



Quality Policy

The Sri Lanka Institute of Tourism & Hotel Management (SLITHM) is the national tourism and hospitality training institute of Sri Lanka. Prime objective of the institute is developing world class professionals in tourism and hospitality industry focusing on global and local demands of the tourism industry.

We at Sri Lanka Institute of Tourism & Hotel Management are committed to continual improvement of the quality management system and satisfy applicable requirements by providing Training and Education for our human resources focusing on development of Tourism and hospitality industry by creating excellence in training in all aspects.

We will achieve this by:

- Identify, design and deliver training and education programmes in travel, tourism and Hospitality management to produce the highest quality professionals for the tourism and hospitality industry.
- Train the required manpower to meet the demand for tourism and hospitality industry by addressing ever changing and challenging trends in tourism and hospitality industry.
- Deliver tourism and hospitality education and training on par with national and international standards while promoting Sri Lankan hospitality and its values to global heights.
- Provide equal opportunities and create an equitable working environment for all youths living in different parts of the country while ensuring sustainable growth in the tourism and hospitality industry.
- Expand the capacity of delivering tourism and hospitality education by creating partnership with local and international education entities in a mutually beneficial manner.
- To demonstrate excellence through research in tourism and hospitality that adds to international knowledge and connectedness.

2019-01-16.

Date

Director General