



Graduation Ceremony 2017

The country's premier hospitality education provider, Sri Lanka Institute of Tourism and Hotel Management (SLITHM) conducted its 38th Graduation Ceremony recently at the BMICH.

The graduation ceremony is the most important event in the SLITHM calendar as it marks the successful completion of the four-year Management Diploma in Hotel Operations and other

management courses. This year's graduation ceremony is the 38th since its inception and a total of 77 graduates will step in to the world as fully qualified Tourism and Hospitality Professionals.

"The new graduates are the torch bearers of Sri Lanka's evolving tourism industry. Their talents, knowledge and skills acquired through intense training at SLITHM will define the success of

the industry in the years to come. I'm confident that Sri Lanka will continue to stand out for its world-class hospitality through the invaluable contribution of SLITHM to the country's tourism development efforts," said the Chief Guest at the Graduation Ceremony, Minister of Tourism Development and Christian Religious Affairs John Amararatunga at the Graduation Ceremony.

PATA Youth Symposium



The Pacific Asia Travel Association (PATA) youth symposium was held on 18th May 2017 at the Auditorium of Sri Lanka Institute of Tourism and Hotel Management (SLITHM). The event was supported by the Sri Lanka Convention Bureau.

PATA is a non profit association founded in 1951 and is acclaimed for taking a leading role in the responsible development of Travel and Tourism sector within

the Asia Pacific Region.

The purpose of this symposium was to discuss the next generations role in the future of Travel and Tourism. Alumni, lecturers and over 130 local students and international students participated at this event.

Keynote speeches were delivered by leading industry professionals including Mr Sunil

Dissanayake - Chairman, SLITHM, Mr Hiran Cooray - Chairman of Jetwing Hotels and Dr Mario Hardy - CEO PATA.

The PATA programme development was done under the guidance of Dr Chris Bottrill, Chairman of the PATA Human Capital Development (HCD) Committee and Dean, Faculty of

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Editor's Note

On its successful publication, Sri Lanka Institute of Tourism and Hotel Management (SLITHM) has proudly organized the 1st "SLITHM-TALK" as a Newsletter. Being one of the most important events on SLITHM Publishing and providing an arena to share and communicate valuable knowledge, experience and news finding of community working in a variety of areas. We are highly honored to serve as publication committee of the newsletter.

The theme of the 1st issue of the SLITHM Newsletter was formulated to address the special events and programmes that happened from January to August 2017. This the theme reads, "SLITHM-TALK" of the SLITHM: Hospitality Training and Development towards sustainable Sri Lanka Tourism industry.

This has serious concern with educational responsibility of SLITHM, as the only government training institute of tourism and Hospitality. With increasing concerns over sustainable development, SLITHM with all provincial schools are expected to be engaged more in activities and service that support community and Human resource development.

Our Chief, administrators, Chairman Mr. Sunil Dissanayake and Director General Mr. Buddika Hewawasam who are prominent intellectuals with vast academic and administrative experience helped us to make this newsletter a success.

This newsletter presents an exceptional opportunity for discernment on industry, news events and activities by SLITHM.

"SLITHM-TALK" Newsletter would not have seen the light of the day without the commitment and assistance from our precious publication committee members and other members of SLITHM, reviewers, editors and the publisher. It is our hope that "SLITHM-TALK" Newsletter will become a huge success.

Editorial Board

Ganga Walpola
Rukmal Hettiarachchi
Kosala Abeykoon
Dheera Hettiaracchi

Publisher

Travel Voice

SLITHM TALK



About the Sri Lanka Institute of Tourism and Hotel Management

The Sri Lanka Institute of Tourism & Hotel Management (SLITHM) is the only Government approved premier Institute in Sri Lanka, which was established by the Government in 1964 to train young men and women in the complex field of Hospitality and Travel Industry, and is managed by The Ministry of Tourism Development and Christian Religious Affairs. Further, in order to facilitate students island-wide, provincial schools have been set up in Anuradhapura, Bandarawela, Pallekelle, Koggala, Ratnapura, and Kurunegala.

Following the ever expanding tourism sector in the country with developments in the travel & hospitality industry, the Sri Lanka Institute of Tourism & Hotel Management provides a sound professional training to cater to the fast developing needs of the local and international hotel and tourism industries with the best trained and most highly motivated management professionals. During the first 10 years, the focus was to train personnel for top and middle management position in the industry, supplemented with a programme of short courses at craft level, which provided the manpower for the various departments in the hospitality trade.

Over the years SLITHM has fine-tuned its programmes to meet the specific needs of Sri Lanka's and Asia's changing industry, Wide market needs and new schemes of training are introduced frequently with opportunities to specialise in industry's specific areas. The scheme allows students to be more flexible in the choice of training and provides multiple entry – exit points. It also recognizes prior learning, which benefits those who have gained hands on experience in the industry and who wish to acquire further knowledge through a sound professional qualification.

Vision

"To be the Center of Excellence in Training and Education for Human Resource Development of Tourism and Hospitality Industry in Asia"

Mission

To provide application oriented international standard education and training to produce competent and committed human resources to meet the demands of the hospitality and tourism industries

Our Theme

Taking Sri Lanka to Global Heights – A Journey towards Excellence in Sri Lankan Hospitality

Chairman's Message



Sunil Dissanayake
Chairman, Sri Lanka Institute of Tourism & Hotel Management

It is indeed a great pleasure to pen down these few lines for the inaugural newsletter of Sri Lanka Institute of Tourism & Hotel Management.

Nurturing creativity and inspiring innovation are two of the key elements of a successful education, and a college newsletter is the perfect amalgamation of both. It harnesses the creative energies of the academic community, and distils the essence of their inspired imagination in the most brilliant way possible. Hence, I am delighted to know that SLITHM's inaugural newsletter 2017 "SLITHM TALK" is ready for publication.

It is encouraging to note young blood and fresh ideas coming in the form of articles. The school newsletter is a platform for the students to express their creative pursuit which develops in them originality of thought and perception. The Contents of the magazine reflect the wonderful creativity of thoughts and imagination of our team members. I believe that this effect is a timely needed matter of SLITHM and Hospitality sector of Sri Lanka as this platform will make an opportunity to voice and uplift the talents of next generation of Travel and Hospitality Professionals. I wish to extend my sincere gratitude to editorial team of the newsletter, supporting team who undoubtedly raised the quality of the output. I am confident that 'SLITHM TALK' will reach greater heights and be a popular magazine for Hospitality sector in Sri Lanka.

DG's Message



Buddhika Hewawasam
Director General, Sri Lanka Institute of Tourism and Hotel Management

It is with great pleasure, I pen this message to the inaugural e- newsletter of SLITHM; SLITHM TALK First, I am extremely proud of our in-house creativity, dedication and commitment showcase in this newsletter. Big applause goes to editorial board headed by Ms. Ganga Walpola along with Mr. Dheera Hettiarachchi, Mr. Kosala Abeykoon & Mr. Rukmal Hettiarachchi. Along with rest of the SLITHM family, They did a marvelous job of compiling the essence of our activities within the first quarter of 2017.

This newsletter is a mosaic of our expertise, professionalism and strategic direction in tourism & hotel management training and our commitment towards promoting the tourism and hotel industry among Sri Lankan youth. In line with all industry stakeholders we are attempt to achieve the vision of Tourism became the top foreign income generator of Sri Lanka while full filling the dreams of thousands of youths in this country to enter into an attractive and internationally accepted profession. Every effort small and large at SLITHM will be in this direction. This news letter is also towards achieving same. Hence, we expect contribution of all the stakeholders of our industry to enrich our effort. Effort of reaching and empowering the youth of this country to be tourism professionals.

Cheers !

"SLITHM" leads effort to upgrade tourism services



The institute launched a series of workshops and training programs aimed at uplifting the tourism business operational knowledge, skills and competencies of industry stakeholders, where participants will be issued a certificate at the completion of the workshop.

The newly-formed Tourism Event Management Unit of Sri Lanka Institute of Tourism and Hotel Management (SLITHM) on 06 September 2017 kicked off the first in a series of training programs on 'Health and Wellness Tourism' primarily targeting the Ayurvedic sector. The institute launched a series of workshops and training programs aimed at uplifting the

tourism business operational knowledge, skills and competencies of industry stakeholders, where participants will be issued a certificate at the completion of the workshop. The program content and resource persons will be sourced through joint collaboration of SLITHM, industry professionals, academia and relevant regulatory authorities.

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The SLITHM main campus in Colombo is a purpose-designed training facility offering students a holistic education experience in the different aspects of tourism and hospitality.

SLITHM has developed an extensive network of satellite schools all across the country in order to attract and train youth in the fine art of hospitality. In addition to the existing satellite schools in Kandy, Anuradhapura, Koggala, Bandarawela, Ratnapura and Kurunegala, Minister Amaratunga has launched an expansion drive with new training schools opened in Hambantota, Pasikudah, Polonnaruwa and Negombo in the recent past. "Rather than waiting for students to come to us, we must go to their doorstep and wherever new hotels are being built," explained Minister Amaratunga who has taken a personal interest in raising Sri Lanka's service standards. "SLITHM is the premier hospitality-tourism education provider in Sri Lanka and is the undisputed leader in turning out competent and skilled industry professionals required by the industry," said the Secretary to the Ministry of Tourism Development and Christian Religious Affairs P.H.J.B. Sugathadasa.

With Sri Lanka's tourism arrivals crossing the two million mark and dozens of new hotels coming up across the country, the industry requires thousands of new workers. In order to cater to the demand SLITHM has nearly doubled its output of basic trained students from 3,000 per year to nearly 6,000 per year. "SLITHM students are competent in a broad range of management knowhow in tourism and hospitality operations; they are among the top achievers both in Sri Lanka and abroad. I urge all those graduating today to be role models in their chosen field and become leaders of the tourism and hospitality industries in this country, just as their predecessors have done. I congratulate all those graduating today; you have done well and deserve to celebrate." said Chairman of the Sri Lanka Institute of Tourism & Hotel Management, Sunil Dissanayake.

"Combined with the best academic inputs and an unmatched practical training environment, SLITHM continues to deliver the best industry professionals through holistic learning. This is why our graduates stand out from the rest. The icing on the cake is our synergy with the industry, which will propel these graduates on to greater heights," said Director General, Sri Lanka Institute of Tourism & Hotel Management, Buddhika Hewawasam.



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Community Studies at Capilano University. Dr Bottril was grateful to SLITHM and Si Lanka Convention Bureau for hosting and supporting the event.

Highly informative discussions were held between students of SLITHM and 6 other universities together with large number of professionals and delegates representing PATA. Topics such as Value of Caring for the Environment and their communities, embracing technology, providing healthy and organic foods, achieving gender equality and the importance embracing multiculturalism in the Tourism Industry were discussed.



Scholarship Programme



As part of its contribution to regional cooperation, the Government of Sri Lanka through the Ministry of Tourism Development and Christian Religious Affairs recently offered two scholarships in tourism and hospitality management to students in SAARC countries. The offer was made during the 18th SAARC Summit held in Nepal.

Consequent to this the SAARC Secretariat has nominated two students namely Deki Wangmo from Bhutan and Fatima Mosavi from Afghanistan to follow the hospitality training courses conducted by the Sri Lanka Institute of Tourism and Hotel Management (SLITHM).

Australian Awards Program

23 Academic staff from SLITHM recently received Australia awards certificates for successfully completing an International training and Assessment Course. Hon John Amaratunga, Minister of Tourism Development and Christian Religious Affairs presented awards together with Charlotte Blundell, Counsellor Development Cooperation to present the awards.

Over the past 6 decades, over 1000 scholarships have been provided by the Australian awards program. Effective methods of teaching and assessing student learning and abilities were introduced by this program. Additionally, 2 hospitality subjects of “managing diversity in the workplace” and “providing service to customers” were covered by the Melbourne Polytechnic. The Melbourne Polytechnic is considered as one of the leading institutes in Australia in Tourism and Hospitality Management.



New Director General for Sri Lanka Institute of Tourism & Hotel Management

Mr. Buddhika Hewawasam is appointed as the new Director General of Sri Lanka Institute of Tourism and Hotel Management (SLITHM) with effect from 02 May 2017. Minister of Tourism Development and Christian Religious Affairs, John Amaratunga presented the letter of appointment to the new Director General at the Ministry. Mr. Hewawasam was the former Deputy General Manager of the SriLankan Aviation College, SriLankan Airlines.



Vesak Dansala – Colombo

SLITHM- Colombo organized a special Vesak Dansala parallel to the Vesak day 2017.



Sramadana Campaign, Anuradhapura

Sramadana campaign organized at Jetawana temple by the students of the Students Welfare Association of SLITHM Anuradhapura.



Educational Trip

Educational trip to Hilton Residents and OZO Hotel, Colombo certificate level 2nd intake 2017.



New Initiatives for Tourism Events by 'SLITHM' - Wellness Tourism

New initiatives for tourism events by Sri Lanka Institute of Tourism and Hotel Management (SLITHM) The media briefing held at SLITHM premises on 25 August 2017.



Blood Donation Programme – Colombo

Blood Donation is one of the important events at SLITHM and it has been organized by SLITHM together with Welfare Association of Sri Lanka Tourism. The programme was held on 26 September 2017.



Awareness Programme for Vishaka Girls' College Bandarawela

Creating awareness in Bandarawela for young women to get in to the industry. Vishaka Girls' College Bandarawela in SLITHM Bandarawela.



Awareness programme for Police Officers

A special awareness programme organized for the Police Officers in charge in Bandarawela, Ella, Haputhale and Uwa Paranagama Divisions by SLITHM Bandarawela.



Inter School Cricket Tournament 2017 - Kandy

Inter School Cricket Tournament 2017 (C024 Batch) organized by the Sports and Welfare Association of SLITHM, Kandy.



Knowledge First Exhibition 2017

Sri Lanka Institute of Tourism & Hotel Management (SLITHM) - Kandy participated at the Knowledge First Exhibition 2017 held at the Kandy City Centre on 08 and 09 September 2017.



World Tourism Day celebrations 2017 - Kurunegala

Parallel to the World Tourism Day a walk was organized by the Wayamba Development Authority and Sri Lanka Institute of Tourism and Hotel Management (SLITHM) Kurunegala on 29 September 2017.



A Badminton court for SLITHM - Kurunegala

Sports and Welfare Association of SLITHM Kurunegala build-up a Badminton court for SLITHM – Kurunegala.



Battle of Hoteliers - Koggala

Battle of Hoteliers 2017 (SLITHM Inter-Class Cricket Tournament), an event organized by the Students' Sports and Welfare Association 024 batch of Sri Lanka Institute of Tourism & Hotel Management (SLITHM) Koggala, was held on 22 September 2017 at BOI Grounds, Koggala.



Leadership training programme

Leadership training program to build a successful future for SLITHM students in their careers, organized by WUSC (World University Service of Canada) 2017 with the guidance of successful professionals.



SLITHM, Rathnapura Cricket Tournament

Welfare Association of Sri Lanka Institute of Tourism and Hotel Management (SLITHM) Rathnapura organized the annual cricket tournament 03 May 2017 at the Seevali Cricket Ground, Rathnapura.



SLITHM, Rathnapura Carom Tournament

Sri Lanka Institute of Tourism and Hotel Management (SLITHM) Rathnapura successfully organized the annual carom tournament on 06 March 2017.



SRI LANKA INSTITUTE OF TOURISM AND HOTEL MANAGEMENT

THE COURSES AVAILABLE AT THE SLITHM FOR STUDIES ARE AS FOLLOWS

SERIAL NO.	COURSE	COURSE DISCIPLINE	COURSE FEE (PER MONTH)	DURATION	ELIGIBILITY CRITERIA
01.	3 Year Management Diploma	Professional Cookery Food & Beverage Hotel Reception Hotel Housekeeping	Rs. 5,750.00 (\$115.00)	03 Years	<ul style="list-style-type: none"> Two passes at G.C.E. (A/L) in one sitting and a Credit pass in English Language at G.C.E. (O/L) not more than 02 sittings or Ordinary Pass at G.C.E. (A/L) & Age between 18 - 24 years
02.	Advanced Level	Professional Cookery	Rs. 4,100.00 (\$79.00)	03 Months	<ul style="list-style-type: none"> After completion of Intermediate Level
	Food & Beverage Operations	Rs. 3,500.00 (\$70.00)	03 Months		
	Accommodation Operations	Rs. 3,500.00 (\$70.00)	03 Months		
03.	Intermediate Level	Professional Cookery	Rs. 4,100.00 (\$79.00)	06 Months	<ul style="list-style-type: none"> Certificate Level Courses in the related Two (02) or Four (04) disciplines which one intends to specialize in, with relevant Industrial Training Or More than 5 years experience in the industry at Managerial/ Supervisory Level with G.C.E. (O/L) qualifications
	Food & Beverage Operations	Rs. 3,500.00 (\$70.00)	06 Months		
	Hotel Reception	Rs. 3,500.00 (\$70.00)	06 Months		
	Hotel Housekeeping	Rs. 3,500.00 (\$70.00)	06 Months		
04.	Certificate Level	Professional Cookery	Rs. 3,500.00 (\$70.00)	05 Months	<ul style="list-style-type: none"> G.C.E. (O/L) 6 Passes with 3 Credits including English & Mathematics at not more than two sittings Or Those who are already employed in the industry with two years experience in the relevant field Or Craft Level with 01 year experience in the relevant field & Age above 18 years
	Restaurant & Bar Service	Rs. 3,000.00 (\$60.00)	05 Months		
	Hotel Reception	Rs. 3,000.00 (\$60.00)	05 Months		
	Hotel Housekeeping	Rs. 3,000.00 (\$60.00)	05 Months		
05.	Craft Level	Professional Cookery	Rs. 3,500.00 (\$70.00)	03 Months	<ul style="list-style-type: none"> Age above 17 years & Studied up to G.C.E. (O/L)
	Restaurant & Bar Service	Rs. 3,000.00 (\$60.00)	03 Months		
	Hotel Reception	Rs. 3,000.00 (\$60.00)	03 Months		
	Hotel Housekeeping	Rs. 3,000.00 (\$60.00)	03 Months		
06.	Foundation Level	Pastry & Bakery	Rs. 3,500.00 (\$70.00)	03 Months	<ul style="list-style-type: none"> Age between 18 - 25 years & Studied up to G.C.E. (O/L)
	Laundry Operations	Rs. 3,000.00 (\$60.00)	04 Months	<ul style="list-style-type: none"> Age above 18 years & Studied up to G.C.E. (O/L) 	
07.	Apprenticeship Courses	Hotel Operations	Rs. 500	1 Month	<ul style="list-style-type: none"> Age above 17 years
	Cookery Assistant	Rs. 500	1 Month		
	Pastry & Bakery	Rs. 500	1 Month		
	Laundry Operations	Rs. 500	1 Month		
08.	National Tourist Guides' Training Programme		Rs. 55,000.00 (\$414.00)	04 Months	<ul style="list-style-type: none"> Age between 18 - 65 years & Should be a Citizen of Sri Lanka
	Chauffeur Tourist Guide Training Programme		Rs. 50,000.00 (\$376.00)	03 Months	<ul style="list-style-type: none"> G.C.E. (O/L) 06 passes at not more than 02 sittings (English Language Applicants should pass English Language at G.C.E. O/L)



**** Registration fee for each Course is Rs. 500/- except National & Chauffeur Guide's Courses**

BRANCHES

Colombo : Registrar, No.78, Galle Road, Colombo 03 Tel : 011 2382201-13	Anuradhapura : Principal, Sri Maha Bodhi Mawatha, Anuradhapura Tel : 025 2223315	Bandarawela : Principal, National Holiday Resort Premises, Golf Link Road, Bandarawela Tel : 057 2232499	Kandy : Principal, Mahaweli Uyana, Kundasale, Pallekele Tel : 081 2230800	Koggala : Principal, Habarduwa, Koggala Tel : 091 2283072	Kurunegala : Principal, Maguruoyawaththa, Boyagane, Kurunegala Tel : 037 2223959	Ratnapura : Principal, New Town, Colombo Road, Ratnapura Tel : 045 2226464
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Ministry of Tourism Development &
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