,361,911	2,175,298	1,581,038	2,175,298
BOC - Kurunegala	77110931	1,573,412	1,925,071	717,561	1,925,071
BOC - Pasikudha	78651957	1,699,939	4,570,837	4,481,914	4,570,837
BOC-Repo Placements		-	-	245,000,000	245,000,000
Petty cash		30,000	-	30,000	-
Total		24,832,978	36,520,188	258,937,185	281,520,188

WORK IN PROGRESS

Note 11 Amounts in Rs.

Supplier / Contractor Name	Description	Amount
Datamation system (Pvt) Ltd	Software package	3,771,216
Zahirha construction & hardware	Renovation work pasikuddha	1,210,148
Koala		370,976
Sri Lanka Telecom (services) Ltd.	CCTV Installation	351,827
APEC Holdings (Pvt) Ltd	Renovation Work at Library	2,271,104
APEC Holdings (Pvt) Ltd	Renovation Work at Library	1,007,716
Pragmatic International	Renovation work Ground floor kitchen	215,248
Sri Lanka Telecom (services) Ltd.	CCTV Installation	527,740
	9,725,975	

INVESTMENT

Note 12
Amounts in Rs.

Deposit Date	Period	FD Number	Deposit Amount	Last Renewal Date	Last Renewal Amount	Interest Rate Per Annum
01.10.2013	03 Months	75172316	100,000,000	04.10.2019	162,688,519	10.50%
24.03.2016	03 Months	78995087	200,000,000	30.12.2019	286,876,022	11.50%
18.06.2019	12 months	84450748	125,000,000	-	125,000,000	11.54%
16.08.2019	24 months	84728186	250,000,000	-	250,000,000	10.33%
	TOTAL		675,000,000		824,564,540	

Summery Of Provision For Gratuity - 2019

Note 13 Amounts in Rs.

	2019	2018
Amount Brought Forward	32,616,141.50	28,223,173.50
ADD:		
Provision For The Year	8,065,992.50	5,782,352.00
	40,682,134.00	34,005,525.50
LESS:		
Amount paid during the year 2019	905,940.00	1,389,384.00
TOTAL GRATUITY PAYABLE AS AT 31.12.2019	39,776,194.00	32,616,141.50