ANNUAL REPORT 2015



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01. Introduction



The Sri Lanka Institute of Tourism and Hotel Management (SLITHM) is the only Government approved premier Institute in Sri Lanka, which was established by the Government in 1964 to train young men and women in the field of Hospitality and Travel industry. SLITHM functions under the Ministry of Tourism. The SLITHM head office is in Colombo and to facilitate students island wide, provincial colleges were set-up in Anuradhapura, Bandarawela, Kandy, Koggala, Rathnapura, Kurunegala and Pasikudah.

International tourist arrivals to Sri Lanka increased from 1.53 million in 2014 to 1.80 million in 2015, an addition of 271,000. In 2015, the tourism receipts too reached USD 2,980 million from the tourism industry. Further, there is also growth in domestic tourism. The number of nights spent by domestic tourists at the formal tourist accommodation units registered with Sri Lanka Tourism Development Authority (SLTDA) increased from 1.39 nights in 2008 to 2.22 nights in 2015.

Tourism being a service industry, due to the increase in both foreign and domestic tourism there is more demand for trained manpower for the employment in tourist establishments. SLITHM main objective is to fulfill this requirement of trained manpower in tourism and hospitality industry. The focus is to train personnel for the top and middle management positions in the industry, supplemented with a program of short courses at craft level, which provide the man power for various departments in the hospitality trade.

The activities of SLITHM were determined by the 5-year Tourism Strategy which was approved by the Cabinet of Ministers which takes into account the new peaceful environment in the country which has become permanent.

SLITHM has fine - tuned its programs to meet the specific needs of Sri Lanka's and Asia's changing industry. Based on the wide market needs, several new schemes of training are introduced frequently with opportunities to specialize in industry specific areas. The scheme allows students to be more flexible in the choice of training and provides multiple entry - exit points. It also recognizes prior learning, which benefits those who have gained hands on experience in the industry and who wish to acquire further knowledge through a sound professional qualification.

SLITHM works very closely with the Ceylon Hotel School Graduates Association (CHSGA) and tourist hotels, to provide the necessary industrial training required for the students.

It was possible to increase the number of students trained at SLITHM in 2015, due to the increase in intake of students, introducing new courses and opening of new colleges during the last five years. Total number of students qualified form SLITHM increased from 1,467 in 2011 to 2,476 in 2015.

Table 1: The number of students completed the courses during the past five years.

COLLEGE	2011	2012	2013	2014	2015
Colombo	514	593	809	758	876
Anuradhapura	76	119	139	212	111
Bandarawela	139	83	167	193	212
Kandy	208	245	318	363	219
Koggala	273	253	255	367	465
Kurunegala	-	_	-	_	261
Ratnapura	257	224	290	281	332
TOTAL	1,467	1,517	1,978	2,174	2,476

In addition to the regular courses on Hospitality Management, SLITHM conducted several short courses on Hospitality Management and Tour Guiding.

Table 2: Number of students trained in regular courses and other training programs during 2014 and 2015

		2014		2015			
COLLEGE	SLITHM REGULAR COURSES	OTHER TRAINING PROGRAMS	TOTAL	SLITHM REGULAR COURSES	OTHER TRAINING PROGRAMS	TOTAL	
Colombo	758	5	763	876	187	1,063	
Anuradhapura	212	-	212	111	16	127	
Bandarawela	193	-	193	212	54	266	
Kandy	363	-	363	219	31	250	
Koggala	367	-	367	465	-	465	
Kurunegala	-	-	_	261	18	279	
Ratnapura	281	-	281	332	13	345	
TOTAL	2,174	5	2,179	2,476	319	2,795	

Total number of students trained at SLITHM increased form 2,179 in 2014 to 2,795 in 2015. It is an addition of 516 students.

02. Our Vision, Mission, Theme and Objectives

Our Vision

To be the Center for Excellence in Training and Education for Human Resource Development of Tourism and Hospitality Industry in Asia.

Our Mission

To provide Application Oriented International Standard Education and Training to produce Competent and Committed Human Resources to meet the demands of the Hospitality and Tourism Industries.

Our Theme

Taking Sri Lanka to
Global Heights – A Journey Towards Excellence
in Sri Lankan Hospitality

Our Values

QUALITY:

We provide first class training and education programmes delivering premium value to our students.

EQUITY:

We ensure equal opportunities for every student, regardless of race, religion, gender, or economic status to meet the required standards for the highest achievement and growth.

INTEGRITY:

We strive to uphold the highest standards of professional ethics and discipline to meet the training requirements of tourism and hospitality services.

Our Objectives

- ◆ To identify, design and deliver Training and Education Programs in Travel, Tourism and Hospitality Management
- ◆ To produce the highest quality professionals for the Tourism and Hospitality Industries.
- ◆ To train the required manpower to meet the demand for Tourism and Hospitality Industries by addressing ever changing and challenging trends in Tourism and Hospitality industries.
- ◆ To provide equal opportunities and create an equitable working environment for youth living in different parts of the country while ensuring sustainable growth in the Tourism and Hospitality Industries.
- Expand the capacity of delivering Tourism and Hospitality Education by creating partnerships with local and international education entities in a mutually beneficial manner.
- ◆ To demonstrate excellence through research in Tourism and Hospitality that adds to international knowledge and connectivity.

03. Message from the Chairman



Sri Lanka Institute of Tourism and Hotel Management (SLITHM) is the pioneer institute in the field of Tourism and Hospitality in Sri Lanka. Formerly it was known as the Ceylon Hotel School.

The main function of the SLITHM is to identify, design and deliver necessary training and education for the employment in the tourism industry. It conducts courses at Diploma, Management, Certificate and Craft levels. SLITHM constantly strive to upgrade and uplift the standard of education in the travel and tourism industry. All courses are structured in a manner that will enable a student to seek gainful employment in the industry at different job functions.

The SLITHM head office is in Colombo and there are seven Provincial Colleges. They are located in Anuradhapura (North Central Province), Bandarawela (Uva Province), Kandy (Central Province), Koggala (Southern Province), Kurunegala (North Western Province), Pasikudah (Eastern Province) and Ratnapura (Sabaragamuwa Province).

I also wish to extend my sincere gratitude to the government of Sri Lanka, the Ministry of Tourism Development and Christian Affairs and other institutions coming under the ministry for their continuous support.

There was a delay in the submission of the SLITHM annual report due to various internal issues. The present management has taken steps to clear the backlog and to submit the reports on time.

Dilip De Silva Chairman - SLITHM

04. Corporate Information

Tourism Act No. 38 of 2005 was implemented with effect from 1st October 2007 and the Ceylon Tourist Board Act no. 10 of 1966 was repealed. Formerly, Ceylon Hotel School was a part of the Ceylon Tourist Board. With the implementation of the Tourism Act No. 38 of 2005; four separate public enterprises were formed, namely Sri Lanka Tourism Development Authority, Sri Lanka Tourism Promotion Bureau, Sri Lanka Institute of Tourism and Hotel Management and Sri Lanka Convention Bureau.

The SLITHM is a leading educational institution in tourism and hospitality field. It works in partnership with the private sector of tourism. It is a part of the educational program for the students trained at SLITHM to obtain practical experience by working in a recognized hotel.



REGISTERED NAME

Sri Lanka Institute of Tourism and Hotel Management

LEGAL FORM

Public enterprise formed under Tourism Act No - 38 of 2005

ADDRESS OF THE HEAD OFFICE

Sri Lanka Institute of Tourism and Hotel Management, No - 78, Galle Road, Colombo - 03

AUDITOR

Auditor General of Sri Lanka

BANKER

Bank of Ceylon

Location of Seven Provincial Colleges

SLITHM RATNAPURA PROVINCIAL COLLEGE New Town, Rathnapura.

SLITHM ANURADHAPURA PROVINCIAL COLLEGE Sri Maha Bodhi Mawatha, Anuradhapura.

SLITHM BANDARAWELA PROVINCIAL COLLEGE National Holiday Resort, Bandarawela.

SLITHM KOGGALA PROVINCIAL COLLEGE Habaraduwa, Koggala.

SLITHM KANDY PROVINCIAL COLLEGE Kundasale, Kandy.

SLITHM KURUNEGALA PROVINCIAL COLLEGE Boyagane, Kurunegala.

SLITHM PASIKUDAH PROVINCIAL COLLEGE National Holiday Resort Office, Pasikudah.

4:1. Board of Directors of SLITHM

CHAIRMAN

Mr. B.S. Gunarathna	-	Up to 28th January 2015
Mr. Kapila Yakandawala	-	29th January to Mid-December 2015
Mr. Sunil Dissanayake	-	From Mid -December 2015

DIRECTOR GENERAL

Mr. D.S. Jayaweera	-	Up to end January 2015
Mr. A. Surathman Dean	-	18th February to Mid-December 2015

PUBLIC SECTOR REPRESENTATIVES

MINISTRY OF TOURISM

Ms. H. Dharmawardena	-	Up to end 28th January 2015
Ms. Shirani Weerakoon	-	29th January to Mid December 2015

DIRECTOR GENERAL SLTDA

Mr. Malraj Kiriella -	January to December 2015
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PRIVATE SECTOR REPRESENTATIVES

Mr. T.M.F. Pakeer	-	Up to end January 2015
Mr. S. Paramanathan	-	Up to end January 2015
Mr. Anura Lokuhetti	-	29th January to Mid-December 2015
Mr. Chandra Mohotty	-	29th January to Mid-December 2015
Mr. Malinka Gajanayake	-	29th January to Mid-December 2015
Mr. Malin Hapugoda	-	29th January to Mid-December 2015
Mr. Srilal Miththapala	-	29th January to Mid-December 2015
Ms. Shiromal Cooray	-	6 th February to Mid-December 2015
Mr. Eksath Wijerathne	-	18th February to Mid December 2015
Mr. Sarath Fernando	-	18th February to Mid-December 2015
Mr. E. Wijerathne	-	18th February to Mid-December 2015
Mr. Jude Dinal Peiris	-	From November 2015
Mr. Joe Perera	-	From November 2015
Mr. C. Wickremasinghe	-	From November 2015
Mr. S. Paramanthan	-	From November 2015
Mr. T.M.F. Packeer	-	From November 2015
Mr. Sanjeewa Perera	-	From November 2015

MINISTRY OF FINANCE REPRESENTATIVE AS AN OBSERVER

Ms.S.S. Mudalige

- Up to end January 2015

Ms. Ayanthi De Silva

- from 9th March 2015

Secretary to the Board

- Ms. Aruni Perera

Table 3: Date and the number of Board meetings held during the year 2015:

Number	Date	
61	10 th March 2015	
62	27 th April 2015	
63	10 th June 2015	
64	15 th July 2015	
65	30 th September 2015	
66	11 th December 2015	

4.2 Audit and Management Committee (AMC)

AMC is empowered to oversee due diligence and control over the financial aspects of the Public Enterprise's operations and performance, according to the public enterprise guideline for good governance.

Members of AMC in 2015

- Ms. P.K. Ayanthi De Silva Addl. Director General Dept. of Project Management & Monitoring Minister Finance
- 2. Mr. Malraj B Kiriella Director General SLTDA and Board member SLITHM
- 3. Ms. Shirani Weerakoon Addl. Secretary (Development) Ministry of Tourism Development & Christian Affairs
- 4. Mr. T.M.F. Packeer
 Board member of SLITHM

Representative of the Auditor General as observer

Internal Auditor of SLITHM was the convener.

4.3 Senior Management of SLITHM

CHAIRMAN

Mr. B.S. Gunarathna - Chairman (Up to 28th January 2015)

Mr. Kapila Yakandawala - Chairman (29th Jan. to Mid-December 2015)

Mr. Sunil Dissanayake - Chairman (From Mid -December 2015)

DIRECTOR GENERAL

Mr. D.S. Jayaweera - up to end January 2015

Mr. A. Surathman Dean - 18th February to mid-December 2015

Deputy Director General Mr. P. S. Kulatunga (in addition to the normal

duties he was also in charge of the Registrar's office)

Assistant Director Finance Ms. Gayani Munaweera (from 6th March 2015)

PRINCIPALS OF SLITHM COLLEGES:

Anuradhapura - Mr. Ramesh Perera

Bandarawela - Mr. Rienzie Jayawardana

Kandy - Mrs. Kumuduni Wickramasinghe

Koggala - Mr. R.D.A. Lenard

Kurunegala - Mr. E.K. Sarath Kumara

Ratnapura - Mr. Kanishka N. Jayathunga

CLUSTER HEADS:

Professional Cookery - Mr. Saman Hathurusinghe

Food & Beverage Operation - Mr. Lakmal Perera
Front office Operation - Mr. U. Silpathilaka
Hotel Housekeeping - Mr. Lenard Perera

Travel and Tourism - Mr. Sujith Yamasinghe

Consultant: Finance & Administration - Mr. W. Wimalasena

Consultant: Internal Audit - Mr. W.K. Sanath Amarasinghe

(up to end June 2015)

05. SLITHM Colombo School



The purpose built Sri Lanka Institute of Tourism and Hotel Management at No - 78, Galle Road, Colombo-03 commenced operation on 15th August 2000.

FACILITIES AVAILABLE:

- ♦ 23 class rooms
- Two training restaurants
- ◆ Two mock-up rooms
- Two training kitchens
- Computer lab
- Library
- Cafeteria

During the year 2015, SLITHM constructed two class rooms at the roof top area, a new gym center and refurbished the faculty area at a cost of Rs. 23.1 million.

Permanent Academic Staff

Faculty	Lecturer	Designation
Professional Cookery	Mr. Saman Hathurusinghe	Senior Lecturer
	Mr. Nishantha Kulathunga	Lecturer
	Mr.H.M.B Lankapura Bandara	Assistant Lecturer
	Mr. Y.B.M.R.P. Yapabandara	Assistant Lecturer
	Mr. M.D. Ruwantha Prasad	Assistant Lecturer
	Mr. H.M.T. Hearth	Assistant Lecturer
Food & Beverage Operations	Mr. S.P.T.P. Pathirana	Senior Lecturer
	Mr. M.K. Dickson Kumara	Senior Lecturer
	Mr. Lakmal Perera	Senior Lecturer
	Mr. Nuwan Pradeep Egodage	Assistant Lecturer
	Mr. Tharinda Weerarathne	Assistant Lecturer
	Mr. C.M.K. Thiranagama	Assistant Lecturer

Faculty	Lecturer	Designation
Front Office Operations	Mr. U.P. Silpathilake	Senior Lecturer
	Mr. D.T. Senarathne	Senior Lecturer
	Ms. W.N.B. Mendis	Assistant Lecturer
Housekeeping Operations	Ms. I.N.D. Wijegunawardhane	Senior Lecturer
	Mr. A.L.D.L. Perera	Lecturer
	Mr. Namal Muhandiramge	Assistant Lecturer
	Mr. A.R. Jayasinghe	Assistant Lecturer
	Mr. A.M.K.W.K. Abeykoon	Assistant Lecturer
Laundry Operations	Mr. A.M. Cumaraswamy	Lecturer
Travel & Tourism	Mr. Sujith Yamasinghe	Senior Lecturer
Management	Mr. P.M. Suraweera	Senior Lecturer
	Mr. Dheera Hettiarachchi	Assistant Lecturer
	Mr. Anura Shantha	Assistant Lecturer

Note: In addition there were 18 visiting lecturers

Number of Students Trained

Table 4: Number of Students trained at the Colombo School in 2014 and 2015

Courses	2014	2015
Craft Level - Professional Cookery	55	66
Craft Level - Food & Beverage	58	64
Craft Level – Housekeeping	40	41
Craft Level – Sub Total	153	171
Certificate Level - Professional Cookery	116	122
Certificate Level - Food & Beverage	108	119
Certificate Level - Front Office Operation	110	116
Certificate Level – Housekeeping	106	124
Certificate Level – Sub Total	440	481
Intermediate Level - Professional Cookery	23	15
Intermediate Level - Food & Beverage	24	35
Intermediate Level - Front Office Operation	8	15
Intermediate Level – Housekeeping	-	8
Intermediate Level – Sub Total	55	73
Advance Level - Professional Cookery	23	14
Advance Level - Food & Beverage	24	34
Advance Level - Accommodation Operation	8	22
Advance Level – Sub Total	55	70
Management Diploma (3 years)	36	30
Pastry & Bakery	19	51
Sub Total - SLITHM Regular Courses	758	876
National Guide	-	62
Apprenticeship Programmes	-	38
Special Programmes	5	87
Subtotal - Other Training Programmes	5	187
GRAND TOTAL	763	1,063

At the Colombo Head Office, the number of students trained in SLITHM regular courses increased from 758 in 2014 to 876 in 2015 an increase of 15.6 percent. In addition to the regular courses the number of students trained in short courses increased form 5 in 2014 to 187 in 2015. Total number of students trained in both regular and other training programmes increased from 763 in 2014 to 1,063 in 2015.

Net cost of operations of the Head Office in Colombo:

2014 - Rs. 132.70 million

2015 - Rs. 186.27 million

5.1 Academic Affairs

The main functions of the Academic Affairs are to:

- Review & amend curriculums to be current with the industry requirements.
- ◆ To achieve degree awarding status in hospitality and tourism management, while focusing on achieving NVQ levels for the professional courses.
- Rebranding of SLITHM through accreditation with internationally renowned educational institutions in tourism and hospitality management.
- Enhance quality of academic staff by capacity building.
- Implementing an e-learning platform.
- Attract industry professionals to join SLITHM faculty.
- ◆ Induce best students to join faculty after graduation.
- ◆ It is the responsibility of the Cluster Heads in the network of setting consistency in curriculum & teaching standards.
- ◆ To attract foreign students to the SLITHM programs.
- ◆ Introduction of new courses based on the industry demand.

ACADEMIC AFFAIRS BOARD

As per section 39(1) of Tourism Act No. 38 of 2005, Hon. Minister of Tourism and Sports Navin Dissanayake on 19th May 2015 appointed the following to the Academic Affairs Board for a period of three years.

Mr. Kapila Yakandawala

Mr. Sunil Dissanayake

Dr. Prasadini Naganika Gamage

Dr. M.S.M. Aslam

Ms. Shirani Weerakoon

CURRICULUM DEVELOPMENT

The Board of Directors of SLITHM in June 2015 appointed the following to the Curriculum Development Committee.

Mr. Dickson Kumara

Senior Lecturer / Food & Beverage at Colombo College as the person in charge and the other two members were:

Mr. Rushdy Raheem - Senior Lecturer / Food and Beverage at Kandy Provincial College

Mr. Kanishka Nugawela - Lecturer / Housekeeping at Ratnapura Provincial College

Curriculums are developed in the following 11 disciplines taking into consideration, the current trends in the tourism and hospitality sector.

- 1. Professional Cookery
- 2. Food & Beverage Operation
- 3. Front office Operation
- 4. Hotel Housekeeping
- 5. Pastry & Bakery
- 6. Laundry Operation
- 7. Travel & Tourism Management
- 8. MICE & Event Management
- 9. Spa & Leisure Tourism
- 10. Community Based Tourism
- 11. Tour Guiding

ADDITIONAL COURSES

In 2011, to increase the student's intake, SLITHM took action, by conducting double session lectures outside the normal working hours from Monday to Friday and during weekends. After a period of four years, in 2015, the amount paid to lecturers, increased from Rs. 500 to Rs. 750 per lecture hour. The performance was monitored both by the DMS and the Ministry of Tourism on a quarterly basis. The academic staff's commitment to work outside the normal working hours for a nominal payment was remarkable.

FOREIGN EXPOSURE TO LECTURERS

a. Mr. A. Surathman Dean, the Director General of SLITHM and the following lecturers visited the Polytechnic University-Hong Kong from 5th to 8th May 2015 for a training programme.

Professional Cookery (10)

Mr. Saman Hathurusinghe

Mr. Chaminda Tennakoon

Mr. Chandrasiri Tennakoon

Mr. Lal Seneviratne

Mr. Priyanka Wickramasinghe

Mr. Nishantha Kulathunga

Mr. J.S.B Weerakoon

Mr. Yapa Bandara Ranjith

Mr. E.K. Sarath Kumara

Front Office Operation (08)

Mr. Udena Silpathilake

Mr. Lenard Ranchagoda

Mr. Thilantha Senarathne

Mr. Nalin Kahatapitigama

Ms. Malar Sundarampillai

Ms. Nirmali Mendis

Mr. Chamila Rathnayaka

Ms. Mihiruchi Gamage

Ms. Sashika Gunasinghe

Food & Beverage Operation (05)

Mr. Kanishka Jayathunga

Mr. H.K. Chaman Perera

Mr. Ramesh Perera

Mr. Rushdy Raheem

Mr. Tharindu Weerarathne

Hotel Housekeeping Operation (07)

Mrs. Kumuduni Wickramasinghe

Mr. Lenard Perera

Mr. Kanishka Nugawela

Mr. Indika Mohotti

Mr. Indika Jayasekara

Mr. Namal Muhandiramge

Mr. Ravindra Senevirathne

- b. Mr. Sujith Yamasinghe Tourism cluster / Senior Lecturer participated at the Islamic Tourism Center (ITC), Ministry of Tourism and Culture, Malaysia from 9th to 22nd May 2015. The training programme helped to understand the global trends in Islamic travel and tourism, issues associated with development management and promotional of Islamic travel and tourism.
- c. A seminar on Hotel Management for Developing countries was held in Harbin City, China from 24th August to 20th September 2015. The seminar introduced the present status of the hotel industry in China, development histories and successful experiences of modern hotels, new trends, cost control of modern hotels, investment and return of hotels, innovation methods of hotel products and experiences of hotel restaurant management. There were visits to five star hotels in Beijing. The following employees of SLITHM participated at this seminar.

Mr . P. M. Suraweera - Senior Lecturer / Tourism

Mr. M.K. Dickson Kumara - Senior Lecturer / Food & Beverage

Mr. Udena Silpathilake
 Mr. Chaminda Tennakoon
 Mr. Lenard Ranchagoda
 Senior Lecturer / Front Office Operations
 Senior Lecturer / Front office Operations

Mr. Lenard Perera - Lecturer / Housekeeping

Mr. A.N.Kulathunga - Lecturer / Professional Cookery

5.2 Registrar's Office

The main functions of the Registrar's office are:

- To call for applications through newspaper advertisements for intake of students.
- Recruitment and keeping records of students of SLITHM
- To conduct exams, releasing of results at all levels and award certificates to the qualified students.
- ◆ To implement the Scholarship Scheme
- ♦ Annual Graduation Ceremony
- Appointment of Visiting Lectures and their contracts with SLITHM

The following courses are conducted at the SLITHM:

- 04 years- Management Diploma: after completion of all 04 certificate level programmes. Advanced and Intermediate Level Courses are conducted in Colombo.
- 03 years Management Diploma: Specialized Diploma Programme offered for students with G.C.E. Advance Level qualification. It is conducted in Colombo and Kandy.
- ◆ Certificate Level: entry level qualification leading to diploma offered for students with formal education up to G.C.E Ordinary Level. It is conducted in Colombo and all Provincial Colleges
- Foundation courses in Pastry and Bakery, and Laundry Management. It was introduced in 2003 and conducted in Colombo.

- ◆ Craft Level: entry level three months programme for school leavers qualified in grade 08 It is conducted in Colombo and all Provincial Colleges.
- Conducting special training programmes based on specific requests from government institutions.
- ◆ Apprentice level: pre-entry level one month program.

 To fill the gap between the demand and supply of the man power requirement of the accommodation sector, SLITHM took the initiative to conduct one month course in the fields of Restaurant & Bar service, Hotel Reception and Hotel Housekeeping.

The training program commenced on 21st November 2015. Applications were called through newspaper advertisement and the courses were conducted at the SLITHM head office and provincial colleges. After completing the one month course, the students can register for the Craft Level courses conducted by the SLITHM.

◆ Tour guiding: There are four type of guides namely National, Chauffeur, Area and Site. All the tour guiding courses are self-financing courses. The license to the qualified guides is issued by SLTDA.

An advertisement was placed in the newspapers and a placement test was conducted on 21st November 2015 to conduct a National Tourist Guide Lecturers course. The training program commenced in January 2016.

SCHOLARSHIP SCHEME

In 2015, Rs. 10 million was allocated to the scholarship fund. There is a selection criteria based on the income level of the families where preference was given to children of war heroes, handicapped, widows and remote areas. There is a special committee headed by Chairman SLITHM (or Director General SLITHM) to evaluate each request for scholarships.

EXAMINATION POLICY

In 2014, Examination Policy and payment structure for officers involved in conducting examination was prepared by a three member committee comprising of Mr. W.K. Sarath Amarasingha Internal Auditor SLITHM as Chairman and Ms M.N.S. Perera Assistant Director Ministry of Economic Development and Ms. G.M.I.U. Bandara Assistant Director Department of Public Enterprises.

This policy was further reviewed and revised during the year 2015 by a three member committee comprising of Mr Dickson Kumara Senior Lecturer Food & Beverage Operations, Mr. Udena Silpathilaka Senior Lecturer Front Office Operations and Mr. Thilantha Senarathne Senior Lecturer Front Office Operations

GRADUATION CEREMONY

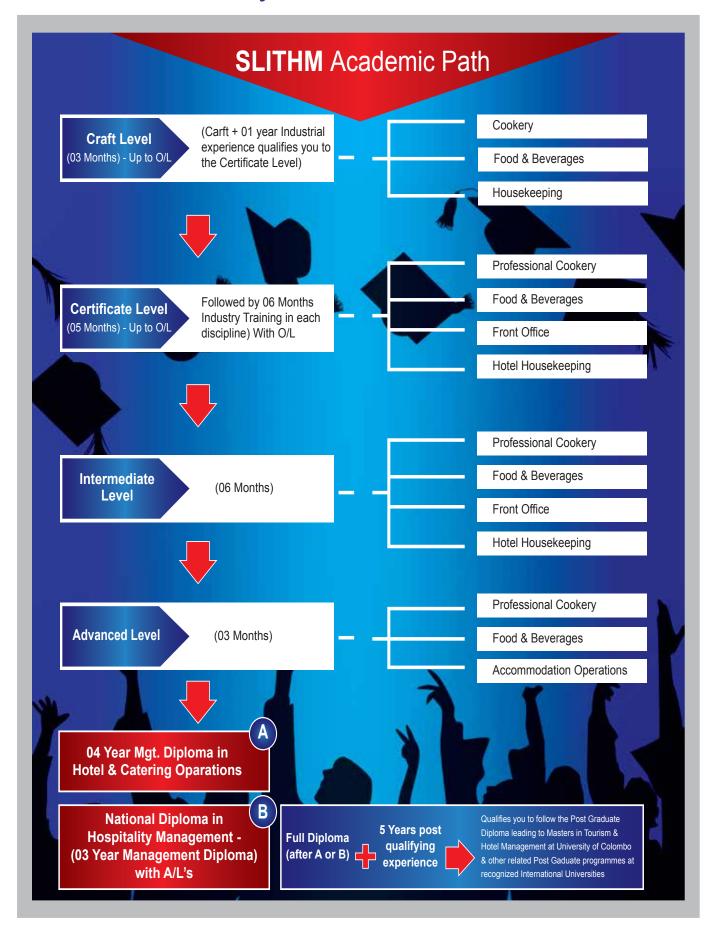
Graduands of 2013 and 2014 were awarded the diplomas in the Graduation Ceremony held on 19th May 2015 at the BMICH. The total number of graduands in 2013 and 2014 were 67 and 70 respectively.

Course	2013	2014
Management Diploma with specialization in Food & Beverage Operations	19	15
Management Diploma with specialization in Professional Cookery	12	18
Management Diploma with specialization in Accommodation Operations	12	06
Diploma in Hospitality Management	24	31
Total	67	70

The Chief Guest was Hon. Minister of Tourism and Sports Navin Dissanayake



Education Pathway of SLITHM



OVERSEAS PROMOTION

Export Development Board organized a Sri Lanka Education Fair in Male and Addu Atoll in Maldives from 7th to 10th June 2015. The purpose of this fair is to create awareness among the youths in Maldives on the professional educational opportunities available in Sri Lanka. Therefore, to promote the courses conducted by the SLITHM Mr.Kapila Yakandawala, Chairman, Mr. Mangala Suraweera, Senior Lecturer and Mr. Dheera Hettiarachchi, Assistant Lecturer participated at this fair. The Chief Guest for this ceremony was Hon. Minister of Tourism and Sports Navin Dissanayake.

5.3 Library

The SLITHM specialized tourism and hospitality library is a source of information for students and tourism professionals. It plays a vital role in catering to the information and educational needs of both course participants and professional staff of SLITHM and tourism sector.

The fully-fledged Library is well stocked with over 10,000 books, over 1,000 tourism reports and selected periodicals. Among the library's special collections are the World Tourism Organization (WTO) publication, training manuals, company Annual Reports, periodicals and tourism statistics. Library adopts an improved and efficient classification system (DDC 22 edition) and books are cataloged according to the 2nd edition of AACR (ii).

In 2015, purchased books and periodicals worth of Rs. 0.48 million

5.4 Samudra Training Hotel



Hotel Samudra Training Hotel is in the same premises of SLITHM. Samudra Training Hotel and the SLITHM training school operates under the same management. Samudra Training Hotel is effectively and efficiently used for the primary purpose of student's practical training for application of theory.

- ◆ The training hotel consists of 10 rooms offering the highest level of comfort at the most reasonable prices, one suite consisting of two deluxe rooms and a pantry/kitchenette.
- ◆ The Monara Restaurant has the capacity to provide meal for forty guests at any given time. Adjoining the restaurant there is a cocktail Lounge and Kudi Bar.
- ◆ Thahir Auditorium of SLITHM with a seating capacity of 250 provides all the facilities for the most sought after conference.
- **♦** Gymnasium
- Laundry

SLITHM training hotel (Samudra Hotel) is a standalone profit making center. The profit generated was:

2014 - Rs. 13.98 million

2015 - Rs 16 18 million

5.5 Laundry Operation

Laundry & Dry cleaning Operations commenced at the SLITHM Colombo in January 2013 with all necessary equipment to operate it as a professional laundry and a training center. In 2015, purchased laundry equipment worth of Rs. 1.76 million. Total investment in this project is Rs. 29.5 million.

Laundry Manager/Lecturer Mr. Amaranth Cumaraswamy is in charge of entire laundry operation and there are 06 permanent staff. The laundry & dry cleaning course, both theory and practical, is conducted to the SLITHM students.

It is located in a convenient location at ground floor facing Galle Road and it has a potential client base. In 2015, a business plan was prepared to operate it as a profit center. Laundry services were opened to the employees of SLITHM, SLTDA, SLTPB and SLCB and then also to the public.

5.6 Human Resources Department

The function of the Human Resources department:

- ◆ To revamp & strengthen the institutional organization structure to suit delivery requirements.
- Upgrading of existing infrastructure facilities of Colombo and Provincial colleges in order to make the SLITHM as a centre of excellence for tourism and hospitality management.
- Establishing new provincial colleges as per the management requirement.
- ◆ Capacity building for non cademic staff through facilitating of seminars, workshops & training programs.

According to the approved cadre the total number of employees was 161. It includes academic staff of 67 and non-academic staff 94 (including training Samudra Hotel). Actual number of employees at end 2015 was 111 and the details are as follows

Category	Approved Cadre	Actual
Academic Staff	67	53
Non Academic Staff	71	47
SamudraTraining Hotel	23	11
Total	161	111

In 2015, SLITHM prepared a Performance Improvement Strategic Plan with the assistance of Sri Lanka Institute of Development Administration (SLIDA).

PARTICIPATION IN INTERNATIONAL CONFERENCE

The fifth meeting of the SAARC working group on Tourism was organized by the SAARC secretariat in conjunction with the Government of India, Ministry of Tourism from 25h to 26th of November 2015 in New Delhi. Mrs. Shirani Weerakoon Board member of SLITHM participated at this working group.

WORLD TOURISM DAY 2015

The Ministry of Tourism Development and Christian Religious affairs together with the SLTDA, SLTPB, SLITHM and SLCB organized the World Tourism Day 2015 celebration in Sri Lanka. The theme for this year was "One billion tourists, one million opportunities" There were many events held to mark the World Tourism Day 2015 from 26th to 28th December 2015 in all provinces.

SLITHM organized the inaugural ceremony of the World Tourism Day at SLITHM. It was held under the patronage of Hon. Minister of Tourism Development and Christian Religious Affairs John Amaratunga and Hon. Deputy Minister Arundika Fernando on 26th September 2015. The photographic exhibition on Cultural Heritage Tourism was held at the ground floor of the SLITHM from 26th to 28th September 2015.

WELFARE ASSOCIATION

In 2015, the Sri Lanka Tourism welfare association arranged the annual trip from 19th to 21st December 2015 to the employees and the family members of SLTDA, SLITHM, SLTPB and SLCB. This year the main places visited were Sigiriya, Polonnaruwa and Anuradhapura.

Incentives to the employees of SLITHM

- Provide a Health Insurance Policy to the employees and their family
- ◆ In 2015, SLITHM generated profit from the operation of the training hotel "Samudra", rent collected from functions held at the auditorium etc. Therefore, bonus of Rs. 13,500 was paid to all the permanent employees (completed minimum one year as at end 31st December 2015).
- ◆ A monthly travelling allowance of Rs. 2,000 per employee who are not entitle for official transport facility.
- New Year gift of Rs. 12,500 per employee for the Sinhala/Tamil new year

5.7 Finance

The main source of funds to SLITHM is the Tourism Development Fund. Sri Lanka Tourism Development Authority collects the Tourism Development Fund and transfer 12 % to SLITHM.

Table 5: Source of fund to SLITHM in 2014 and 2015 in Rs. million.

Category	2015 (Rs. Mn)	2014 (Rs. Mn)
Tourism Development Fund	365.12	363.31
School fees & other income	45.24	48.19
Other Revenues	15.12	27.27
Samudra Hotel	16.18	13.98
Total	441.68	425.75

The EPF department has introduced an electronic remittance system for monthly contribution of employees. Therefore, SLITHM entered into an agreement with the Bank of Ceylon to introduce e-remittance system and to be aligned with the statutory requirements.

In 2015, SLITHM separated accounts of Hotel Samudra and Laundry Operations from the main accounts. This will provide management to identify the Profit/Loss of Hotel Samudra and Laundry Operation.

5.8 Internal Audit

According to the Annual Internal Audit Plan 2015, 02 Internal Audit Reports were issued that contain suggestions and recommendations for improvements. Actions were taken by the relevant officers in minimizing costs and in streamlining processes through better internal checks.

06. SLITHM Anuradhapura Provincial College



FACILITIES AVAILABLE:

- 04 class rooms (maximum 30 students each)
- ♦ 01 training kitchen
- 01 training restaurant
- ♦ 01 mock up room

Permanent Academic Staff - 2015

Mr.G.L.B.Ramesh Perera - Acting Principal / Senior Lecturer

Faculty	Lecturer	Designation
Professional Cookery	Mr. M.S. Madawala	Assistant Lecturer

Number of Students Trained - 2015

Table 6: Number of Students trained at Anuradhapura in 2014 and 2015

Courses	2014	2015
Craft Level - Professional Cookery	44	37
Craft Level - Food and Beverage	16	-
Craft Level - Sub Total	60	37
Certificate Level - Professional Cookery	47	41
Certificate Level - Food and Beverage	45	33
Certificate Level - Front Office Operation	40	-
Certificate Level - Housekeeping	-	-
Certificate Level - Sub Total	152	74
Subtotal - SLITHM Regular Courses	212	111
Apprenticeship Programmes	-	16
Subtotal - Other Training Programmes	-	16
Grand Total	12	127

At the Anuradhapura Provincial College, the number of students trained in regular courses decreased from 212 in 2014 to 111 in 2015, a decrease of 47.64 percent. In addition to the regular courses 16 students were trained in the Apprenticeship programme in 2015. Total number of students trained both in regular and other training programs were 212 in 2014 to 127 in 2015.

Net cost of operations:

2014 - Rs. 10.88 million

2015 - Rs. 12.47 million

CAREER DEVELOPMENT AND OTHER PROGRAMMES CONDUCTED DURING THE YEAR 2015

- ◆ Awareness of the Institute, Table manners & etiquette programme conducted for Sri Lanka Police Department.
- ◆ Awareness of the Institute, Table manners & etiquette programme conducted for Plan International Sri Lanka.
- ◆ Awareness programs at Anuradhapura Schools namely, Walisinghe Harischandra M.V; Central College; Swarnapali Balika M.V; St. Joseph's College; Vivekananda Tamil Vidyalaya; Zahira College; Nivanthakachethiya M.V; and Deepani Vidyalaya.
- ◆ Students' Educational & Familiarization Tour to Sri Lankan Catering Katunayake, Jetwing Lagoon at Talahena; Cinnamon Red in Colombo and Kingsbury in Colombo.

07. SLITHM Bandarawela Provincial College



It commenced operation in 2004 and the facilities available at present are::

- 05 Class Rooms
- Computer Lab
- Practical Restaurant
- Training Kitchen
- Auditorium
- 02 Mock Up Rooms
- Students' Changing Room
- Students' Meal Room
- Library

Permanent Academic Staff – 2015

Mr. Rienzie Jayawardana - Acting Principal / Senior Lecturer

Faculty	Lecturer	Designation
Professional Cookery	Mr. T.M.C. Tennakoon	Senior Lecturer
Front Office Operations	Ms. Chamila Rathnayaka	Assistant Lecturer
Housekeeping Operations	Mr. C.P. Hettiarachchi	Assistant Lecturer
Food & Beverage Operations	Mr. N.P. Egodage	Assistant Lecturer

Number of Students Trained - 2015

Table 7: Number of Students trained at Bandarwela in 2014 and 2015

Courses	2014	2015
Craft Level - Professional Cookery	20	35
Craft Level - Housekeeping	15	15
Craft Level - Sub Total	35	50
Certificate Level - Professional Cookery	45	48
Certificate Level - Food & Beverage	41	47
Certificate Level - Front Office Operation	39	33
Certificate Level - Housekeeping	33	34
Certificate Level - Sub Total	158	162
Sub Total - SLITHM Regular Courses	193	212
Apprenticeship Programmes	-	54
Sub Total - Other Training Programs	-	54
Grand Total	193	266

At the Bandarwela Provincial College, the number of students trained in regular courses increased from 193 in 2014 to 212 in 2015 an increase of 9.84 percent. In addition to the regular courses 54 students were trained in the apprenticeship programme in 2015. Total number of students trained both in regular and other training programs increased from 193 in 2014 to 266 in 2015.

Net cost of operations:

In 2014 - Rs. 10.45 million In 2015 - Rs. 11.52 million

CAREER DEVELOPMENT AND OTHER PROGRAMMES CONDUCTED DURING THE YEAR 2015

- Firefighting training programme
- ♦ First aid programme
- ◆ AIDS awareness programme
- Drug awareness programme
- Educational trips
- ♦ Hotel visits
- School awareness programs
- Language day
- Shramadana campaign
- Inter departmental cricket match
- Flower decoration demonstration
- Religious Activities

08. SLITHM Kandy Provincial College



- 04 Guest rooms
- Housekeeping Demonstration Room
- Auditorium

The Kandy Provincial College commenced its operations at the present location on 15th May 2013.

FACILITIES AVAILABLE:

- 08 Class rooms (maximum 35 students each)
- 01 Training Kitchen
- 01 Training Restaurant
- 01 Mock up Room
- 01 Computer laboratory
- Banquet Hall (Capacity 150 pax)
- Open Air Theatre
- **♦** Laundry

Permanent Academic Staff – 2015

Mrs. Kumuduni Wickramasinghe - Acting Principal / Senior Lecturer

Faculty	Lecturer	Designation
Professional Cookery	Mr. Lal Seneviratne	Senior Lecturer
	Mr. Sampath Weerakoon	Lecturer
Food & Beverage Operation	Mr. Rushdy Raheem	Senior Lecturer
Front Office Operation	Mr. Nalin Kahatapitigama	Senior Lecturer
	Mrs. Malar Sundarampillai	Senior Lecturer

Number of Students Trained - 2015

Table 7: Colombo School - Number of Students trained at Kandy in 2014 and 2015

Courses	2014	2015
Craft Level - Professional Cookery	26	24
Craft Level - Food And Beverage	-	2
Craft Level – Housekeeping	7	15
Craft Level – Sub Total	43	61
Certificate Level - Professional Cookery	04	41
Certificate Level - Food And Beverage	78	38
Certificate Level - Front Office Operation	61	27
Certificate Level – Housekeeping	58	27
Certificate Level – Sub Total	301	33

Courses	2014	2015
Management Diploma (3YRS)	19	25
Sub Total - SLITHM Regular Courses	363	219
Apprenticeship Programmes	-	31
Subtotal - Other Training Programs	-	31
Grand Total	363	250

At the Kandy Provincial College, the number of students trained in regular courses decreased from 363 in 2014 to 219 in 2015 a decrease of 39.67 percent. In addition to the regular courses 31 students were trained in the apprenticeship programme in 2015. Total number of students trained both in regular and other training programs were 363 in 2014 to 250 in 2015.

Net cost of operations:

2014 - Rs. 20.00 million 2015 - Rs. 20.97 million

CAREER DEVELOPMENT AND OTHER PROGRAMMES CONDUCTED DURING THE YEAR 2015

- ◆ 2nd Anniversary Celebrations at SLITHM Premises
- "Poson Dansela" was organized by the students sports & welfare association at Warapitiya Junction
- Knowledge first was held at KCC to promote SLITHM
- ♦ World Tourism Day was celebrated at Nuwara Eliya with Department of Tourism, Central Province
- ◆ Tree Planting Day was held at SLITHM Kandy
- ◆ Students of SLITHM taken part in Blood Donation programme at Mahamaya College, Kandy
- ◆ Training of "Tea & Coffee Buffet Service with Manners" held for Provincial Council Staff.
- Stewards Advanced Training programme at Sri Lanka Air Force Ground.

09. SLITHM Koggala Provincial College



The Koggala Provincial College building was constructed by the Southern Provincial Council and commenced operation in January 2008.

- ◆ Action was initiated to refurbish the building in December 2015 at a cost of Rs. 4.7 million.
- ◆ Computer lab was upgraded with computers, UPS, projectors and furniture at a cost of Rs. 2.12 million.

FACILITIES AVAILABLE:

- ◆ 07 Class Rooms (maximum 30 students each)
- ♦ 01 Training Kitchen
- 01 Stores
- 01 Training Restaurant
- ◆ 02 Mock up rooms
- ◆ 01 Computer laboratory
- ◆ 01 Operational Room
- **♦** Library

Permanent Academic Staff – 2015

Mr. R.D.A. Lenard - Acting Principal

Faculty	Lecturer	Designation
Professional Cookery	Mr. H.H.T. Herath	Assistant Lecturer
	Mr. M.N. Wiranga	Junior Lecturer
Food & Beverage Operation	Mr. L.S. Wasantha	Assistant Lecturer
Front Office Operation	Mr. H.K.W. Chandana	Assistant Lecturer
	Mr. M.A. Buddhika	Assistant Lecturer
Housekeeping Operation	Mr. I.U. Mohotti	Lecturer
	Mr. P.S.W. Emmanuel	Assistant Lecturer

Note: In addition there were 12 Visiting Lecturers

Number of Students Trained - 2015

Table 9: Number of Students trained at Koggala Provincial College in 2014 and 2015

Courses	2014	2015
Craft Level - Professional Cookery	-	33
Craft Level - Food & Beverage	-	33
Craft Level - Front Office Operation	-	19
Craft Level – Housekeeping	40	46
Craft Level – Sub Total	40	131
Certificate Level - Professional Cookery	95	83
Certificate Level - Food & Beverage	89	93
Certificate Level - Front Office Operation	76	87
Certificate Level - Housekeeping	67	71
Certificate Level – Sub Total	327	334
Grand Total	367	465

The number of students trained at the Koggala Provincial College, in regular courses increased from 367 in 2014 to 465 in 2015 an increase of 26.70 percent.

Net cost of operations:

2014 - Rs. 16.07 million 2015 - Rs. 17.63 million

CAREER DEVELOPMENT AND OTHER PROGRAMMES CONDUCTED DURING THE YEAR 2015

- Drug Awareness Programme
- Firefighting Training Programme
- ◆ First-aid Programme
- AIDS Awareness Programme
- Educational Trips
- ◆ Hotel Visits
- School Awareness Programs
- Language Day
- Shramadana Campaign
- ◆ Inter-departmental Cricket Match
- ◆ Flower Decoration Demonstration

10. SLITHM Ratnapura Provincial College



FACILITIES AVAILABLE:

- 06 Class Rooms
- Practical Restaurant
- Training Kitchen
- ◆ 02 Mock-Up Rooms
- Student's Cafeteria
- Computer Laboratory

Permanent Academic Staff - 2015

Mr. Kanishka N. Jayathunga - Principal

Faculty	Lecturer	Designation	
Professional Cookery	Mr. C. Tennakoon	Senior Lecturer	
	Mr. M.P.N. Wickramasinghe	Assistant Lecturer	
Food & Beverage Operation	Mr. H.K. Chaman Perera	Senior Lecturer	
	Mr. K. Krishantha	Junior Lecturer	
Front Office Operation	Mr. J.G.M. Gamage	Assistant Lecturer	
Housekeeping Operation	Mr. K.D. Nugawela	Lecturer	

Note: In addition there were 11 Visiting Lecturers

Number of Students Trained - 2015

Table 10: Number of Students trained at Ratnapura Provincial College in 2014 and 2015

Courses	2014	2015
Craft Level - Professional Cookery	33	54
Craft Level - Food & Beverage	32	40
Craft Level – Housekeeping	12	26
Craft Level – Subtotal	77	120
Certificate Level - Professional Cookery	58	60
Certificate Level - Food & Beverage	45	56
Certificate Level - Front Office Operation	45	44
Certificate Level – Housekeeping	56	52
Certificate Level – Subtotal	204	212
Subtotal - SLITHM Regular Courses	281	332
Apprenticeship Programmes	-	13
Grand Total	281	345

At the Ratnapura Provincial College, the number of students trained in regular courses increased from 281 in 2014 to 332 in 2015 an increase of 18.15 percent. In addition to the regular courses 13 students were trained in the apprenticeship programme in 2015. Total number of students trained both in regular and other training programs were 281 in 2014 to 345 in 2015.

Net cost of operations:

Year 2014 - Rs. 13.76 million

Year 2015 - Rs. 15.14 million

CAREER DEVELOPMENT AND OTHER PROGRAMMES CONDUCTED DURING THE YEAR 2015

- Personal Development Programme conducted for Sabaragamuwa University Students programme
- ◆ School visit from Kegalle Boyagama School Teachers and Students
- Entrepreneur Workshop conducted by Unilever for stakeholders in Ratnapura Division
- ◆ Table Manners & Etiquette Programme conducted for Divisional Secretariat of Nivithigala
- School visit from Batugedara School Teachers and Students
- School visit from Eheliyagoda Central College Teachers and Students
- School visit from Kahawatte School Teachers and Students
- School visit from Ferguson High school teachers and students
- Participated at the Sabargamuwa University Educational & Technology Exhibition (Pirihibini Diyawara)
- Participated at the Technical College Job fair
- Sabaragamuwa University Students (programme)
- Table manners & Etiquette Programme conducted for Divisional Secretariat of Elapatha
- Participated at the Kiriella Job Fair
- ◆ Cleaning Programme organized by the students' Welfare Association (CSR)

11. SLITHM Kurunegala Provincial College



The ownership of the land and the building of Kurunegala Provincial College is with the Wayamba Provincial Council and Wayamba Development Authority. SLITHM signed a MOU for a period of two years to operate the hotel school. Soft opening of the school was held on 9th February 2015.

FACILITIES AVAILABLE:

- 04 Class Rooms (maximum 30 students each)
- 01 Training Kitchen
- 01 Training Restaurant
- 01 Mock-up room
- 01 Computer Laboratory
- Auditorium
- Cafeteria
- Library

Permanent Academic Staff – 2015

Mr. E.K. Sarath Kumara - Acting Principal

Faculty	Lecturer	Designation
Front Office Operation	Mr. M.S.P. Weerakoon	Assistant Lecturer
Housekeeping Operation	Mr. M.B.J.I.B. Jayasekara	Assistant Lecturer

Note: In addition there were 02 Visiting Lecturers

Number of Students Trained - 2015

Table 11: Number of Students trained at Kurunegala Provincial College in 2015

Courses	2015
Craft Level – Professional Cookery	20
Craft Level – Food & Beverage	19
Craft Level – Subtotal	39

Courses	2015
Certificate Level - Professional Cookery	60
Certificate Level - Food & Beverage	62
Certificate Level - Front Office Operation	46
Certificate Level - Housekeeping	54
Certificate Level - Subtotal	222
Subtotal - SLITHM Regular Courses	261
Apprenticeship Programmes	18
Subtotal - Other Training Programes	18
Grand Total	279

At the Kurunegala Provincial College, the number of students trained in regular courses increased was 261 in 2015. In addition to the regular courses 18 students were trained in the apprenticeship programme in 2015. Total number of students trained both in regular and other training programs were 279 in 2015. Commenced in 2015 and the net cost of operations was Rs. 6.19 million.

12. SLITHM Pasikudah Provincial College



Pasikudah, is used to be a popular tourist destination, however suffered from huge devastation following the 2004 Indian Ocean Tsunami and the security situation in the country. Foreigners' travel to Pasikudah has recently increased due to growth in investment and development.

In 2015, SLITHM decided to temporally setup a hotel school at the National Holiday Resort Office of Pasikudah to conduct basic courses on Hospitality Management. The building was renovated at a cost of Rs. 1.2 million

Mrs. M. Sundarampillai – Acting Principal Mr. A. M. J. K. Attanayake – Assistant Lecturer (Restaurant & Bar Service)

Note: In addition there were 02 Visiting Lecturers

During the year, they conducted short term training programs to create awareness among the youth. It is planned to commence the SLITHM courses in 2016.

ABBREVIATIONS USED

AMC - Audit and Management Committee

DMS - Department of Management Services

SLTDA - Sri Lanka Tourism Development Authority

SLITHM - Sri Lanka Institute of Tourism Hotel Management

SLTPB - Sri Lanka Tourism Promotion Bureau

SLCB - Sri Lanka Convention Bureau

Statement of Financial Position

as at 31st December 2015

Amount / Rs.

Looping	Note	2015	2014
ASSETS			Restated
Current Assets	02	2 227 707	2 1 40 0 52
Inventories	03	2,327,707	2,140,852
Trade Debtors	04	17,396,453	16,849,354
Deposits & Other Receivables	05	6,744,480	5,387,759
Receivables SLTDA	06	97,178,035	69,607,741
Loans & Other		8,940,618	9,343,616
Advances		279,965	218,354
Pre payments		182,968	6,819,543
Investment of Gratuity	0.7	13,307,423	12,659,712
Cash and Cash Equivalents	07	256,022,764	134,125,738
TOTAL CURRENT ASSETS		402,380,412	257,152,667
NON- CURRENT ASSETS			
Property, Plant & Equipment	02	672,159,211	657,776,518
Less: Provisions for Depreciation		281,524,834	241,324,441
WRITTEN DOWN VALUE		390,634,377	416,452,077
Add : Work in progress	08	32,812,601	29,671,063
Tidd: Wolf in progress		52,012,001	25,071,000
INTANGIBLE ASSETS			
Computer Software		-	22,506
Investment	09	196,478,933	186,626,735
TOTAL NON- CURRENT ASSETS		619,925,910	632,772,381
TOTAL ASSETS		1,022,306,322	889,925,048
LIABILITIES			
CURRENT LIABILITIES			
D 11/01		46.207.000	22.510.424
Deposits / Other payables		46,397,909	32,718,434
Accrued expenses		32,728,036	28,798,633
Provisions for Retirement Gratuity	10	26,497,147	21,181,584
TOTAL CURRENT LIABILITIES		105,623,092	82,698,651
NET ASSETS		916,683,230	807,226,397
NET ASSETS/EQUITY			
Capital Contribution		454,850,952	454,850,952
Accumulated Surplus		454,094,343	343,708,957
JABIC & UNDP Grant		7,737,935	8,666,488
TOTAL NET ASSETS/EQUITY		916,683,230	807,226,397
		710,000,200	30.,==0,0/

The board of Management is responsible for the preparation and presentation of these financial statements. Accounting policies and notes form an integral part of these financial statements. Approved and signed for and on behalf of the board of Management.

Sunil Dissanayake Chairman

> Nirmo Thambapillai N Board Member SLITHM

adinika Hewawasam Director General Royce Fernando Director Finance

Board Member SLITHM

Cash Flow Statement

as at 31st December 2015

CASH FLOW FROM OPERATING ACTIVITIES	2015	2014
CASH FLOW FROM OFERATING ACTIVITIES		
Net Surplus /(Deficit)	110,385,385	146,281,118
NON-CASH MOVEMENT		
Depreciation	40,222,899	36,250,997
Losses /Write-offs	- (000 770)	(772,219)
Amortization of JABIC & UNDP Grant	(928,553)	1 025 929
Provision for Gratuity	6,557,672	1,925,828
Cash flow from operating activities before working capital Changes	156,237,404	183,685,724
CHANGES IN WORKING CAPITAL		
(Increase)/Decrease in Inventory	(186,856)	1,595,920
(Increase)/Decrease in Trade Debtors	(547,099)	(1,846,063)
(Increase)/Decrease in Deposits & Other Recievables	(1,356,721)	(2,067,279)
(Increase)/Decrease in Receivables SLTDA & SLTPB	(27,570,295)	67,455,552
(Increase)/Decrease in Pre payments	402,998	(6,261,247)
(Increase)/Decrease in Loans & Advances	6,574,964	(943,740)
Increase/(Decrease) in Deposit payables	13,679,475	223,825
Increase/(Decrease) in Other payables	-	(8,297,268)
Increase/(Decrease) in Accrued Expenses	3,929,403	17,444,695
	(5,074,129)	67,304,396
NET CASH FLOW FROM OPERATING ACTIVITIES	151,163,275	250,990,121
CASH FLOWS FROM INVESTING ACTIVITIES		
Gratuity Paid	(1,242,110)	(1,397,445)
Purchase of Property, Plant & Equipment	(17,524,231)	(63,019,228)
Increase in Investments	(10,499,908)	(79,109,407)
NET CASH USED IN INVESTING ACTIVITIES	(29,266,248)	(143,526,080)
NET INCREASE IN CASH AND CASH EQUIVALENTS	121,897,026	107,464,041
CASH AND CASH EQUIVALENTS AT BEGINNING OF THE PERIOD	134,125,738	26,661,697
CASH AND CASH EQUIVALENTS AT END OF THE PERIOD	256,022,764	134,125,738

Statement of Changes in Net Assets/ Equity For the year ended 31st December 2015

	Contributed Capital	Accumulated Surpluses/(Deficits)	Total
Balance at December 31, 2014	454,850,952	365,981,210	820,832,162
Previous Year adjustment	-	(22,272,252)	(22,272,252)
			-
Restated Balance	454,850,952	343,708,957	798,559,909
Surplus /(Deficit) for the period	-	110,385,385	110,385,385
BALANCE AT DECEMBER 31,2015 CARRIED FORWARD	454,850,952	454,094,343	908,945,295

Statement of Financial Performance

For the year ended 31st December 2015

	Note	2015	2014
REVENUE			
Tourism Development Levy	16	128,902,977	117,936,616
Embarkation Levy		236,224,932	218,371,937
School Fees & Other	17	45,244,014	48,189,393
Other Revenue	18	15,120,863	27,271,348
Hotel Revenue		16,182,587	13,979,655
TOTAL REVENUE		441,675,374	425,748,948
EXPENSES			
Wages , Salaries & Employee benefits	19	159,776,675	110,240,000
Supplies & Consumables used	20	130,845,663	127,799,372
Depreciation & Amortization expenses	21	40,222,899	36,250,997
Other expenses	22	253,950	4,971,670
Finance cost	23	190,801	205,791
TOTAL EXPENSES		331,289,989	279,467,830
SURPLUS/ (DEFICIT)		110,385,385	146,281,118

Statement of Financial Performance Colombo

For the year ended 31st December 2015

 $Amount \, / \, Rs.$

	2015	2014
REVENUE		
School Fees & Other	18,426,814	24,278,620
Other Revenue	14,318,134	26,211,232
TOTAL REVENUE	32,744,948	50,489,852
EXPENSES		
Wages , Salaries & Employee benefits	107,730,159	70,566,257
Supplies & Consumables used	79,231,646	79,028,452
Depreciation & Amortization expenses	31,640,289	28,427,694
Other expenses	253,950	4,965,891
Finance cost	160,126	199,116
TOTAL EXPENSES	219,016,169	183,187,410
SURPLUS/ (DEFICIT)	(186,271,221)	(132,697,557)

Statement of Financial Performance Anuradhapura For the year ended 31st December 2015

	2015	2014
REVENUE		
School Fees & Other	1,627,200	3,134,330
Other Revenue	107,384	48,051
TOTAL REVENUE	1,734,584	3,182,381
EXPENSES		
Wages , Salaries & Employee benefits	5,514,609	6,110,630
Supplies & Consumables used	6,302,556	6,046,264
Depreciation & Amortization expenses	2,391,429	1,903,302
Other expenses	-	-
Finance cost	-	3,750
TOTAL EXPENSES	14,208,595	14,063,947
SURPLUS/ (DEFICIT)	(12,474,011)	(10,881,566)

Statement of Financial Performance Bandarawela

For the year ended 31st December 2015

	2015	2014
REVENUE		
School Fees & Other	3,210,000	2,977,830
Other Revenue	104,919	47,431
TOTAL REVENUE	3,314,919	3,025,261
EXPENSES		
Wages , Salaries & Employee benefits	6,691,345	5,278,208
Supplies & Consumables used	6,369,364	6,434,557
Depreciation & Amortization expenses	1,778,287	1,760,188
Other expenses	-	-
Finance cost	-	3,750
TOTAL EXPENSES	14,838,995	13,476,703
SURPLUS/ (DEFICIT)	(11,524,076)	(10,451,442)

Statement of Financial Performance Kandy For the year ended 31st December 2015

	2015	2014
REVENUE		
School Fees & Other	7,507,500	7,369,903
Other Revenue	362,288	83,100
TOTAL REVENUE	7,869,788	7,453,003
EXPENSES		
Wages, Salaries & Employee benefits	14,633,084	11,937,882
Supplies & Consumables used	14,079,359	15,385,311
Depreciation & Amortization expenses	113,961	113,961
Other expenses	-	5,779
Finance cost	15,165	5,360
TOTAL EXPENSES	28,841,569	27,448,293
SURPLUS/ (DEFICIT)	(20,971,782)	(19,995,290)

Statement of Financial Performance Koggala

For the year ended 31st December 2015

	2015	2014
REVENUE		
School Fees & Other	6,153,500	5,417,790
Other Revenue	67,273	819,785
TOTAL REVENUE	6,220,773	6,237,575
EXPENSES		
Wages , Salaries & Employee benefits	11,133,031	9,229,033
Supplies & Consumables used	11,582,368	12,126,467
Depreciation & Amortization expenses	1,132,804	952,253
Other expenses	-	-
Finance cost	3,750	555
TOTAL EXPENSES	23,851,952	22,308,307
SURPLUS/ (DEFICIT)	(17,631,180)	(16,070,732)

Statement of Financial Performance Ratnapura For the year ended 31st December 2015

	2015	2014
REVENUE		
School Fees & Other	4,594,000	5,010,920
Other Revenue	143,187	61,748
TOTAL REVENUE	4,737,187	5,072,668
EXPENSES		
Wages, Salaries & Employee benefits	8,545,746	7,117,990
Supplies & Consumables used	8,939,069	8,703,149
Depreciation & Amortization expenses	2,392,362	3,011,553
Other expenses	-	-
Finance cost	3,750	260
TOTAL EXPENSES	19,880,926	18,832,951
SURPLUS/ (DEFICIT)	(15,143,739)	(13,760,283)

Statement of Financial Performance Training Hotel For the year ended 31st December 2015

	2015	2014
REVENUE		
Restaurant Revenue	11,412,557	8,759,841
Bar Revenue	-	494,006
Room Revenue	6,070,715	11,420,317
Other Revenue	2,293,108	1,147,978
TOTAL REVENUE	19,776,380	21,822,142
EXPENSES		
Cost of Sales	3,593,793	7,559,237
Cost of Bar Sales	-	283,250
TOTAL EXPENSES	3,593,793	7,842,487
SURPLUS/ (DEFICIT)	16,182,587	13,979,655

Statement of Financial Performance Kurunegala For the year ended 31st December 2015

	2015	2014
REVENUE		
School Fees & Other	3,685,000	-
Other Revenue	17,679	-
TOTAL REVENUE	3,702,679	-
EXPENSES		
Wages, Salaries & Employee benefits	5,528,701	
		45 294
Supplies & Consumables used	4,341,303	45,284
Depreciation & Amortization expenses	13,663	
Other expenses	-	
Finance cost	8,010	
TOTAL EXPENSES	9,891,677	45,284
SURPLUS/ (DEFICIT)	(6,188,998)	(45,284)

Statement of Financial Performance Pasikudah

For the year ended 31st December 2015

	2015	2014
REVENUE		
School Fees & Other	40,000	-
Other Revenue	-	-
TOTAL REVENUE	40,000	-
EXPENSES		
Wages, Salaries & Employee benefits	-	-
Supplies & Consumables used	-	29,889
Depreciation & Amortization expenses	760,105	82,046
Other expenses	-	-
Finance cost	-	-
TOTAL EXPENSES	760,105	111,934
SURPLUS/ (DEFICIT)	(720,105)	(111,934)

Property, Plant & Equipment

For the year ended 31st December 2015

Note 02

Account ID	Description	Balance as at 01.01.2015	Addition
102	Building	336,120,072	-
102A	Water Supply & Drainage System	415,299	-
102C	Electrical Installation	1,905,655	-
102D	Telecom Installation	3,010,560	267,455
103	Fixtures & Fittings	16,267,660	1,919,173
104	Furniture	48,894,710	1,439,225
105	Miscellaneous Equipment	109,881,888	122,100
105A	Office Equipment	3,646,854	3,296,821
105B	Kitchen & Bakery Equipment	5,895,246	944,634
105C	Misc. Equipment -F & B	1,766,427	1,303,232
105D	Housekeeping Equipment	781,266	-
105E	Laundry Equipment	12,685,421	1,762,128
106	Plant & Machinery	10,411,339	-
107	Glassware & Crockery	6,640,953	321,246
108	Cutlery & Silver Ware	15,914,172	115,440
108A	Kitchen Utencil	503,119	284,430
109	Linen	11,740,022	14,750
110	Motor Vehicles (KB - 6651/NB - 9389/CAB - 2280)	17,989,325	-
111	Computer & Data Processing Equip	50,621,933	2,116,021
118	Library Books	896,138	476,039
100	Development Cost	1,788,459	-
		657,776,518	14,382,693

INTENGIBLE ASSETS

Account ID	Description	Balance as at 01.01.2015	Addition
119A	Computer Programme & Software	736,505	-

Balance as at 31.12.2015	Accumulated Depreciation as at 01.01.2015	Depreciation for 2015	Accumulate Depreciation as at 31.12.2015	Net Book Value
336,120,072	84,771,053	13,444,803	98,215,856	237,904,215
415,299	36,706	31,147	67,854	347,446
1,905,655	418,269	99,644	517,913	1,387,742
3,278,015	856,688	152,311	1,008,999	2,269,016
18,186,833	4,204,632	1,269,526	5,474,158	12,712,675
50,333,935	16,680,250	3,711,396	20,391,645	29,942,290
110,003,988	44,624,613	8,243,634	52,868,248	57,135,740
6,943,675	955,976	427,345	1,383,321	5,560,354
6,839,880	641,122	486,565	1,127,687	5,712,193
3,069,659	215,954	192,485	408,439	2,661,220
781,266	27,015	58,595	85,610	695,656
14,447,549	1,328,975	970,496	2,299,471	12,148,078
10,411,339	9,815,702	261,937	10,077,638	333,700
6,962,199	6,053,321	487,379	6,540,700	421,500
16,029,612	15,215,162	393,279	15,608,441	421,171
787,548	204,581	163,634	368,215	419,334
11,754,772	11,019,267	538,905	11,558,172	196,600
17,989,325	4,577,665	3,542,331	8,119,997	9,869,329
52,737,954	36,992,892	5,566,317	42,559,209	10,178,744
1,372,177	896,138	158,664	1,054,802	317,375
1,788,459	1,788,459		1,788,459	-
672,159,211	241,324,441	40,200,393	281,524,834	390,634,377

Balance as at 31.12.2015	Accumulated Depreciation as at 01.01.2015	Depreciation for 2015	Accumulate Depreciation as at 31.12.2015	Net Book Value
736,505	713,999	22,506	736,505	(0)

Notes to the Finacial Statements

For the year ended 31st December 2015

STOCK BALANCES

Note 03 Amount / Rs.

Description	2015	2014
Liquor Stock	83,540	83,540
Main Stores	2,244,167	2,057,312
TOTAL	2,327,707	2,140,852

TRADE DEBTORS

Note 04 Amount / Rs.

Name	2015	2014
AGM of PC House	11,954	11,954
Anne Amarathunga	15,500	-
Anoop Poonia	13,617	-
Anusuya Aruliah	56,910	-
Bocus Sri lanka	22,498	-
Chamber of commerce	39,424	-
Chaya Blue Hotel	-	21,600
CHSGA	1,100	-
CRAFT	40,000	-
Department of Census & Statistic	-	65,209
Eibraheim Alli	20,000	-
Faumi Abdull	62,459	-
Felix Ruddrigo	18,874	-
H.Thilakarathna	5,000	-
Hon. Minister	2,250	-
IMSS	63,000	-
J. Perinbanayagam, U.K.	12,237	-
Kandy Walk Inn	39,424	39,424
Keels Hotel Management	41,888	41,888
Lal Rathnayaka	365,245	-
M.N. Zhongwei	1,350	-
Michel Main	17,290	-
Ministry of Economic Development	5,140,571	5,140,571
Ministry of Fisheries & Aquapic Resource Development	250,518	-
Mr.Anura Senanayake (DIG)- Police Dep.(CHOGM)	1,118,000	1,118,000

Mr. Coons De Cinculsia Decelor Coords	205 000	205 000
Mr.George De Simpkin - Rugby Coach	295,800	295,800
Mr. Franco	-	19,712
Mr.Sega Nagendara	19,712	19,712
Ms.Haalia Galaly (Colombo Musical Festival)	312,254	312,254
One Stop Unit	403,880	408,752
R.R Donnally	112,003	-
Rainbow Resourses (Pvt) Ltd.	113,400	113,400
Shirantha Gamage	724	-
SLCB	79,531	-
SLITHM	839,366	-
SLTDA	2,285,926	1,976,628
SLTDA (S & QA)	262,089	262,089
SLTPB	3,841,016	5,627,927
Srilanka Airlines, BIA Katunayaka	23,900	23,900
Travel Agent Association of Sri lanka	97,211	-
TRIP PROJECT	1,350,534	1,350,534
GRAND TOTAL	17,396,453	16,849,354

SUNDRY DEBTORS & DEPOSIT RECEIVABLE

Note 05 Amount / Rs.

Description	2015	2014
Tourist police Unit - Building Rent	3,192,000	3,192,000
CHSGA Building Rent	240,000	240,000
Auction	-	3,279
Student -Anuradhapura	-	50,000
Student -Rathnapura	184,980	184,980
C F De Mel Deposit for fuel	100,000	100,000
Security Deposit- CEB	3,027,500	1,617,500
TOTAL	6,744,480	5,387,759

RECEIVABLE - SLTDA

Description	2015	2014
Distress Loan	54,400	54,400
Accrued Expenses - 2007	3,810,324	3,810,324
Distress Loan –Mrs. N.T.N.Sarasingha	168,445	168,445
Distress Loan- Mr. W.M.Siripala	184,320	184,320
Distress Loan-Mr. K.Ganesh	161,520	161,520
Distress Loan-Mr.M.R.A.S.Reiris	104,890	104,890
Mr.S. Samaraweera Salary Sept/2010-Dec/2011	349,443	349,443
Chairman B.Gunathilaka - Visit to Korea	237,576	237,576
Tourism Development Levy	32,869,535	25,160,819
Embarkation Levy	58,911,722	39,050,143
E P F June 2008	22,039	22,039
Over time for Maintenance Staff 2012/2013	303,823	303,823
TOTAL	97,178,035	69,607,741

Cash Book & Bank Balances

For the year ended 31st December 2015

Note 07 Amount / Rs.

DANIZ O DDANICH	ACCOUNT	2015		2014	
BANK & BRANCH	NO. CA		BANK BALANCE	CASH BOOK BALANCE	BANK BALANCE
BOC - Anuradhapura	7120455	6,492,849.51	6,771,502.92	4,413,945.07	4,717,404.65
BOC - Beruwala	7120413	7,756,655.95	8,137,119.17	3,970,565.04	4,100,258.29
BOC - Colombo	7120156	220,699,172.59	231,451,755.22	114,497,984.50	125,930,044.01
BOC - Kandy	7120392	3,009,938.53	4,276,363.87	3,671,832.50	4,603,838.54
BOC - Koggala	7120471	4,729,995.44	5,455,279.84	2,843,930.88	3,898,440.04
BOC - Ratnapura	71114301	5,701,430.63	6,175,550.33	4,727,479.62	5,390,781.50
BOC- Kurunegala	77110931	7,632,721.30	8,036,216.59	-	-
TOTAL		256,022,763.95	270,303,787.94	134,125,737.61	148,640,767.03

WORK IN PROGRESS

Note 08 Amount / Rs.

SUPPLIER / CONTRACTOR NAME	DESCRIPTION	AMOUNT
Dias Builders Amarasinghe Builders	Supply & fabricating of Gypsum Ceiling Payment of platform for Cold Room	4,508,585
	For wet & Dry Garbage	117,650
Central Engineering Consultancy Bureau	Adv. pay. for Design & Build Contract Gym area, class room at roof top &	
	refurbishment of faculty area	23,205,002
Datamation Systems (Pvt) Ltd	Software Package	3,771,216
Zahira Construction & Hardware	Advance payment for renovation work	
	at Passikuda	1,210,148
	TOTAL	32,812,601

INVESTMENT

Note 09 Amount / Rs.

DEPOSIT DATE	PERIOD	FD NUMBER	DEPOSIT AMOUNT	LAST RENEWAL DATE	LAST RENEWAL AMOUNT	INTEREST RATE PER ANNUM
01.10.2013	03 Months	75172316	100,000,000	31.12.2015	114,343,709	6.75%
05.06.2014	06 Months	76039212	75,000,000	07.12.2015	82,135,224	10.75%
	TOTAL		175,000,000		196,478,933	

Summery of Provision for Gratuity - 2015

Note 10

	2015	2014
Amount Brought Forward	21,181,583.98	13,220,220.00
ADD:		
Adjustment for the previous year	-	7,483,531.42
Provision for the year	6,557,672.25	1,925,827.56
	27,739,256.23	22,629,578.98
LESS:		
Amount paid during the year 2015	1,242,109.50	1,397,445.00
Ineligable provision year (4 Officers)	- -	50,550.00
Total Gratuity payable as at 31.12.2015	26,497,146.73	21,181,583.98

Observations of Auditor General



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தேசிய கணக்காய்வு அலுவலகம் NATIONAL AUDIT OFFICE



මගේ අංකය எனது இல. My No.

TIP/A/SLITHM/01/ 2015/05 ම**ටේ** අංකය <u>ෙ ගනු</u> මුහ. Your No.

08 February 2019

The Chairman

Sri Lanka Institute of Tourism and Hotel Management

Report of the Auditor General on the Financial Statements of the Sri Lanka Institute of Tourism and Hotel Management for the year ended 31 December 2015 in terms of Section 14 (2) (c) of the Finance Act, No. 38 of 1971

The audit of financial statements of the Sri Lanka Institute of Tourism and Hotel Management for the year ended 31 December 2015 comprising the statement of financial position as at 31 December 2015 and the statement of financial performance, statement of changes in equity and cash flow statement for the year then ended and a summary of significant accounting policies and other explanatory information, was carried out under my direction in pursuance of provisions in Article 154(1) of the Constitution of the Democratic Socialist Republic of Sri Lanka read in conjunction with Section 13(1) of the Finance Act, No.38 of 1971 and Section 20 of the Tourism Act No. 38 of 2005. My comments and observations which I consider should be published with the annual report of the Institute in terms of Section 14(2)(c) of the Finance Act appear in this report.

1.2 Management's Responsibility for the Financial Statements

Management is responsible for the preparation and fair presentation of these financial statements in accordance with Sri Lanka Public Sector Accounting Standards and for such internal control as the management determines is necessary to enable the preparation of financial statements that are free from material misstatements whether due to fraud or error.

1.3 Auditor's Responsibility

My responsibility is to express an opinion on these financial statements based on my audit. I conducted my audit in accordance with Sri Lanka Auditing Standards consistent with International Auditing Standards of Supreme Audit Institutions (ISSAI 1000 – 1810). Those Standards require that I comply with ethical

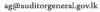


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requirements and plan and perform the audit to obtain reasonable assurance about whether the financial statements are free from material misstatements.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial statements. The procedures selected depend on the auditor's judgement, including the assessment of the risks of material misstatement of the financial statements, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the Institute's preparation and fair presentation of the financial statements in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Institute's internal control. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of accounting estimates made by management, as well as evaluating the overall presentation of financial statements. Sub - sections (3) and (4) of Section 13 of the Finance Act No. 38 of 1971 give discretionary power to the Auditor General to determine the scope and the extent of the audit.

I believe that the audit evidence I have obtained is sufficient and appropriate to provide a basis for my audit opinion.

1.4 Basis for Qualified Opinion

My opinion is qualified based on the matters described in paragraph 2.2 of this report.

2. Financial Statements

2.1 Qualified Opinion

In my opinion except for the effects of the matters described in paragraph 2.2 of this report, the financial statements give a true and fair view of the financial position of the Sri Lanka Institute of Tourism and Hotel Management as at 31 December 2015 and its financial performance and cash flows for the year then ended in accordance with Sri Lanka Public Sector Accounting Standards.



2.2 Comments on Financial Statement

2.2.1 Accounting Deficiencies

Receivable Interest Income amounting to Rs.1,756,148 as at 31 December 2015 had been debited to Investment Account instead of debiting to Receivable Interest Income. Therefore Receivable Interest Income and Investment Value had been overstated and understated respectively by that amount.

2.2.2 Unexplained Differences

Differences were observed between the balances of the Sri Lanka Tourism Development Authority and Sri Lanka Tourism Promotion Bureau with the under mentioned balances of the Sri Lanka Tourism and Hotel Management Institute.

	Detailed of	As per the	As per the	As per the	Difference
	the Accounts	Account of the Sri	Account of the	Account of the	
		Lanka Institute of	Sri Lanka	Sri Lanka	
		Tourism and Hotel	Tourism	Tourism	
		Management	Development	Promotion	
			Authority	Bureau	
		Rs.	Rs.		Rs.
(a)	Debtors	7,944,793	6,512,810		1,431,983
(b)	Creditors	983,872	5,059,699		4,075,827
(c)	Debtors	3,841,016	-	Balance was	3,841,016
				not shown	FC FC

2.2.3 Lack of Evidence for Audit

Evidences which mentioned in front of the subjects had not been furnished for the audit.



	Item	Value		Evidence not Furnished
		Rs		
(a) Closing stock		2,327,707	(i)	Detailed schedules
			(ii)	Board of survey reports
(b)	Accounts Receivable			
	(i). Trade Debtors	16,103,023	7	
	(ii). Miscellaneous debtors and deposits receivable	6,744,480	}	Conformation of balances
	(iii). Amount receivable from	7,944,793	J	
	the Sri Lanka Tourism			
	Development Authority			
(c)	Fixed Assets (Opening	129,897,122		Detailed reports of content
	Balance of the year 2008)			of balances
(d) Development cost		1,788,459		Detailed schedule

2.3 Accounts Receivable and Payable

The following observations are made.

- (a) Although balance amounting to Rs.5,396,779 from 2012 and Rs.2,238,717 for more than 01 year receivable from Sri Lanka Tourism Development Authority had been identified action had not been taken to recover those balances.
- (b) Balances under Trade Debtors had been consisted of Rs.1,662,788 for more than 03 years Rs.12,206,640 for more than one year and less than 03 years and Rs.3,527,025 for less than one year periods.
- (c) Out of the balances shown under deposit outstanding consist with Rs.7,114,279 over 03 years Rs.3,616,980 over 01 year and less than 03 years and Rs.1,410,000 less than 01 year.
- (d) Out of the balances mentioned under Accrued Expenses consisted with Rs.1,653,760 over 02 years, Rs.11,649,560 over 01 year and less than 02 years and Rs.19,424,716 less than 01 year.



2.4 Non-compliance with Laws, Rules, Regulation and Management Decisions

The following non-compliances with Laws, Rules, Regulations and Management decisions were observed.

Reference to Laws, Rules and Regulations

Non-compliance

(a) Section 02 of Tourism Hotels Statute of 1999.

Even though Tourist Hotel conducting business should be registered and license should be obtain "Samudra" Hotel conducting by the institute had not been registered and not taken the license.

(b) Treasury Circular No. IAI/2002/02 dated 28 November 2002 A register of computer, computer accessories and software had not been maintained in terms of the Circular.

(c) Section 4.2.5 of the Public Enterprises Circular No. PED/12 of 02 June 2003

The Board of Directors should review age analysis of the statement of debtors and creditors, stocks age analysis and old, out dated, slow moving stocks and other items with a view to manage the working capital efficiently, it had not been so done.

- (d) National Procumbent Agency Institution Circular No. 08 of 25 January 2006
- (i) Suppliers had not been registered annually.
- (ii) Even though the suppliers / agents who response the bids should be called for the opening of bids but it had not been so done.



3. Financial Review

3.1 Financial Results

According to the financial statements presented, the financial results of the Institute for the year ended 31 December 2015 amounted to a surplus of Rs.110,385,385 as compared with the surplus of Rs.146,281,118 for the preceding year, thus indicating an decrease in the financial results by Rs.35,895,733 for the year under review, when compared with the preceding year. Even though Income of the Tourism Development Levy increase by Rs.10,966,361 and Embarkation Levy income increase by Rs.17,852,995 increase of salaries, wages and personal emolument by Rs.49,536,675 had been mainly attributed to the deterioration of the financial results.

When analysing the financial results of the year under review and 04 preceding years, even though that Financial results of 2011 and 2012 had been deteriorated financial results of the years 2013 and 2014 had been improved. The financial results of the year under review had been deteriorate by 24.5 per cent when compared to the year 2014. However, when taking in to consideration employee's remuneration and depreciation on the non-current assets the contribution of the Institute had been Rs.166,366,966 in the year 2011 and it had continuously increased up to Rs.310,384,960 in the year 2015.

3.2 Analytical Financial Review

The income of the year under review was Rs.441.7 million and when compared to the Rs.425.7 million in the previous year it shown a 3.7 per cent increase. Similarly, when compared to Rs.279 million incurred for teaching, training and development activities in the previous year, Rs.331 million had been incurred in the year under review. Accordingly, it shown a 18.6 per cent increase.



4. Operating Review

4.1 Performance

4.1.1 Planning

In terms of the Section 4 of the Public Finance Circular No. 01/2014 17 of February 2014 an annual Action Plan should be prepared to achieve the objectives mentioned in the Tourism Activity Act No. 38 of 2005 and also as per the Sub - section (c) of that paragraph an annual activity plan, time line, output and outcome based on the annual budget should be included. Above mentioned Action Plan had not been prepared by the Sri Lanka Institute of Tourism and Hotel Management and Performance Report had not been prepared in the Action Plan prepared. Therefore it was observed that Action Plan of the Institute had not been used as a effective tool of control to evaluate the performance.

4.2 Management Activities

The following observations are made.

- (a) Even though the Tourism Resources Improvement Project had provided the consultancy and assistance to the Institute to obtain the National Vocational Qualification, the Institute so far had not issued a certificate including the national vocational qualification.
- (b) The Institute had not obtained the approval from the University Grant Commission or Territory and Vocational Education Commission for the four years Management Diploma Course conducted by the Institute as a complete degree.
- (c) It was observed that due to not registration of suppliers annually a sum of Rs.4,205,537 had been incurred for purchasing food items at the open market for three months for the Sri Lanka Institute of Tourism Hotel Management and "Samudra" Hotel conducted by the institution.



- (d) Food items valued at Rs.1,066,755 had been purchased from the month of March 2015 to 30 September 2015 by the Management of Bandarawela Hotel School at the open market prices without selecting new suppliers adhering to the Government Procumbent Procedure.
- (e) Ownership of the land where the Sri Lanka Institute of Hotel Management School situated had not been settled even as at the date of audit 26 December 2018.

4.3 Operating Activities

Even though the Samudra Hotel has hotel room nights 4,745 for earning income during the year under review room nights 1,446 or 30 per cent only had been utilized by the Institute.

4.4 Utilization of Vehicles

Cost incurred for the vehicles and distance travelled during the year under review relating the leasing vehicles had not been furnished for audit.

4.5 Idle and Underutilized Assets

The following observations are made.

- (a) Fifty two teak arm less chairs valued at Rs.662,200 purchased in the year 2013 had been piled up unsecured in the open place at the cafeteria without been used.
- (b) Four summer huts constructed at a cost of Rs.300,000 in the 7th floor of the Hotel School decaying without been taken use of those.
- (c) Two thousand one hundred and seventy two square feet of the main building of the Institute had been allowed for the utilization of outside institutions without recovering any money.



(d) Lack of proper management of the floor space available in the main office building of the Institute about 8,547 square feet of floor area remained underutilized from beginning of the Institute up to the end of the year under review.

4.6 Staff Administration

The following observations are made.

- (a) There was no proper transfer procedure prepared in transferring of the Officers and transfers had been made by the Management in time to time.
- (b) The approved cadre of the Institute as at the end of the year under review had been 163 and the actual cadre was 101. All three posts such as Director General, Registrar, Director (Finance) had been vacant during the year under review.

5. Accountability and Good Governance

5.1 Presentation of Financial Statements

In terms of Section 6.5.1 of the Public Enterprises Circular No.PED/12 of 02 June 2003, although the financial statements should have been presented for audit within 60 days after the close of the year of accounts, the financial statement for the year 2015 had been presented for audit on 19 October 2018.

5.2 Internal Audit

In terms of the Financial Regulation 134 and the Management Audit Circular No. DMA/2009(1) dated 09 June 2009 an Internal Audit Programme and audit reports had not been furnished to Auditor General.



5.3 Procurement Plan

A Procurement Plan covering a period of 03 years had not been prepared for the Institute in terms of Guidelines 4.2.1 of the Government Procurement Guidelines 25 January 2006.

5.4 Budgetary Control

Variances between the budgeted and the actual amounts under 22 income and expenditure items for the year under review ranging from 23 per cent to 100 per cent were observed and as such the budget had not been made use of as an effective instrument of Management Control.

5.5 Tabling of Annual Reports

The Institute had not tabled the Annual Report even by 30 November 2018 relating to the year 2013 to Parliament in terms of with the Section 6.5.3 of the Public Enterprises Circular No. PED/12 dated 02 June 2003.

5.6 Unresolved Audit Paragraphs

Following deficiencies pointed out in 2014 Audit Report had not been rectified even as at the end of the year under review.

(a) Two hundred tables and two hundred chairs valued at Rs.2,725,000 had been purchased during the year 2013 for the class rooms of Colombo Hotel School. Even though the Technical Evaluation Committee had rejected the lowest bid as it was disagreed with the specification submitted by the organization, the item purchases were contrary to the said requirements of the specification.



- (b) The Institute had issued 245 certificates in the year 2014 and 900 certificates in the previous years without any basis to the winners in respect of competitions held in collaboration with the Tourist Colleges of the University Graduates Association and 54 students of a private Hotel School neither belongs to the Hotel School of the Institute nor to the Local Hotel School owned by the Institute. At a test check it was found that a Senior Lecturer of the Institute had signed on one certificate issued by the Graduate Association instead of the designation of the Director General of the Institute.
- (c) Verify of donated liquor donated to the Hotel School had been kept without documenting those in custody of the Head of the Food Department without been handed over to the stores. It was observed at a physical verification that 12 bottles of wine valued at Rs.35,000 were missing and further shortages of 06 liquor bottles and there was no evidence whether those liquor had been physically verified.
- (d) Action had not been taken to recover the cost about Rs.887,028 incurred by the Institute to provide laundry service to the staff of the Institute during the period from the month of April 2013 to 30 June 2014.
- (e) A sum of Rs.972,865 had been paid to two visiting lecturers recruited to the Food Section of the Institute for excess lecturing hours worked according to the class record books during the month of March 2013 to June 2014.

6. Systems and Controls

Deficiencies in systems and controls observed during the course of audit were brought to the notice of the Chairman of the Institute from time to time. Special attention is needed in respect of the following areas of control.



Areas of Systems and Control

Observation

- (a) Fixed Assets Management A Fixed Assets Register had not been maintained.
- (b) Inventory Control Inventory Registers had not been maintained for certain Sections and Board of Survey Reports had not been submitted.
- (c) Board of Survey

 Non availability of the names and signatures of the officers in some Board of Survey Reports who participated for the Board of Surveys. A responsible officer had not initial for the amendments of data entered into the Board of Survey Reports.
- (d) Budgetary Control
- Even though it was estimated no expenditure incurred.
- (ii) Expenditure had been incurred for income and expenditure items during the year under review but not estimated.

H. M. Gamini Wijesinghe Auditor General